

30/09/2010

Amsphere Mail - Info re Seema Misra ...

amsphere

charles mclachlan

GRO

Info re Seema Misra Case

1 message

Jenkins Gareth GI

GRO

7 May 2010 10:39

To: charles.mclachlan

GRO

Cc: Thomas Penny

GRO

Charles,

As discussed, I've checked up on my emails.

1. I was asked on 7th December some specific questions about the case
2. I was sent a copy of your second report (and the diagram) on the same day and provided my initial response on 17th December
3. I believe that this was converted into a witness statement and returned to POL in early February.

As I said on the phone, Fujitsu are responsible for the full processing of Card Transactions, though the actual settlement and manual resolution of reconciliation errors / non-payments is carried out by POL. However any such reconciliation corrections would result in Transaction Corrections (TCs) being processed for the Branch which would be visible in the Branch accounts. I've checked through all the TCs in the logs and there are none associated with Credit / Debit Card payments during the 13 months of details logs and there are 4 associated with banking transactions (three deposits and one withdrawal) with a total absolute value of £1,840, so I don't see how any of this can be relevant to the losses in the branch.

Regards

Gareth

Gareth Jenkins

Distinguished Engineer

Applications Architect

Royal Mail Group Account

FUJITSU

Lovelace Road, Bracknell, Berkshire, RG12 8SN

Tel:

GRO

Internal:

GRO

Mobile:

GRO

Internal:

GRO

email:

GRO

Web:

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