

Export

Peak Incident Management System

Call Reference	PC0260335	Call Logger	Richard Locke -- ITU SV&I
Release	Targeted At -- HNG-X 15.31	Top Ref	WIN_TEMV2_AUDITWRITER_1531_D005-D002
Call Type	Product Incidents/Defects	Priority	C -- Progress restricted
Contact	Richard Locke	Call Status	Closed -- S/W Fix Available to Call Logger
Target Date	No Forecast	Effort (Man Days)	0
Summary	SV&I R16.20 - Sysman4 - Extra column in data compared to sysman3		
All References	Type	Value	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1620_V003-V002	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1531_V004	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1531_V005-V002	
	Problem Incident	n*	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1620_D003-D002	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1531_V004-V002	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1531_D005-D002	
	DevIntRel-Director	Live Supp.Test	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1520_V004	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1531_D004-D002	
	Release PEAK	PC0260501	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1620_V003	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1520_V004-V002	
	Product Baseline	WIN_TEMV2_AUDITWRITER_1531_V005	
	Release PEAK	PC0260670	
Collections	Name	User	Date
	BIFApproved	Raj Bains	10-Jul-2017 10:28:49
Impact Statement	User	Date	
	Shaun Wood	07-Jul-2017 16:46:47	
	Event Audit data needs to be in same format in HDCR as existing HNG system as this would create issues in the Audit system.		

Progress Narrative

Date:07-Jul-2017 15:13:09 User:Richard Locke

CALL PC0260335 opened

Details entered are:-

Summary:SV&I R16.20 - Sysman4 - Extra column in data compared to sysman3

Call Type:P

Call Priority:C

Target Release:HNG-X 16.20

Routed to:ITU SV&I - _Unassigned_

Date:07-Jul-2017 15:13:09 User:Richard Locke

[Start of Response]

Richard

We have found an issue in that the Netcool Audit files written by SYSMAN4 have 1 column in a different order to SYSMAN3

Not sure if it will cause the Audit server an issue in retrieving data, but for completeness we have fixed it

Would you raise a peak against which we can make the delivery

John

[End of Response]

Response code to call Product Incidents/Defects(P) as Potential Problem Identified(38)

Date:07-Jul-2017 15:13:27 User:Richard Locke

The Call record has been transferred to the team: Tivoli-Dev

Date:07-Jul-2017 15:16:42 User:Shaun Wood

The Call record has been assigned to the Team Member: Pete Flannery

Date:07-Jul-2017 15:16:45 User:Shaun Wood

Defect cause updated to 14: Development - Code

Date:07-Jul-2017 15:19:43 User:Shaun Wood

Target Date/Time updated: new value is 31/12/9999 00:00

[Start of Response]

Routed to Pete to make updated delivery of EAP Writer. Need to discuss with John as to the target as EAP was delivered at R15.15 which has this issue so do we wait until R16.20 to fix ? I would say no and that a R15.16 hot fix is required which gets applied to SV&I, LST and Live otherwise this Audit data will be in the wrong format.

[End of Response]

Response code to call type P as Category 38 -- Pending -- Potential Problem Identified

Date:07-Jul-2017 16:44:51 User:Shaun Wood

The call Target Release has been moved to Proposed For -- HNG-X 15.16

Date:07-Jul-2017 16:45:48 User:Shaun Wood

[Start of Response]

John has advised that Pete has fixed this issue, I've proposed for R15.16 so we can get a hot-fix released as this is a simple top-up the TEMv2 platform. I will action BIF.

[End of Response]

Response code to call type P as Category 46 -- Pending -- Product Error Fixed

Date:07-Jul-2017 16:46:43 User:Shaun Wood

A new Business Impact has been added:

Event Audit data needs to be in same format in HDCR as existing HNG system as this would create issues in the Audit system.

Date:07-Jul-2017 16:46:47 User:Shaun Wood

The Business Impact has been updated:

Event Audit data needs to be in same format in HDCR as existing HNG system as this would create issues in the Audit system.

