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Nigel Railton
C/O FieldFisher LLP

Post Office Horizon IT Inquiry
2nd Floor
Aldwych House
71-91 Aldwych
London WC2B 4HN

By email to: Oliver.Carlyon  **GRO**

14 October 2025

Dear Mr Railton

Post Office Horizon IT Inquiry – Your letter dated 9 October 2025

Thank you very much for your letter of 9 October 2025 together with the responses of Post Office Limited to the recommendations set out in Vol 1 of my report. I am very pleased that the Post Office was able to respond to my recommendations within the time frame set out in recommendation 1 and I am equally pleased that the Post Office intends to publish proposals in relation to restorative justice by 31 October 2025.

As I know you will appreciate, I will be reflecting upon all the responses received from the Department and the Post Office over the coming weeks. I also intend to continue to monitor the operation of the redress schemes, and I will also monitor the scheme or schemes which will shortly emerge for restorative justice. In these circumstances, I have decided that any further observations and/or supplementary recommendations which I consider appropriate to make on the topics of redress schemes and restorative justice should await the remaining Volume of my report.

Yours sincerely



GRO

Sir Wyn Williams
Chair