

MORRISON FOERSTER

A LIMITED LIABILITY PARTNERSHIP

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31 October 2025

Private and Confidential

By Email

Post Office Horizon IT Inquiry
PO Box: Post Office Horizon Inquiry
1 Victoria Street
Westminster
London
SW1H 0ET

FAO: Segun Jide, Solicitor to the Inquiry, Post Office Horizon IT Inquiry

Dear Mr Jide,

Re: Volume 1 of the Post Office Horizon IT Inquiry Report – Fujitsu Services Limited

We refer to Volume 1 of the Post Office Horizon IT Inquiry Report dated 6 June 2025 (published 8 July 2025) (the “**Volume 1 Report**”), in which the Chair makes 19 recommendations.

Recommendation 19 of the Volume 1 Report recommends that, “[b]y 31 October 2025, the Department, Fujitsu and the Post Office shall publish, either separately or together, a report outlining any agreed programme of restorative justice and/or actions taken by that date to produce such a programme. For the avoidance of any doubt, the word Fujitsu in this recommendation is intended to include both Fujitsu Services Limited and Fujitsu Limited.”

Enclosed with this letter is a joint statement by Post Office Limited, Fujitsu Services Limited and the Department for Business and Trade in response to Recommendation 19. This joint statement in turn refers to a report prepared by the Restorative Justice Council dated 20 October 2025 (the “**RJC Report**”). A copy of the RJC Report is enclosed.

As described at §4.322 of the Volume 1 Report, a meeting took place on 7 March 2025 between the former Secretary of State for Business and Trade, Mr Jonathan Reynolds MP, Mr Paul Patterson of Fujitsu Services Limited and Mr Takahito Tokita of Fujitsu Limited. The topic of restorative justice was not discussed at that meeting. Given that the pilot restorative justice programme outlined in the joint statement and RJC Report relates to matters solely within the United Kingdom, it is not envisaged that Fujitsu Limited will have any direct involvement.

Fujitsu Services Limited reiterates its commitment to rendering every assistance to the Inquiry and is grateful to the Inquiry for the opportunity to respond to Recommendation 19. Should the Inquiry

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require any further information or explanation in relation to the content of this letter, Fujitsu Services Limited invites the Inquiry to contact the undersigned.

Yours sincerely,

A handwritten signature in black ink that reads "Morrison & Foerster (UK) LLP". The signature is written in a cursive, slightly stylized font. To the right of the signature, there is a vertical dotted line.

Morrison Foerster (UK) LLP