Date:07-Jul-2017 16:46:56 User:Shaun Wood

Action placed on Team:BIF

Date:07-Jul-2017 17:30:00 User:Dimensions Automated User

Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1620_V003

Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1620_V003-V002

Date:07-Jul-2017 17:42:19 User:Pete Flannery

Code change released in WIN_TEMV2_AUDITWRITER_V003-V002.

For hot-fix to go ahead is simple action on TEMV2 of backing up/replacing eapwriter script as follows:

- 1) backup c:\sysmgmt\tools\eapwriter.ps1 (copy to c:\sysmgmt\tools\eapwriter.ps1.bak1)
- 2) replace live copy of c:\sysmgmt\tools\eapwriter.ps1 with that contained in 1620_V003-V002

Date:10-Jul-2017 08:13:57 User:Pete Flannery

The Call record has been assigned to the Team Member: Shaun Wood

Date:10-Jul-2017 08:15:01 User:Dimensions Automated User

Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1620_D003-D002

Date:10-Jul-2017 09:30:04 User:Shaun Wood

The Call record has been assigned to the Team Member: Pete Flannery

Date:10-Jul-2017 09:30:36 User:Shaun Wood

Pete to cut as R15.16 as change need to go onto all rigs ASAP.

Date:10-Jul-2017 10:29:15 User:Raj Bains

The call Target Release has been moved to Targeted At -- HNG-X 15.20

Date:10-Jul-2017 10:29:51 User:Raj Bains

BIF approved on 10/7/17 and has been targeted at R15.20

Date:10-Jul-2017 10:29:58 User:Raj Bains
Action has been removed from the call

Date:10-Jul-2017 11:20:29 User:Shaun Wood
The 1620_V003-V002 has been processed so we now need to release a 1520_V004-V002 and supersed 1620_V003-V002

Date:10-Jul-2017 12:11:41 User:Mark Ascott
THIS IS A TOTAL FAILURE OF QFP. QFP AGREED TO TARGET THIS AT R15.31.50. BUT FOR SOME REASON RAJ BAINS HAS TARGETED THE PEAK AT R15.20.

THIS REALLY DOES NOT HELP LST TO SIGN_OFF R15.21.

Date:10-Jul-2017 12:17:19 User:Raj Bains
The call Target Release has been moved to Targeted At -- HNG-X 15.31

Date:10-Jul-2017 12:18:16 User:Raj Bains
Apologies at targeting at the wrong release, rectified and now targeting at R15.31

Date:10-Jul-2017 12:25:01 User:Dimensions Automated User
Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1520_V004
Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1520_V004-V002

Date:10-Jul-2017 13:55:01 User:Dimensions Automated User
Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1531_V004
Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1531_V004-V002

Date:10-Jul-2017 13:58:03 User:Pete Flannery
[Start of Response]
WIN_TEMV2_AUDITWRITER_1531_V004-V002 released
[End of Response]
Response code to call type P as Category 60 -- Final -- S/W Fix Available to Call Logger
Routing to Call Logger following Final Progress update.

Date:10-Jul-2017 14:10:00 User:Richard Locke
Target is 15.31 so assuming it needs to go into LST first. Routing to LST stack.

Date:10-Jul-2017 14:10:01 User:Dimensions Automated User
Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1531_D004-D002

Date:10-Jul-2017 14:10:13 User:Richard Locke
The Call record has been transferred to the team: Live Supp.Test

Date:11-Jul-2017 15:25:01 User:Mail Manager_
Added evidence item 'OriginalEmail.eml' from Email attachment
External Progress Update Received via Email.
Originator : "Gerald.Barnes" } GRO
Sent Date : Tue Jul 11 15:20:28 BST 2017
Subject : RE: R15 Outstanding Peaks

Added evidence item 'EventsOldAndNew.zip' from Email attachment

Date:12-Jul-2017 09:15:04 User:Mail Manager_
Added evidence item 'OriginalEmail.eml' from Email attachment
External Progress Update Received via Email.
Originator : "Shaun.Wood" } GRO
Sent Date : Wed Jul 12 09:10:00 BST 2017
Subject : RE: R15 Outstanding Peaks
Mark,

Please can you get Peak PC0260335 routed back to Tivoli-Dev and we'll review the format of the event audit extract to ensure this 100% matches the current format. We should also be able to accommodate Gerald's request to change the first character of the file from E to F.

