

Lisa Crabtree
Department of Social Security
Financial Services Division, Room 502H
Norcross Lane
BLACKPOOL
Lancs
FY5 3TA

17th July 2001

Dear Lisa,

Cleveleys Post Office

Further to our recent telephone conversations regarding Cleveleys Sub Post Office, I am now able to say that Chesterfield have completed their checks of the accounts.

Unfortunately it does appear that the former subpostmistress, who ran the office in Runnymede Avenue, did have difficulties operating the Horizon system. Our accounts department have already actioned the necessary error notices to correct the accounts, and therefore no loss would be passed on to the Department.

As I have previously explained, as the matter relates to a personnel issue, I am unable to comment further.

Yours sincerely

Tim Bentley
Client Manager

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