

Message

From: Nick Beal [GRO]
Sent: 09/05/2016 22:45:54
To: Mike Granville [GRO]
CC: Mark R Davies [GRO]
Subject: RE: NFSP speech - Horizon coverage

Hi both

Was noisy first thing when the the issue arose but I had very few comments through the course of the day. Senior NFSP have been relatively ok - can't promise there won't be a reaction from the floor but I am not getting a sense that they are looking to make a big deal of this. George has been consistent on Horizon and am getting no indication this is changing - he was very robust at a recent regional mtg I was at where a question was asked about the class action.

How much press has there been?

Nick

Nick Beal
Head of Agents' Development & Remuneration
Finsbury Dials
20 Finsbury St
London
EC2Y 9AQ

Mob: [GRO]

Sent from my Windows Phone

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication.

If you have received this in error, please contact the sender and then delete this email from your system.

From: [Mike Granville](#)
Sent: 09/05/2016 22:47
To: [Nick Beal](#)
Cc: [Mark R Davies](#)
Subject: FW: NFSP speech - Horizon coverage

Nick

I was online just now as this came through. So, on Marks' behalf, thought I'd check with you.

Paula is asking around Fed liaison re today's issue – do you have any info – so she is aware of what she's coming into tomorrow?

Thanks

Mike



Mike Granville

Head of Policy, Communications and Corporate Affairs

Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

GRO

From: Paula Vennells
Sent: 09 May 2016 22:40
To: Tom Wechsler; Alisdair Cameron; Mike Granville
Cc: Mark R Davies; Richard Evans; Ruth X Barker; Alwen Lyons
Subject: Re: NFSP speech - Horizon coverage

Tom, I'd appreciate an opener for my speech tomorrow - can you liaise with Al. It's going to be embarrassing (irrespective of vol of media coverage) and some NFSP colleagues will delight in trying to make me squirm (probably rightly). I will wait and see but imagine that it will be best to go in on the front foot with an apology at the beginning, rather than wait till the Q&A.

Mark, what have we said to the Fed, and how much have we kept them in the loop?

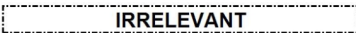
Thanks,
Paula

Paula Vennells
Chief Executive
Post Office Ltd

T: 


Sent from my iPad

On 9 May 2016, at 18:54, Tom Wechsler < > wrote:

I am happy to draft something tonight.  can do something then.

T

Sent from my Windows Phone

From: [Alisdair Cameron](#)
Sent: 09/05/2016 18:19
To: [Mark R Davies](#); [Tom Wechsler](#)
Cc: [Richard Evans](#); [Ruth X Barker](#); [Paula Vennells](#); [Alwen Lyons](#)
Subject: RE: Horizon coverage

Mark, Tom given its going to hit the papers, it would be sensible to draft a short note to go to the Board? Subject to Paula's better judgement? Al

From: Mark R Davies
Sent: 09 May 2016 18:06
To: Paula Vennells; Alisdair Cameron; Neil Hayward; Nicholas Kennett; Kevin Gilliland; Martin George; Tom Wechsler; David Hussey; Jane MacLeod; Alwen Lyons; Chris Broe
Cc: Richard Evans; Ruth X Barker
Subject: Horizon coverage

All

I wanted to let you know that there are likely to be a number of stories in the national media tomorrow on this morning's Horizon outage. We have taken calls, and dealt with inaccuracies robustly, from most of the national media and some regionals today.

We will continue to monitor online coverage, and correct errors where we can, but I wanted you to be aware, particularly in the light of NFSP conference.

Mark

<image001.png>

Mark Davies

Communications and Corporate Affairs Director

1st Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

GRO

CIPR Inside Team of the Year 2015

<image002.png>