Regards
Shaun

From: Barnes, Gerald
Sent: 11 July 2017 15:20
To: Slocombe, Geof; Wood, Shaun; Ascott, Mark MA; Betteley, Julia R; Sobot, Adam L
Cc: Ascott, Mark MA; Stanton, James C; McCann, Brian; PC0260335
Subject: RE: R15 Outstanding Peaks

GRO

Hi Shaun,

I attach an old and new file.

The differences are more than just one extra column.

The new one has 4 columns less in total even though as the PEAK says there is an extra column at the start!

The audit parsing will go wrong unless the old and the new match exactly in format.

So there is quite a bit of work to do for PC0260335 .

These files are converted to spreadsheets by audit.

The column headers are in DEV/APP/SPG/0020 section 4.2.3.3.

Once all this is sorted out and a delivery made would it be possible to change the first character of the file name from E to F so that audit will know to ignore the previous E series?

Hi Mark,

Can a PEAK please be raised and targeted at 16.21 and assigned to audit_dev saying that the new hopefully F starting files need to be processed for BAL events by audit?

Regards,
Gerald Barnes

From: Slocombe, Geof
Sent: 10 July 2017 13:12

To: Barnes, Gerald <[REDACTED]>; Wood, Shaun

GRO

Ascott, Mark MA
>; Betteley, Julia R
>; Sobot, Adam L

GRO

Cc: Ascott, Mark MA <[REDACTED]>; Stanton, James C

GRO

McCann, Brian

Subject: RE: R15 Outstanding Peaks

Hi

Having talked to everyone ... the current agreement is

PC0260335 SV&I R16.20 - Sysman4 - Extra column in data compared to sysman3

Will go into R15.31.50 for LST, expected date into live is mid Aug.

Will also need a top up back to SV&I

Julia ... I hope that's OK.

Gerald has looked at the impact (Below ... thanks)

So he will be generating a new peak for ARC to add the extra bits. The current suggestion is that we target that one to R16.21, and you've guessed it that will need a top up back to SV&I.

Ash and Julia or is it Adam, I hope that's ok.

Anything else please shout ...

Geof Slocombe

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[cid:image003.png@01CDCD78.A2445810]<https://twitter.com/#!/fujitsu_uk>

[cid:image004.png@01CDCD78.A2445810]<<http://www.youtube.com/user/FujitsuUK>>

[cid:image005.png@01CDCD78.A2445810]<<http://www.linkedin.com/company/fujitsu-uk-and-ireland>>

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P Please consider the environment - do you really need to print this email?

From: Barnes, Gerald
Sent: 10 July 2017 12:33

To: Slocombe, Geof

Cc: Wood, Shaun <[REDACTED]>

Subject: RE: R15 Outstanding Peaks

GRO

GRO

Hi Geof,

I phoned Shaun and I think I understand this now.

Only a few SYSMAN4 event files are generated at the moment. Audit stores them but otherwise does not use them. Therefore the format does not matter other than it would be nice for the formats to be consistent.

However at 16.20 the Bals will start generating SYSMAN4 events and audit will need to start using them for prosecution team spreadsheets. The format must be correct then.

Moreover there is a dropped audit ball.

Audit will need to start using the SYSMAN4 events. This will require a change to the RFIEventsASPLink table to add the extra share to scan.

So I will request a PEAK to make this change.

Currently we gather from \\PEDS001\Audit\$\<file:///\\PEDS001\Audit\$> and use those events for prosecution queries.

We also gather from \\PTM201\Audit\$\<file:///\\PTM201\Audit\$> but do not currently use these events.

Now it says in the audit HDCR spreadsheet for this latter share "No counter events so no prosecution spreadsheet requirement".

However Shaun tells me that Bal events will be put there at 16.20 and we do check those.

So at 16.20 the audit software will need to start using these events too I believe.

Regards,
Gerald Barnes

From: Barnes, Gerald
Sent: 10 July 2017 11:16
To: Slocombe, Geof <[REDACTED]>
Subject: RE: R15 Outstanding Peaks

GRO

Hi Geof,

My reading is that the column order was wrong but now they have got it right. Well in that case I guess we do want it. I will just get a coffee and then check this out some more.

