



Sir Wyn Williams
Chair to the Post Office Horizon IT Inquiry
5th Floor,
Aldwych House,
71-91 Aldwych,
London
WC2B 4HN

31st October 2025

Post Office Ltd
100 Wood Street
London
EC2V 7ER

Dear Sir Wyn,

Restorative Justice

I am writing in response to your recommendation that by 31 October 2025, the Department, Fujitsu and the Post Office shall publish, either separately or together, a report outlining any agreed programme of restorative justice and/or any actions taken by that date to produce such a programme.

Today, the Department for Business and Trade, Fujitsu Services Limited and Post Office Limited are publishing the attached joint statement which sets out our plans for our future work on restorative justice. This builds on the listening work that the Restorative Justice Council have conducted and their recommendations, as set out in the attached report which they are also publishing today.

We are grateful to those who have shared their experiences of the Horizon Scandal with the Restorative Justice Council and we are now acting, together with the Department and Fujitsu Services Limited, to establish a lasting and meaningful restorative justice programme which is directly informed by the wishes of those who were harmed.

Yours sincerely,

A large, bold, black "GRO" signature inside a dashed rectangular box.

Neil Brocklehurst