

Message

From: Theresa Iles [GRO]
[GRO]
on behalf of Paula Vennells [GRO]
Sent: 04/10/2013 13:56:20
To: Alwen Lyons [GRO]; Chris M Day [GRO]; Fay Healey [GRO]
Gilliland [GRO]; Lesley J Sewell [GRO]; Mark R Davies [GRO]
Martin Edwards [GRO]; Martin George [GRO]; Nicholas Kennett
[GRO]; Paula Vennells [GRO]; Susan Barton [GRO]
Crichton [GRO]
Subject: FW: Example Applications
Attachments: M001_APP.pdf; M004_APP.pdf; M014_APP.pdf; M018_APP.pdf; M028_APP.pdf; M029_APP.pdf; M030_APP.pdf; M031_APP.pdf; Issues V13.xlsx
Sensitivity: Company Confidential

Dear All

I would appreciate it if you would read the attached (you can ignore the spreadsheet). These are cases which are likely to go into the mediation process as a result of the Horizon/Second Sight review now known as Project Sparrow.

There are two reasons to ask you to do this: firstly because I think you should be aware and, secondly, we need to think, as an ExCo, how we share this information and take the learnings from it, which Angela van den Bogerd is currently working on through the business.

If we get time at Monday's Weekly ExCo, I would like to raise it then, otherwise we will pick up during AOB on the 15 October.

Regards
Paula

From: Ron Warmington [GRO]
Sent: 02 October 2013 16:04
To: Paula Vennells
Cc: Angela Van-Den-Bogerd
Subject: Example Applications
Sensitivity: Confidential

Paula:

As promised in today's call, here are eight examples of the incoming Applications. I've selected those that are more clearly expressed than most of the others that we've been receiving. I'd have also sent Case M041 but it hasn't been scanned yet.

I'm also enclosing a spreadsheet that shows which 'Thematic Issues' each Applicant has reported to us. It's probably not worth you looking at that before your meeting with Angela and her team tomorrow but, in case you do, you only need to look at Rows 55 to 97 (those are the Mediation Applications). The rows above that relate to the MP-sourced cases and those that came in from the JFSA. In some cases the Mediation Applicants were already on the spreadsheet so are cross-referenced to their earlier appearance. Where there are more 'Thematic Issues' marked on an MP-sourced case than on that same case's Mediation

Application that's because we know more about the case than has as yet been revealed in the Mediation Application.

Best regards,

Ron Warmington CFE, FCA

Director

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