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9 October 2025

Private and Confidential

By Email

Post Office Horizon IT Inquiry
PO Box: Post Office Horizon Inquiry
1 Victoria Street
Westminster
London
SW1H 0ET

FAO: Segun Jide, Solicitor to the Inquiry, Post Office Horizon IT Inquiry

Dear Mr Jide

Volume 1 of the Post Office Horizon IT Inquiry Report – Fujitsu Services Limited (“Fujitsu”)

We refer to Volume 1 of the Post Office Horizon IT Inquiry Report dated 6 June 2025 (published 8 July 2025) (the “**Volume 1 Report**”), in which the Chair makes 19 recommendations. Fujitsu notes that Recommendation 1 invites Fujitsu, where appropriate, to provide written responses to the Chair’s recommendations by 10 October 2025.

Recommendations 2 to 18 of the Volume 1 Report relate to the scope and operation of the redress schemes currently administered by Post Office Limited (“**Post Office**”) and the Department for Business and Trade (“**DBT**”) (namely, the Horizon Shortfall Scheme, Group Litigation Order Scheme, Overturned Convictions Scheme and Horizon Convictions Redress Scheme). Given that Fujitsu has no involvement in either the design or delivery of these schemes, Fujitsu does not consider it appropriate to provide written responses in respect of Recommendations 2 to 18 at this time.

Recommendation 19 of the Volume 1 Report then recommends that, by 31 October 2025, Fujitsu publish (either separately or together with Post Office and DBT) a report outlining any agreed programme of restorative justice and/or any actions taken to produce such a programme. Fujitsu confirms that it intends to provide such a report to the Inquiry by the deadline stipulated.

Fujitsu is committed to rendering every assistance to the Inquiry and is grateful to the Inquiry for the opportunity to respond to the Chair’s recommendations. Should the Inquiry require any further

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information or explanation in relation to the content of this letter, Fujitsu invites the Inquiry to contact the undersigned.

Yours sincerely

Morrison Foerster (UK) LLP

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