

CARTWRIGHT KING

BRIEFING NOTE

Branch Name:	Hockley
SPMR Name:	Mr Terence Walters
Case Number:	M006

1.

Prosecution Case

- This matter was not the subject of a criminal prosecution.

2.

Court Proceedings

- This matter was not the subject of a criminal prosecution..

3.

Applicant's Response to Mediation Scheme

The Applicant complains of

- Inadequate training provided by Post Office.
- Disputed discrepancies.
- Unhelpful and negative communications (Helpline, Auditors and subsequent Investigators).
- Hardware problems.
- Investigative processes flawed
- Amounts claimed by Post Office are disputed.

4.

Analysis

- The Applicant was in position from 5th May 2005 to 14th February 2008
- The POL conclusion is that the cause of any errors are as a result of human intervention – either accidental or deliberate and a disregard of procedural controls
Unless this position is resiled from this case should not cause any problems with any POL prosecutions past or pending.

5.

Dangers to Post Office Limited

- This case did not result in a prosecution or a conviction. It is unlikely to affect any criminal cases conducted by POL, past present or future unless some concession is made about the integrity of Horizon which from the robust POL response seems unlikely