

Message

From: Mark R Davies; [REDACTED] GRO
on behalf of [REDACTED] GRO
Sent: 03/10/2013 06:58:46
To: Paula Vennells; [REDACTED] GRO
CC: Martin Edwards; [REDACTED] GRO; Belinda Crowe; [REDACTED] GRO
Subject: Re: Example Applications P&C

Paula

Sure. Will look at these first thing.

Mark

Sent from my iPhone

On 2 Oct 2013, at 21:50, "Paula Vennells" [REDACTED] GRO > wrote:

Dear all, I am not sure who else I want to read these yet. But certainly the three of you. They make disturbing reading. (I couldn't make sense of the spread sheet but the individual submissions are sufficient to get a steer on what we are dealing with.)

We have to keep it in perspective of course. But even in perspective they are challenging from all sorts of angles. (Belinda these are examples of Sparrow cases that have been submitted for consideration for mediation.)

I'm with Angela tomorrow am. She and her team are hopefully going to talk me through where we have made improvements and where we still need to do more. I am glad I've decided to make the trip - we need to show we are taking this v seriously.

BW Paula

Sent from my iPad

Begin forwarded message:

From: "Ron Warmington" [REDACTED] GRO
To: "Paula Vennells" [REDACTED] GRO
Cc: "Angela Van-Den-Bogerd" [REDACTED] GRO
Subject: Example Applications

Paula:

As promised in today's call, here are eight examples of the incoming Applications. I've selected those that are more clearly expressed than most of the others that we've been receiving. I'd have also sent Case M041 but it hasn't been scanned yet.

I'm also enclosing a spreadsheet that shows which 'Thematic Issues' each Applicant has reported to us. It's probably not worth you

looking at that before your meeting with Angela and her team tomorrow but, in case you do, you only need to look at Rows 55 to 97 (those are the Mediation Applications). The rows above that relate to the MP-sourced cases and those that came in from the JFSA. In some cases the Mediation Applicants were already on the spreadsheet so are cross-referenced to their earlier appearance. Where there are more 'Thematic Issues' marked on an MP-sourced case than on that same case's Mediation Application that's because we know more about the case than has as yet been revealed in the Mediation Application.

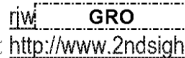
Best regards,

Ron Warmington CFE, FCA

Director

Second Sight Support Services Ltd

Tythe Farm
Maugersbury
Cheltenham
Gloucestershire
GL54 1HR

Phone: 
Mobile: 
Email: 
Website: <http://www.2ndsight.eu>

<M001_APP.pdf>

<M004_APP.pdf>

<M014_APP.pdf>

<M018_APP.pdf>

<M028_APP.pdf>

<M029_APP.pdf>

<M030_APP.pdf>

<M031_APP.pdf>

<Thematic Issues V13.xlsx>