Richard

We have found an issue in that the Netcool Audit files written by SYSMAN4 have 1 column in a different order to SYSMAN3

Not sure if it will cause the Audit server an issue in retrieving data, but for completeness we have fixed it

Would you raise a peak against which we can make the delivery

John

Regards,
Gerald Barnes

From: Slocombe, Geof
Sent: 10 July 2017 10:56
To: Barnes, Gerald <[REDACTED]>
Subject: FW: R15 Outstanding Peaks

GRO

I'm on my way up ..

Geof Slocombe

Technical Project Manager, Post Office Account

Fujitsu
Lovelace Road, Bracknell, Berkshire, RG12 8SN
Tel: [REDACTED]
Email: geof.slocombe@fujitsu.com
Web: <http://uk.fujitsu.com>
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GRO

[cid:image003.png@01CDCD78.A2445810]<https://twitter.com/#!/fujitsu_uk>

[cid:image004.png@01CDCD78.A2445810]<<http://www.youtube.com/user/FujitsuUK>>

[cid:image005.png@01CDCD78.A2445810]<<http://www.linkedin.com/company/fujitsu-uk-and-ireland>>

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From: Wood, Shaun
Sent: 10 July 2017 10:30
To: Slocombe, Geof <[REDACTED]>; Anand, Ashwani <[REDACTED]>
Cc: Ascott, Mark MA <[REDACTED]>; Betteley, Julia R <[REDACTED]>; Bradley, John <[REDACTED]>
Subject: RE: R15 Outstanding Peaks

GRO

Geof,

I requested R15.16 as a hot top-up like we have done for some other Eventing type changes to ensure these get onto Live ASAP. If we go for 15.31 then it could be months before this gets onto live.
The other way is to implement the updated file on all TEMv2 platforms via MSC and then for a formal catch up at R???.
The fix is a simple change to a single file so that it exports event data in the correct format.

Thanks
Shaun

From: Slocombe, Geof
Sent: 10 July 2017 10:06
To: Wood, Shaun; Anand, Ashwani
Cc: Ascott, Mark MA; Betteley, Julia R
Subject: FW: R15 Outstanding Peaks

Hi

I've got a sign off pending from Mark for ARC Group 6

Your
Peak PC0260335 SV&I R16.20 - Sysman4 - Extra column in data compared to sysman3
Pete Flannery -- Tivoli-

Dev<[REDACTED]> GRO
Last update 10-Jul-2017
Shaun has asked for this to go onto all rigs asap
? can this go on post group 6 rather than risk delaying group 6

Currently the peak is requested for R15.16 ... could we look at including this peak into R15.31.50 which is about to go onto LST in the next few days rather than delay ARC sign off?

Geof Slocombe

Technical Project Manager, Post Office Account
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Lovelace Road, Bracknell, Berkshire, RG12 8SN

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P Please consider the environment - do you really need to print this email?

From: Slocombe, Geof
Sent: 10 July 2017 10:02

To: Honey, Stuart <[REDACTED]> GRO >; Spurgeon, Adam
[REDACTED] GRO
Pandya, Vijesh
Swain, Matthew
Denbali, Farzin

Cc: Stanton, James C <[REDACTED]> GRO >; Jones, Tim

[REDACTED] GRO
Betteley, Julia R
[REDACTED] GRO >; Lawman, Nick NJ
>>

Subject: RE: R15 Outstanding Peaks

Hi

Ok ... looking at where we are with R15 Peaks

RM-x LST tested peaks waiting to go to live 30
LST Being tested in LST 53

Which leaves

Peak PC0256707 SV&I R15.20 - SUB - Smart card logon not possible.

Stuart Honey -- Crypto-

Dev<[REDACTED]> GRO
Work around solution defined and used, relating to SUB001 SUB CA configuration
Last update 16-Feb-2017

Peak PC0259052 LST:R15.21 - Group 4 - KSNv2 - Documentation changes

Stuart Honey -- Crypto-

Dev<[REDACTED]> GRO
Documentation needs updating to reflect new method of key enrolment on KSNv2's
Last update 12-Jun-2017

Can we get the doc done ...this is now live !

