
From: Peter G Jones [CN=Peter G Jones/OU=e/O=POSTOFFICE]
Sent: 06/07/2004 15:32:53
To: Sukhjinder Kaur [CN=Sukhjinder Kaur/OU=e/O=POSTOFFICE@POSTOFFICE]
CC: Linda Austin [CN=Linda Austin/OU=e/O=POSTOFFICE@POSTOFFICE]; Ray Jackson [CN=Ray Jackson/OU=e/O=POSTOFFICE@POSTOFFICE]
Subject: Re: Testing Query

Suki,

It is the only fault raised by Fujitsu on the training vsn, I have no reason to think they would hide any more. You are correct the trg vsn does not do any On-line trx's so none will not be covered. We started to drift between the live vsn and the trg vsn at the introduction of banking, it drifted further apart at S50 and now even further at S60. We do not cover testing the trg vsn within our testing.

My understanding of the KEL process is that there is a list maintained of faults by Network support and Fujitsu and others that are identified during live running of the systems some of which will have been added at the start of a new release going live as they were agreed not to be fixed during the testing and are deferred to a future release. Items on the ongoing KEL will be fixed either :-

- ASAP
- When that area of the code is next opened up
- At the next release
- At a later release
- Never fixed

Some of the items found during S60 testing were stated as being in the S50 live code baseline but had not been found by the users.

So in summary a new KEL should now be created by Network support & Fujitsu which includes all known errors in the S50 baseline plus all the incidents deferred from S60 testing.

Hope this helps

Regards

Peter

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Sukhjinder Kaur

06/07/2004 11:29

To: Peter G Jones/e/POSTOFFICE@POSTOFFICE
cc: Linda Austin/e/POSTOFFICE@POSTOFFICE, Ray
/e/POSTOFFICE@POSTOFFICE
Subject: Testing Query

Peter,

Ray had a meeting with Ann Cruttenden yesterday to talk through the deferred list. She would like to know if the defect below is the only discrepancy introduced by S60 for the training mode. I understand that in the training mode we do not do online transactions so clerks will not be able to do PAF or DVLA. Is this correct?

Fujitsu Ref – PCO102 392	LFS training mode – IN ADC cash still available. At S60 the “cash” button has been removed from the IN ADC menu – it is no longer possible to Rem In Cash. However, the button is still available in IN ADC in training mode.	The training mode does not reflect how the transactions look in live i.e. on line transactions. However, front line	Deferred for post S60.	Not known. Waiting for Fujitsu to provide timescales.
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		staff may need to be aware of this defect.		
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Also, can you confirm that the defects on the deferred list below were already on the KEL before S60 testing commenced. Or have they been put on the KEL during the earlier cycles of testing?

Defects on the Known Error Log that have been found in S60 testing.

Defect Ref No	Defect Description	Impact On Business	Defect Status	Timescale For Fix
POL - 950	smartpost product retains compensation fee when PREV selected.	This is in the live environment as per S50.	Deferred for post S60.	Not known. Waiting for Fujitsu to provide timescales.
Fujitsu ref - PCO102969	Cash on hand. If a clerk does not declare their cash in the evening, when they sign on in the morning the "cash on hand" declaration appears, when entering through this. it can take up to 1 min 20 sec for the next screen to appear.	This is in the live environment as per S50. No live calls received on this defect.	Deferred for post S60.	Not known. Waiting for Fujitsu to provide timescales.
Fujitsu ref -PCO103019	Performance refresh. When signing on to the counter first thing in the morning, and navigate through the screens, the screens seem to refresh very slowly.	This is in the live environment as per S50. No live calls received on this defect.	Deferred for post S60.	Not known. Waiting for Fujitsu to provide timescales.
Fujitsu ref – PCO103712	LFS Cash statement doesn't include latest ONCH. The cash statement produced should have been derived from the 18:15 ONCH. Instead it is derived from the 17:29 cash declaration.	This is in the live environment as per S50. There have been no live calls on this.	Deferred for post S60.	Not known. Waiting for Fujitsu to provide timescales.
Fujitsu ref – PCO103857	LFS CAP /BP not shown on transaction log for all CIP trans. When the report was produced all of the transactions performed in individual stock unit the CAP /BP were not shown. For all transactions performed in the shared stock unit the CAP / BP is shown.	This is in the live environment as per S50. There have been no live calls on this.	Deferred for post S60.	Not known. Waiting for Fujitsu to provide timescales.
POL – 1013	Unable to use smartpost during customer session. 3 transactions were in sales stack and smartpost was initiated. The weight was entered and the "2" pressed for the quantity followed by enter. By selecting 2 and enter the system takes you out of smartpost however if the quantity is set to 1 the icon works again.	Cannot do multiple quantities in smartpost during customer session. This is in the live environment and on the Known Error Log.	Deferred for post S60.	Gone to Escher for a fix. Waiting for Escher to provide timescales.

Defect Ref No	Defect Description	Impact On Business	Defect Status	Timescale For Fix
PCO104825	"Hang" on confirm non value stock. "Confirm non value stock" from the office balancing menu. The normal "non value stock" screen was displayed and this remained on display for several minutes until it became apparent that the application had "hung". We were able to select the desktop and return to office balancing menu. This problem could not be reproduced. An exhaustive number of scenarios have been performed to attempt to recreate this problem but to no avail.	On the known error log. If this problem were to occur in Live Desktop restart would be required.	Deferred for post S60.	

I appreciate your help.

Kind regards,

Sukhi

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