



Strictly private and confidential

Nigel Railton
C/O FieldFisher LLP

Post Office Horizon IT Inquiry
2nd Floor
Aldwych House
71-91 Aldwych
London WC2B 4HN

By email to: Oliver.Carlyon@GRO

14 October 2025

Dear Mr Railton

Post Office Horizon IT Inquiry – Your letter dated 9 October 2025

Thank you very much for your letter of 9 October 2025 together with the responses of Post Office Limited to the recommendations set out in Vol 1 of my report. I am very pleased that the Post Office was able to respond to my recommendations within the time frame set out in recommendation 1 and I am equally pleased that the Post Office intends to publish proposals in relation to restorative justice by 31 October 2025.

As I know you will appreciate, I will be reflecting upon all the responses received from the Department and the Post Office over the coming weeks. I also intend to continue to monitor the operation of the redress schemes, and I will also monitor the scheme or schemes which will shortly emerge for restorative justice. In these circumstances, I have decided that any further observations and/or supplementary recommendations which I consider appropriate to make on the topics of redress schemes and restorative justice should await the remaining Volume of my report.

Yours sincerely

The logo for the Government of Wales (GRO). It consists of the letters "GRO" in a bold, sans-serif font, enclosed within a dashed rectangular border.

Sir Wyn Williams
Chair