
From: Barnes, Gerald[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=BARNESG]
Sent: Wed 21/05/2014 11:30:17 AM (UTC)
To: CSPOA Security[]; GRO
Cc: Muir, Jason[]; GRO; Kay Alastair[]; GRO; Dunks, Andy[A]; GRO; Amaratunga, Kumudu[K]; GRO; Holmes, Alan[]; GRO; Spurgeon, Adam[]; GRO; Lea, Brian[]; GRO
Subject: RE: ARQ - Duplicate Data

Hi,

There is some problem with riposte where occasionally transactions are collected twice in different files. Alan can probably add some more details on this.

Yesterday I identified the two files containing the duplicate transactions and confirmed that the first 4 duplicates and the last duplicate were all identical transactions.

It is almost certain that all the other duplicates are identical too but to be thorough you should really check each and every one. I have still got the files out on one of the workstations (one of [IRRELEVANT] or [IRRELEVANT] — I cannot remember which) in a folder named duplicates so this can easily be done if desired.

The key point is duplicate identical transactions are a known issue which does not matter. However you need to confirm that you have not got duplicate transactions which are not identical because that would be a new issue of concern.

Regards,
Gerald Barnes

From: CSPOA Security
Sent: 21 May 2014 12:20
To: Barnes Gerald
Cc: Muir Jason; Kay Alastair; Dunks Andy; Amaratunga Kumudu
Subject: ARQ - Duplicate Data

Hi Gerald,

Hope your well.

We recently sent some ARQ data to POL and in the events files there is duplicate data (similar to the one we looked at yesterday). This latest occurrence was for ARQ 051-056 Caereithin FAD 166642, returned to them on 9th May 14.

POL have queried the duplicate data and we need to go back to them with an explanation.

Please could you put together a statement/explanation for us that we can send back to them that would explain the reason for the duplicate data and alleviate any fears that may have arisen over the data?

I have the data available should you wish to review it prior to issuing a statement to POL.

If you need anything else from us then please don't hesitate to shout.

Many Thanks,

Jason Muir

Security Operations - Security Analyst (POA)

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