Peak PC0258630 Issue with ksw.properties file on live SSN/KSN servers after release 15.17

Vijesh Pandya -- PIT<[REDACTED]> GRO

This was the tags kmn config
Last update 09-May-2017

As KMN is live can this be closed ????. ... Closed .. Thanks

Peak PC0259472 BSL3_OL_6_5_FOUNDATION_UPDATE_1521_D010-D009C not deployed
Unassigned -- PIT
the current physical configuration shows eth0 and eth2 as cabled
Last update 24-May-2017
Can this be closed ????

Peak PC0259504 LMFV2_DISK_CONFIG_1521_D008-D007
Magnus Anderson --

PIT<-----GRO----->
LMFV2_DISK_CONFIG_1521_D008-D007 baseline
Last update 25-May-2017
Can this be closed ????. Julia was checking the deployment???

Peak PC0259821 Unable to use USB drive on KSNv2

Farzin Denbali -- Security

Ops{-----GRO-----}
KSN ability to write to USB
Last Update 13-Jun-2017
As KMN is live can this be closed ????

Peak PC0260320 LST: TWS schedules abended - Testing halted

Unassigned -- Dev-Int-Rel

Last update 07-Jul-2017

I know Matt is processing fix

Peak PC0260335 SV&I R16.20 - Sysman4 - Extra column in data compared to sysman3

Pete Flannery -- Tivoli-

Dev{-----GRO-----}
Last update 10-Jul-2017
Shaun has asked for this to go onto all rigs asap
? can this go on post group 6 rather than risk delaying group 6

BLOCKERS

Call Reference

Link

Priority

Release

Project Manager

RN

Needed By Date

Waiting On

Review Comments

Summary

Manager

Assigned Team

Assignee

p Date Raised

Date Raised

Call Loggers Team

Status

p Last Update

Last Update

Days since last update

RAG Status

Impact on Live Service

LST Group 8 Blocker

PC0256707

PC0256707{-----IRRELEVANT-----}

B

HNG-X 15.31

Geof Slocombe

31/3 when Stuart gets back SUB only
16/02 - targeted to 15.31
14/2 can we move this to R15.31 now please ???
27/1 R15.30
24/01 - Assigned to Crypto-Dev

SV&I R15.20 - SUB - Smart card logon not possible.

Adam Spurgeon

Crypto-Dev

Stuart Honey

##

24/01/2017

ITU SV&I

P

20170216

16/02/2017

144

RED

PC0259052

PC0259052: IRRELEVANT

C

HNG-X 15.21

Geof Slocombe

04/05 - New Peak

LST:R15.21 - Group 4 - KSNv2 - Documentation changes

Adam Spurgeon

Crypto-Dev

Stuart Honey

##

03/05/2017

Live Supp.Test

P

20170612

12/06/2017

28

RED

PC0259472

PC0259472: IRRELEVANT

D

HNG-X 15.21

Geof Slocombe

TBC

24/05 - New Peak

BSL3_OL_6_5_FOUNDATION_UPDATE_1521_D010-D009C not deployed

Vijesh Pandya

PIT

Unassigned

##

23/05/2017

RM-x

O

20170524

24/05/2017

47

RED

PC0259504

PC0259504:

