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SCHEDULE B3.4
BRANCH INFRASTRUCTURE

Version History

Version No.	Date	Comments
1.0	31/08/06	Agreed version as at date of signature of CCN 1200
1.1	26/09/06	Minor corrections
2.0	25/01/07	Baseline copy of 1.1
2.1	19/03/07	Applying CCN 1206
3.0	09/07/07	Baseline copy of 2.1
6.0	15/06/09	Moving all schedules to V6.0 as agreed with Fujitsu
7.0	26/04/10	Moving all Schedules to v7.0 as agreed with Fujitsu
8.0	21/02/12	Applying changes as per CCN1294d and CCN1289a
9.0	13/01/14	Moving all Schedules to v9.0 in accordance with CCN1349
10.0	10/09/15	Applying changes as per CCN1421a and Moving all Schedules to v10.0 in accordance with CCN1506
11.0	31/03/16	Applying changes as per CCN1423c and moving all Schedules to V11.0 as per CCN1604
12.0	03/07/17	Moving all schedules to V12.0
13.0		Updating as per CCN1616b and moving all Schedules to v13.0
14.0	20/12/2021	Updating as per CCN1623b, CCN1672a and moving all Schedules to V14.0
15.0	22/12/2022	Updating as per CCN 1703a, CCN1725a

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SCHEDULE B3.4
REPLACED BRANCH INFRASTRUCTURE

1. INTRODUCTION

1.1 The purpose of this Schedule B3.4 is to:

1.1.1 record and specify the Replaced Branch Infrastructure that Post Office shall be responsible for ensuring is in place in order for, Fujitsu Services to deliver the HNG-X Applications and the Business Capabilities and Support Facilities, and thereby provide the HNG-X Services;

1.1.2 Paragraph removed by CCN1616b.

2. REPLACED BRANCH INFRASTRUCTURE

2.1 Replaced Branch Infrastructure

2.1.1 Post Office Ltd shall provide equipment, with at least the minimum specification, as specified in the CCD entitled "Counter Hardware Design Specification" (BP/DES/003) in all Branches and any other Post Office authorised location (the "Replaced Branch Infrastructure").

2.1.2 , Changes to the locations and number of sets of the Replaced Branch Infrastructure requested by Post Office shall be in accordance with the process defined in the CCD entitled "Post Office Ltd Operational Business Change – Branch, Interface Agreement" (SVM/SDM/STD/001).

2.1.3 Save as may be agreed under the Change Control Procedure, the use of Replace Brach Infrastructure in non Branch locations (e.g. Head Office Counter Positions) shall not require Fujitsu Services to undertake any additional software development, testing or support, or any site modification or preparation beyond standard site preparation.

2.1.4 PIN Pads

(a) Fujitsu Services shall ensure that the HNG-A Application shall have the capability to support the use of PIN Pads.

Fujitsu Services' Sub-contractor Ingenico shall provide and maintain distribution facilities to ensure the distribution of the C3 Software from the Ingenico Central Platform to PIN Pads.

(b) Removed by CCN1672a.

2.1.5 Paragraph removed by CCN1703a

2.1.6 Peripherals Flexibility

Post Office shall ensure that:

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- (a) The Replaced Branch Infrastructure shall have the flexibility for additional peripheral equipment to be added in the future, including input devices and printers.
- (b) The capacity for connectivity of peripherals at each Counter Position shall be as set out in the CCD entitled "Counter Hardware Design Specification" (BP/DES/003).

2.1.7 Future Flexibility for Sharing of Specialist Peripherals

Post Office shall ensure that the Replaced Branch Infrastructure shall support:

- (a) the sharing of the back office printer between all Counter Positions in the Branch; and
- (b) the sharing of weigh scales between those Counter Positions that are physically connected to the same weigh scales.

Any sharing of any other specialist peripherals between Counter Positions shall be handled under the Change Control Procedure.

2.1.8 Paragraph removed by CCN1703a

2.1.9 Paragraph removed by CCN1703a

2.1.10 Paragraph removed by CCN1703a

2.1.11 Paragraph removed by CCN1616b

2.1.12 Paragraph removed by CCN1616b

2.1.13 Paragraph removed by CCN1616b

3. **TECHNOLOGY REFRESH**

3.1 **Paragraph removed by CCN1616b**

3.2 **Management of Equipment**

3.2.1

Post Office shall ensure that any changes in the specification of Replaced Branch Infrastructure provided by the EUC Tower Contractor shall be reviewed and approved by Fujitsu Services; any consequential changes required in the HNG-A Application shall be managed in accordance with Change Control Procedure. Fujitsu Services shall not unreasonably withhold or delay their approval to a change in specification where the replacement Replaced Branch Infrastructure does not materially affect the workings of the HNG-A Application.

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The Equipment used within the Infrastructure and any equipment used in the Replaced Branch Infrastructure shall be reviewed by Post Office, the EUC Tower Contractor, the Network Tower Contractor and Fujitsu Services at times reasonably agreed by them to assess whether the most appropriate technology is deployed

3.3 Assumptions

3.3.1 In relation to Services, Service Levels and Charges it is assumed:

- (a) that the reductions in the number of Branches and Counter Positions during the term of this Agreement will take place in accordance with the table in Part 1 of Annex A of Schedule D1;

3.4 Paragraph removed by CCN1616b

3.5 Paragraph removed by CCN1616b

4. ASSOCIATED DOCUMENTS

4.1 The following CCDs are associated with this Schedule B3.4:

	Document Reference	Document Title
1	(Withdrawn in CCN1423c)	
2	BP/DES/003	Counter Hardware Design Specification
3	SVM/SDM/STD/001	Post Office Ltd Operational Business Change – Branch Interface Agreement
4	Reference removed by CCN1703a	
5	Withdrawn in CCN1616b	

4.2 The following CRDs are associated with this Schedule B3.4:

	Document Reference	Document Title
1	Withdrawn in CCN1616b	