

Questions for 2<sup>nd</sup> Sight

- Why were you selected?
- Could there be any accusations of bias or lack of objectivity levelled at 2<sup>nd</sup> Sight? At the individual investigators?
- Past experience
  - Examples of similar issues investigated
    - For whom?
    - Investigation on individual basis, or issue basis?
- Has 2<sup>nd</sup> Sight done work for the Post Office?
  - When
  - Who was involved – current investigators proposed by Post office?
- Has 2<sup>nd</sup> Sight been commissioned to do any future work for Post Office?
- Has 2<sup>nd</sup> Sight pledged NOT to undertake future Post office work for any given period in the future?
- How do they propose to investigate?
- Why case-by-case? Why not of the entire software system?
- Do they have expertise in investigating problems with software?
- What timescales do they envisage?