IRRELEVANT

C

HNG-X 15.21

Geof Slocombe

TBC

25/05 - targeted at 15.21

25/05 - New Peak AM

LMFV2_DISK_CONFIG_1521_D008-D007

Vijesh Pandya

PIT

Magnus Anderson

##

24/05/2017

RM-x

O

20170525

25/05/2017

46

RED

PC0259821

PC0259821 IRRELEVANT

C

HNG-X 15.21

Geof Slocombe

14-Jun

14/06 - GS to investigate

13/06 - New Peak

Unable to use USB drive on KSNv2

Steve Godfrey

Security Ops

Farzin Denbali

##

13/06/2017

Security Ops

F

20170613

13/06/2017

27

RED

Group 6 Blocker

PC0260320

PC0260320 IRRELEVANT

A

HNG-X 15.21

Geof Slocombe

10/07 - New Peak

LST: TWS schedules abended - Testing halted

Vijesh Pandya

Dev-Int-Rel

Unassigned

##

07/07/2017

QC Interface

P

20170707

07/07/2017

3

GREEN

PC0260335

PC0260335 [REDACTED] IRRELEVANT

C

HNG-X 15.16

Geof Slocombe

10/07 - New Peak

SV&I R16.20 - Sysman4 - Extra column in data compared to sysman3

John Bradley

Tivoli-Dev

Pete Flannery

##

07/07/2017

ITU SV&I

P

20170710

10/07/2017

0

GREEN

Geof Slocombe

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Web: <http://uk.fujitsu.com>

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P Please consider the environment - do you really need to print this email?

Added evidence item 'image001.png' from Email attachment

Added evidence item 'image002.png' from Email attachment

Added evidence item 'image003.png' from Email attachment

Added evidence item 'image004.png' from Email attachment

Date:12-Jul-2017 16:21:57 User:Mark Ascott

The Call record has been transferred to the team: Tivoli-Dev

The Call record has been assigned to the Team Member: Shaun Wood

Date:12-Jul-2017 16:22:22 User:Mark Ascott

Routed to Shaun Wood as requested.

Date:12-Jul-2017 16:23:35 User:Shaun Wood

The Call record has been assigned to the Team Member: Pete Flannery

Date:12-Jul-2017 16:23:58 User:Shaun Wood
[Start of Response]
Pete to review code and update Peak call.
[End of Response]
Response code to call type P as Category 40 -- Pending -- Incident Under Investigation

Date:13-Jul-2017 14:03:31 User:Jubita Gurung
Reference Added: Release PEAK PC0260501

Date:18-Jul-2017 12:03:20 User:Pete Flannery
Have been discussing this at length with Gerald Barnes. Hopefully will get to the bottom of this shortly. Expect further update later today.

Date:19-Jul-2017 11:13:24 User:Pete Flannery
Now appears that the code is OK but Gerald has requested that the suggested change in the format of the output file name still be made. This will help to differentiate the correctly formed output files where SEQUENCE_NO is the last column in the file.
Will make and release this change now.

Date:19-Jul-2017 12:55:01 User:Dimensions Automated User
Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1531_V005
Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1531_V005-V002

Date:19-Jul-2017 13:04:25 User:Pete Flannery
[Start of Response]
WIN_TEMV2_AUDITWRITER_1531_V005-V002 released
[End of Response]
Response code to call type P as Category 48 -- Pending -- Fix Released to PIT

Date:19-Jul-2017 13:05:24 User:Pete Flannery
The Call record has been transferred to the team: PIT

Date:19-Jul-2017 13:35:00 User:Dimensions Automated User
Reference Added: Product Baseline WIN_TEMV2_AUDITWRITER_1531_D005-D002

Date:20-Jul-2017 08:52:01 User:Geoff Inglis
The Call record has been transferred to the team: Dev-Int-Rel

Date:20-Jul-2017 09:03:45 User:PIT Automated User
[Start of Response]
Peak 0260335 handled by integration auto handler

The following baselines attached to this peak have the targeting flags set:
WIN_TEMV2_AUDITWRITER_1531_D005-D002 FOR (LIVE:YES TEST:YES RDT:YES) Integrator: Geoff Inglis

These baselines have completed integration testing, moving to holding stack awaiting peak ejection.
[End of Response]
Response code to call type P as Category 47 (Fix Processed by PIT)
The incident has been transferred to the Team: Int-Rel

Date:20-Jul-2017 09:06:21 User:PIT Automated User
[Start of Response]
AUTOMATED UPDATE - INTEGRATION PEAK BOT ##

Fix processed by integration, routing to dev-int-rel director...

