
From: Alwen Lyons [GRO]
Sent: Tue 23/07/2013 9:05:21 PM (UTC)
To: Susan Crichton [GRO]
Subject: Re: Mediation process

Yes just all those things

Thanks
Alwen

Alwen Lyons
Company Secretary
[GRO]

On 23 Jul 2013, at 22:02, "Susan Crichton" [GRO] wrote:

> Hmm and also the internal processes re suspension and termination/ audit and training and the help desk.....

>

> -----Original Message-----

> From: Alwen Lyons

> Sent: 23 July 2013 21:55

> To: Susan Crichton

> Subject: Re: Mediation process

>

> I think the first ring we could change would be the prosecution of those who have paid back monies owed, in fact the whole persecution thing

>

> Thanks

> Alwen

>

> Alwen Lyons

> Company Secretary

[GRO]

>

>

> On 23 Jul 2013, at 21:53, "Susan Crichton" [GRO] wrote:

>

>> We will have to really change our internal processes to make sure that we don't add any more fuel to the fire.

>>

>> From: Alwen Lyons

>> Sent: 23 July 2013 18:53

>> To: Susan Crichton

>> Subject: FW: Mediation process

>>

>> fyi

>>

>> Thanks

>> Alwen

>> Alwen Lyons I Company Secretary

>>

>> [Description: address]

>>

>> 148 Old Street, LONDON, EC1V 9HQ

>>

>> [Description: phone]

>>

[GRO]

>>

>> [Description: mobile]

>>

>> **GRO**

>> [Description: email]

>> alwen.lyons

GRO

>> [Description: footer]

>> From: Parsons, Andrew

GRO

>> Sent: 23 July 2013 08:51

>> To: Alwen Lyons

>> Subject: RE: Mediation process

>> Alwen

>> Happy to discuss.

>> The biggest challenge is going to be limiting the scope of this exercise. Is Alan suggesting that this will extend to all 150 Shoosmith cases? If so the mediation process will collapse.

>> Regarding the point about SPMRs being able to access expertise from Second Sight - I think this will be achieved simply by SS attending the mediations.

>> I agree with his point that following POL's first response to SS, the SPMR should have a chance to comment and POL respond to those comments. In practice, this is happening already (though SS have only forwarded comments from 4 SPMRs; POL has responded to all of these comments)

>> Kind regards

>> Andy

>> Andrew Parsons

>> Senior Associate

>> for and on behalf of Bond Dickinson LLP

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GRO

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>> From: Alwen Lyons

GRO

>> Sent: 22 July 2013 12:13

>> To: Parsons, Andrew

>> Subject: Fw: Mediation process

>> Andy

>> Please below suggested amendments to process which builds on yours.
>> These are from Alan Bates JFSA, can we talk to you about it
>>

>> We will call
>> Thanks
>> Alwen

>>
>> Alwen Lyons
>> Company Secretary

>> **GRO**
>>

>> Sent from Blackberry
>>

>> From: Alan Bates **GRO**
>> Sent: Monday, July 22, 2013 07:09 AM
>> To: Alwen Lyons
>> Subject: RE: Mediation process
>>

>> Alwen, sorry about the delay in responding, but had raised a couple of queries with Kay Linnell yesterday over these types of processes but have not received a reply yet.
>>

>> The pdf attached refers to the first half of the process described. I am still awaiting a response from Kay in relation to the second half of the process as it is one of her fields of expertise, although in principle it would seem the logical course of action.
>>

>> Please don't take these views as agreement to the process at this stage, I still need to see more detail about each aspect. I am really just passing on observations to try and assist with moving the issue forward.
>>

>> Alan
>> From: Alwen Lyons **GRO**
>> Sent: 20 July 2013 11:58
>> To: Alan Bates
>> Subject: Mediation process
>>

>> Alan
>> Please see below the mediation process. We are trying to find a way to
>> give SS support without compromising their independence, or the
>> independence of the review. But trying to get the whole process to
>> speed up by adding resource. We are taking James through this proposal
>> on Monday and he may want to add things in. So a call on Tuesday
>> would be good can me make it 9.00
>>

>> But if you would like input before Paula and I speak to James on Monday then we could do a call on Sunday.
>> Thanks
>> Alwen
>>

>> Alwen Lyons
>> Company Secretary
>> **GRO**
>>

>> Mediation proposal criteria
>>

>> 1. Want to ensure that every MP case has the right to mediation, with no cost to them. We also need to understand how many other JFSA cases need to go through this process
>>

>> 2. Agreement on proposed process. Why are we proposing this?
>>

>> a. it provides, independence through second sight and independent mediator
>>

>> b. should be faster as the workload is shared between SS and mediator
>>

>> c. provides a professionally trained mediator which we think will help bring resolution
>>

- >> d. gets Second Sight out of the role of both mediator, judge and sub postmaster advocate
>>
>> e. process can continue after the MPs cases are completed with little alteration
>>
>> 3. After the cases have been completed, final report will be produced by mediator.
>>
>> 4. Update to MPs in Oct. could involve mediator and SS can update what they found in the work, POL and JFSA can talk about mediation process, if we have put some cases through the process by then that would be helpful
>>
>> 5. We would like to introduce a Monthly Oversight Board to govern this including JFSA, possibly ask JA willing to chair
>> Weekly Working Group to include SS JFSA POL to bring cases to mediation we clearly need to ensure the terms of reference for both working groups and for SS are clear going forward.
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