From:	Jay, Christopher[( GRO
Sent:	Tue 24/01/2017 11:03:47 AM (UTC)
To:	Defence Legal (Chris Jay)[ GRO
Subject:	FW: FW: Project Sparrow - Deloittes Audit Report - Legally Privileged and Confidential Communication
<b>To:</b> O'driscoll Ian; Mizug <b>Cc:</b> Jay, Christopher; Kn	11:03:45 (UTC) Dublin, Edinburgh, Lisbon, London guchi, Kyoko night, Miriam; Harvey, Michael ect Sparrow - Deloittes Audit Report - Legally Privileged and Confidential Communication
You should both be in	the loop on this generally as it could have an important impact
I am leaving it to Chris	s Jay.
Best wishes	
David	
David M Jones Head of Legal for UK & Irela Legal & Commercial Fujitsu 22 Baker Street, London W1 Tel / Mob: + GRO E-mail: GRO	
From: Bell, Gavin Sent: 24 January 2017 To: Defence Legal (Ch	7 10:15  Iris Jay,)  GRO  Jones, David M  GRO  GRO  ; Newsome, Pete < GRO
Cc: Harvey, Michael Esubject: RE: FW: Projection	GRO ; Newsome, Pete <≰ GRO ; Sparrow - Deloittes Audit Report - Legally Privileged and Confidential Communication
Chris hi happy with th	nis.
Best	
Gavin	
Sent: Thursday, Janua To: Bell, Gavin ⟨	
Cc: Harvey, Michael	GRO ; Newsome, Pete GRO
Subject: FW: FW: Proj Gavin and David,	ject Sparrow - Deloittes Audit Report - Legally Privileged and Confidential Communication

Sorry to badger but:-

Gavin, I am still awaiting your OK to send the below email to Rodric.

"Thank you for providing the update on both the disclosure of the Super User risk and the wider process with Freeths and in particular taking the time to highlight the references to Fujitsu (or related inferences) to assist our review, it is appreciated.

Having reviewed the documents and in light of discussions we've had to date, our key concern is with respect to a view that the theoretical points regarding Super Users may be either misunderstood or the associated protections not fully appreciated. In order to further support Post Office, we would like to offer to address this theoretical point by providing you with a comprehensive paper that provides clarity with respect to our view of the points raised and provides details as to the measures and protections in place to ensure that any such risk is and remains only theoretical. In order that for us to do this we request sight of the relevant points highlighted in any reports that gave rise to this concern so that we may address them in our response and outline how the systems and security processes that we have in place would expose or prevent any attempt (noting there is no evidence to suggest there ever has been such an attempt) to use the Super User facility to affect branch accounts outside of any proper and agreed process.

Whilst this may be considered to be subject to the provisions of Clause 25, as a gesture of goodwill we propose to provide this paper without any making any charge to Post Office on the basis that we hope it addresses Post Office's concerns and enables you to close this theoretical issue.

We would also appreciate the opportunity to discuss with you how we conclude this matter. Whilst we acknowledge that, to a certain extent, the claims issued by Freeths and the responses they require are outside of your control, we remain concerned that there remains no articulations as to what triggers the end of the audit process. We have repeatedly highlighted our concerns that the audits and other associated activities are seeking to prove a negative which, as well as being impossible, will be (and is) a very expensive exercise. As per the above, we want to be supportive and assist in clarifying any issues but without a clear articulation of when the associated activity will conclude, we will not be in a position to fund it and hence our continued position that this is, save for occasional ad hoc instances, a chargeable activity."

David – are you OK with me setting up a meeting and agreeing a way forward generally with Rodric or did you want to?

Many thanks. Best regards,

Chris

Christopher Jay, Senior Counsel **FUJITSU** Jays Close, Viables Business Park, Basingstoke, Hampshire, RG22 4BY Tel: { **GRO** or internally i **GRO** or internally GRO GRO **GRO** E-mail:

Web: http://uk.fujitsu.com



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From: Defence Legal (Chris Jay)					
<b>Sent:</b> 17 January 2017 12:39					
To: 'Naylor-Smith, Nigel'	GRO		Newsome Pete	GRO	
Bell Gavin ( GRO					1
Cc: Harvey Michael	GRO		es David M 🖣	GRO	]
Subject: RE: FW: Project Sparrow	· - Deloittes Aud	dit Report -	Legally Privileged and	Confidential	
Thanks, Nigel.					
Gavin - are you OK too?					
Cheers.					
Best regards,					
Chris					
Christopher Jay, Senior Counsel					
FUJITSU	Dosingstoka I	la mana ala iwa	DC22 ADV		
Jays Close, Viables Business Park Tel: <b>GRO</b> or interr			KG22 4B1		
,	rnally GRO	<u> </u>			
E-mail GRO	inding 5	īJ			
Web: http://uk.fujitsu.com					
f B B in					
Fujitsu is proud to partner with Action for C	hildren.				
Reshaping ICT, Reshaping Business in pa		nm			
<b>*</b>					
Please consider the environment - do y	ou really need to prir	nt this email?			
From: Naylor-Smith, Nigel [mailt	o:	GRO			
Sent: 17 January 2017 11:50					
To: Defence Legal (Chris Jay)	GRO		>; Newsome Pete	GRO	; Bell
Gavin < GRO					
Cc: Harvey Michael	GRO		es David M {	GRO }	
Subject: RE: FW: Project Sparrow	- Deloittes Aud	dit Report -	Legally Privileged and	Confidential	
Chris – hi – I am happy with this i	note heing sent	t in by your	colf under ILD		
Cillis – III – I alli Happy with this i	lote being sent	till by your:	sen under JEP.		
Thanks and regards					
Nigel.					
Fujitsu Client Executive					
GRO					
	,				
From: Defence Legal (Chris Jay) [	mailto:L.,,	GRO			
Sent: Tuesday, Janu <u>ary 17, 2017</u>		<u>-</u>			
To: Newsome, Pete	GRO	<del>.</del> ; Nay	rlor-Smith, Nigel ∢	GRO	<u>;</u>
Bell, Gavin ( GRO			,		
Cc: Harvey, Michael	GRO		nes, David M <	GRO	_}
Subject: RE: FW: Project Sparrow	r - Deloittes Aur	dit Report -	Legally Privileged and	Confidential	

Hello Nigel and Gavin,

Are you happy for me to send the below email to Rodrick now? Best regards,

Chris

Christophe	er Jay, Senio	or Counsel		
FUJITSU	• •			
Jays Close	, Viables Bu	siness Park, Basi	ngstoke, Ham	pshire, RG22 4BY
Tel: {	GRO	or internally	GRO	
Mob:	GRO	or internally	GRO	
E-mail	G	RO		·-·-
Web: http	://uk.fujitsu	ı.com		
13	ë in			

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Please consider the environment - do you really need to print this email?

From: Defence Legal (Chris Ja	y)			
Sent: 13 January 2017 12:16				
<b>To:</b> Newsome Pete	GRO	; Naylor-Smith Nigel <	GRO	; Bell
Gavin <b>GRO</b>				
Cc: Harvey Michael {	GRO			
Subject: RE: EW: Project Spar	row - Deloittes A	udit Report - Submitted under Joint L	egal Privilege	

**Subject:** RE: FW: Project Sparrow - Deloittes Audit Report - Submitted under Joint Legal Privilege

Pete,

Subject to Nigel and Gavin's OK, I would advise that it be sent by me under "Joint Legal Privilege".

NB I believe that there is a missing "we" per below.

"Thank you for providing the update on both the disclosure of the Super User risk and the wider process with Freeths and in particular taking the time to highlight the references to Fujitsu (or related inferences) to assist our review, it is appreciated.

Having reviewed the documents and in light of discussions we've had to date, our key concern is with respect to a view that the theoretical points regarding Super Users may be either misunderstood or the associated protections not fully appreciated. In order to further support Post Office, we would like to offer to address this theoretical point by providing you with a comprehensive paper that provides clarity with respect to our view of the points raised and provides details as to the measures and protections in place to ensure that any such risk is and remains only theoretical. In order that for us to do this we request sight of the relevant points highlighted in any reports that gave rise to this concern so that we may address them in our response and outline how the systems and security processes that we have in place would expose or prevent any attempt (noting there is no evidence to suggest there ever has been such an attempt) to use the Super User facility to affect branch accounts outside of any proper and agreed process.

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We would also appreciate the opportunity to discuss with you how we conclude this matter. Whilst we acknowledge that, to a certain extent, the claims issued by Freeths and the responses they require are outside of your control, we remain concerned that there remains no articulations as to what triggers the end of the audit process. We have repeatedly highlighted our concerns that the audits and other associated activities are seeking to prove a negative which, as well as being impossible, will be (and is) a very expensive exercise. As per the above, we want to be supportive and assist in clarifying any issues but without a clear articulation of when the associated activity will conclude, we will not be in a position to fund it and hence our continued position that this is, save for occasional ad hoc instances, a chargeable activity."

