

Note Entry for Case 37142

Account Ref : P00830-101-0 User : MS2 Martin J Smith
Client Name : Post Office Ltd
Matter Desc : POL Cases Rev. Time Recording
Note Category : NONE
Date : 03/10/2013 00:00

Summary

TC Gavin Matthews. He has spoken to BAQC: Mediation cases ca

Detail

TC Gavin Matthews. He has spoken to BAQC: Mediation cases can go on sep spreadsheet. So far as date is concerned - understand why 1/1/10 but on the basis no bugs prior to then on old system he advises only need to review HZ online cases since that date.

MJS said not sure that is correct. HB currently looking at Misra transcript to see what GJ said. Think it likely to contain ref to Misra bug. GM suggests BAQC may well have advised on basis of incorrect assumption. MJS said would call tomorrow.

BAQC suggests only Hz online cases on spreadsheet. MJS said that we need to put all cases on to ensure that none are missed. Anticiapte that POL may well remove lines of irrelevant cases later.

ATTEND CLIENT 0:18

Total Time 0:18