PLEASE NOTE: If this fix has failed, to send this peak back to integration it MUST have the response code Fix Failed or Response Rejected on it, otherwise the peak will bounce.
[End of Response]
Response code to call type P as Category 49 (Fix Available for IndependentTest)
The incident has been transferred to the Team: Live Supp.Test

Date:20-Jul-2017 09:48:20 User:Lorraine Guiblin
Reference Added: Release PEAK PC0260670

Date:20-Jul-2017 14:01:49 User:Mark Ascott
The Call record has been assigned to the Team Member: Anandita Prajapati

Date:26-Jul-2017 15:39:07 User:Andy Pavis
[Start of Response]

Following deployment of the baseline:

1. The initial letter of the filename changed from E to F, as requested by Gerald Barnes

```
26/07/2017 06:05 7,151,776 E 26072017_05_04_59 26072017 06 05 02
26/07/2017 07:05 7,371,770 E 26072017_06_05_02 26072017 07 05 06
26/07/2017 10:32 25,360,149 F 26072017_07_05_06 26072017 10 31 18
26/07/2017 11:31 7,390,808 F 26072017 10 31 18 26072017 11 31 21
```

2. The Sequence Number field has moved from the first column in the output to the last

BEFORE -

```
"52086388","20172607060559","1","IRRELEVANT",MSSQLSERVER_Information,MSSQLSERVER 13 Application wineventlog
18454","13140429","IRRELEVANT",IRRELEVANT,"wineventlog","Application","MSSQLSERVER","MSSQLSERVER_Information","1","Login
succeeded for user
'eset'","20172607060500","20172607060500","20172607060500","","0","13","0","925","0","","65534","0","0","0","18454","0","0","0","
","0","0","","0","0","0","","","","IRRELEVANT","","","0","0","","","COL_P_1","13140429","","","0","","","Login
succeeded for user 'eset'","","",""
```

AFTER -

```

"20172607070602","I","IRRELEVANT","Microsoft-Windows-Security-Auditing_Information Microsoft-Windows-Security-Auditing 13 Security
wineventlog 4768","13145896","IRRELEVANT","IRRELEVANT","wineventlog","Security","Microsoft-Windows-Security-Auditing","Microsoft-
Windows-Security-Auditing_Information","1","A Kerberos authentication ticket (TGT) was requested. Account Information: Account
Name: 19test$ Supplied Realm Name: MSAD.INTERNAL.HORIZONNG.COM User ID: S-1-5-21-3757639370-3482680411-3402357384-2283 Service
Information: Service Name:
","20172607070549","20172607070549","","0","13","0","925","0","","65534","0","0","0","4768","0","0","0","","","0",
"0","","0","","0","0","","","","IRRELEVANT","","","0","0","","COL P 1","13145896","","0","","","A Kerberos
authentication ticket (TGT) was requested. Account Information: Account Name: 19test$ Supplied Realm Name:
MSAD.INTERNAL.HORIZONNG.COM User ID: S-1-5-21-3757639370-3482680411-3402357384-2283 Service Information: Service Name: krbtgt
Service ID: S-1-5-21-3757639370-3482680411-3402357384-502 Network Information: Client Address: 172.25.78.68 Client Port: 43121
Additional Information: Ticket Options: 0x40000000 Result Code: 0x0 Ticket Encryption Type: 0x17 Pre-Authentication Type: 2
Certificate Information: Certificate Issuer Name: Certificate Serial Number: Certificate Thumbprint: Certificate information is
only provided if a certificate was used for pre-authentication. Pre-authentication types, ticket options, encryption types and
result codes are defined in RFC 4120."","","52100628"

```

Fault fixed - please close this Peak.

[End of Response]

Response code to call type P as Category 60 -- Final -- S/W Fix Available to Call Logger
Routing to Call Logger following Final Progress update.

Date:04-Aug-2017 14:40:59 User:Richard Locke

[Start of Response]

Closing peak, tested in LST.

[End of Response]

Response code to call type P as Category 60 -- Final -- S/W Fix Available to Call Logger
Routing to Call Logger following Final Progress update.

Date:04-Aug-2017 14:41:06 User:Richard Locke

CALL PC0260335 closed: Category 60 Type P

Root Cause	Development - Code
Logger	Richard Locke -- ITU SV&I
Subject Product	HNG-X Miscellaneous -- Platform Build (version unspecified)
Assignee	Richard Locke -- ITU SV&I
Last Progress	04-Aug-2017 14:41 -- Richard Locke