Thanks.
Best regards,
Chris
Christopher Jay, Senior Counsel FUJITSU Jays Close, Viables Business Park, Basingstoke, Hampshire, RG22 4BY Tel: GRO or internally GRO Mob: GRO or internally GRO E-mail GRO Web: http://uk.fujitsu.com
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Please consider the environment - do you really need to print this email?
From: Jay, Christopher [mailto: GRO
<b>Sent:</b> 13 January 2017 11:24
To: Defence Legal (Chris Jay) GRO
Subject: FW: FW: Project Sparrow - Deloittes Audit Report - Submitted under Joint Legal Privilege

From: Newsome, Pete

Sent: 13 January 2017 11:24:18 (UTC) Dublin, Edinburgh, Lisbon, London

To: Naylor-Smith, Nigel; Bell, Gavin; Jay, Christopher

Subject: FW: FW: Project Sparrow - Deloittes Audit Report - Submitted under Joint Legal Privilege

Hi

Are you OK for the message below and can you confirm who is best placed to send the message.

Thanks

Pete

Pete Newsome Business Change Manager Post Office Account, Fujitsu UK&I Tel: \ GRO Web: http://uk.fujitsu.com

Web: uk.fujitsu.com





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Please consider the environment - do you really need to print this email?

From: Harvey, Michael **Sent:** 13 January 2017 10:15

GRO To: Newsome, Pete

Subject: RE: FW: Project Sparrow - Deloittes Audit Report - Submitted under Joint Legal Privilege

Yes please

From: Newsome, Pete **Sent:** 13 January 2017 09:50

**To:** Harvey, Michael GRO

Subject: RE: FW: Project Sparrow - Deloittes Audit Report - Submitted under Joint Legal Privilege

Mike

Looks good to me.... Shall we send to Nigel and Gavin to approve?

Pete

Pete Newsome **Business Change Manager** 

Post Office Account, Fujitsu UK&I

Tel: GRO GRO Web: http://uk:rujnsu:com





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Please consider the environment - do you really need to print this email?

From: Harvey, Michael **Sent:** 12 January 2017 16:01 **To:** Newsome, Pete ₹ GRO

Subject: RE: FW: Project Sparrow - Deloittes Audit Report - Submitted under Joint Legal Privilege

Pete,

I've had a play! Not sure the last paragraph is necessary but depends on our tactics. Feel free to improve and then when we're happy we can share with Gavin and Nigel. Query whether this should be sent by you or Chris Jay back to Rodric?

Thanks

Mike

Thank you for providing the update on both the disclosure of the Super User risk and the wider process with Freeths and in particular taking the time to highlight the references to Fujitsu (or related inferences) to assist our review, it is appreciated.

Having reviewed the documents and in light of discussions we've had to date, our key concern is with respect to a view that the theoretical points regarding Super Users may be either misunderstood or the associated protections not fully appreciated. In order to further support Post Office, we would like to offer to address this theoretical point by providing you with a comprehensive paper that provides clarity with respect to our view of the points raised and provides details as to the measures and protections in place to ensure that any such risk is and remains only theoretical. In order that for us to do this we request sight of the relevant points highlighted in any reports that gave rise to this concern so that we may address them in our response and outline how the systems and security processes that have in place would expose or prevent any attempt (noting there is no evidence to suggest there ever has been such an attempt) to use the Super User facility to affect branch accounts outside of any proper and agreed process.

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From: Newsome, Pete Sent: 12 January 2017 11:14 GRO To: Harvey, Michael

Subject: FW: FW: Project Sparrow - Deloittes Audit Report - Submitted under Joint Legal Privilege

Made an adjustment....

Pete Newsome

Business Change Manager

Post Office Account, Fujitsu UK&I

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E-Mai GRO
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Please consider the environment - do you really need to print this email?

From: Newsome, Pete

**Sent:** 10 January 2017 16:31

To: Harvey, Michael . GRO

Subject: FW: Project Sparrow - Deloittes Audit Report - Submitted under Joint Legal Privilege

Mike

Suggested text, will need review with Torstein to make sure I am not running too far:

Thank you for providing the update on both the disclosure of the Super User risk and the wider process with Freeths. Having reviewed this information in order for Fujitsu to further support to Post Office in explaining the extremely low probability of the theoretical risk disclosed being realised a document from Deloittes which describes the processes and actions that would be required in order to show a material effect on a Sub-Post Masters Accounts they envisaged when conducting their review. This will enable Fujitsu to further investigate and produce a disclosable paper outlining the systems and security processes in place that would either prevent or expose any attempt to use the Super User facility to affect branch accounts.

If as part of the ongoing litigation any of the claimants can evidence transactions that need to be investigated further with respect to the Super User risk Fujitsu would be happy to provide more detailed analysis in order to support Post Office in their defence activities.

Hope this works

Pete

Pete Newsome Business Change Manager Post Office Account, Fujitsu UK&I

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