

CARL ADRIAN
PAGE

Record of Tape Recorded Interview



Person Interviewed **MR CARL ADRIAN PAGE (CAP)**

Place of Interview **Stafford Police Station**

Date of Interview **13.01.03**

Time commenced **21:34**

Time concluded **22:18**

Duration of interview **44 minutes**

Tape reference no **CG/109/03/01**

Interviewing Officer(s) **DC Andrews 3779**

DC Deans 650

Other persons present

Exhibit No:
Number of pages:

Signature of interviewing
officer producing exhibit

Tape counter times	Person speaking	Text
	DC3779	This interview is being tape recorded I am DC3779 Andrews, what is your full name please?
	CP	Carl Adrian Page. ✓
	DC3779	And your date of birth is?
	CP	GRO
	DC3779	The other police officer present is?
	DC650	Deans.
	DC3779	The date is Monday the 13 th of January 2003, the time is er 2134 hours. And the interview is being conducted in an interview room at Stafford Police Station. At the end of the interview Carl I'll give you a notice that'll explain er the procedure for dealing with the tapes and how you can have access to them all right..?
	CP	OK.
	DC3779	Er you're reminded that you're entitled to free and independent legal advice and the interview can be delayed for this if necessary. Do you wish legal advice at this time?
	CP	Er no OK, no.
	DC3779	OK. Er you're entitlement to legal advice includes speaking to a solicitor by telephone. Do you wish to do so?

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
01:30	CP	No, no thank you.
	DC3779	Er what are your reasons for not wishing legal advice?
	CP	Because I need to know what I've done actually before I do anything.
	DC3779	Right. So I'd say you're happy to be interviewed at the present time..?
	CP	Yeah I'm happy to be interviewed, yeah OK.
	DC3779	I'll just remind you that you do not have to say anything but it may harm your defence if you do not mention when questioned something which you later rely on in court, and that anything you do say, you do say may be given in evidence.
		Hm mm..
		All right, do you understand the caution, er in respect of..
		Yeh yeh..
	DC3779	...not mentioning er...
	CP	Yeh yeh..
	DC3779	OK. Right erm I'll just remind you that you're under investigation for erm on suspicion of theft of monies from the Post Office..
	CP	Yeh..., all right.
	DC3779	Do you understand the reason why you've been arrested? I appreciate you don't know the circumstances...
	CP	No I don't..
	DC3779	...but you understand why..
	CP	I, I'm supposed to have money for the Post Office, yeh go on...
	DC3779	Yes, OK. Right erm just to get the ball rolling er Carl, I propose to do a little bit of er background in respect of erm your role at the Post Office first of all, OK
		Postmaster...
		Yes OK. So you're, you're the Postmaster...
		Yeh.
	DC3779	...and that's at the main er...
	CP	Post Office in Rugeley.
	DC3779	Rugeley OK. Er so basically are you er number one then the top...

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	Yeh in was in sole charge..
	DC3779	...most senior person?
	CP	I was in sole charge..
	DC3779	You were in sole charge...
	CP	Yeh.
	DC3779	OK. Erm who's your number two then basically?
	CP	Margaret Pierce.
	DC3779	Margaret Pierce.
	CP	And then everyone else is just ...
	DC650	indistinguishable
	CP	Yeh post office clerk.
	DC650	OK.
	DC3779	Right. OK, erm is the post office a form of franchise or is it your...
	CP	Yeh I call it a franchise, I buy it.., I paid the Post Office over £100,000 to buy the post office, it's like a franchise.
	DC650	Yes.
	DC3779	So you bought..
	CP	Yeh.
	DC3779	...you bought into the post office with this...
	CP	Yeh.
	DC3779	Right. That was a hundred grand was it?
	CP	A hundred and two something it was.
	DC3779	Right, when did you do that Carl?
	CP	97 February.
	DC3779	Feb 97..?
	CP	Yeh.
	DC3779	OK, erm in respect of the franchise just explain to us, you know as laymen, erm how the franchise works then please.
	CP	I, I get paid, people come into the post office...
	DC3779	Yes.
	CP	...they erm do a transaction I get paid per transaction..

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC3779	Right.
	CP	And then I get OK what we call remuneration from the Post Office like a salary...
	DC650	Er..
	CP	I get 3 months in arrears..
	DC650	Right.
	CP	And then you pay stuff out of that. And then I've a retail side and because the footfall I've got a retail side and whatever the retail side erm makes is my own if you know what I'm trying to say.
	DC3779	Right is your salary a set salary though...
	CP	No it's..
	DC3779	...which is based on the transaction..?
	CP	...it's based on per transaction. You get a like a...
	DC3779	All right.
	CP	...a basic a core payment a core of about 1,500 and you get pay of maybe 60 odd pence for doing a car tax, percentage of stamps £1 for doing erm er a foreign currency, £1.70 for doing a travel insurance, things like that.
	DC650	Right OK.
	DC3779	OK right. And erm.., so the staff then you, you have to pay their wages yourself then..?
	CP	Yes, it comes out of the.., you can say it comes to about 8,000, have to pay erm rent, rates, everything out of that and then pay erm wages out of that per week.
	DC3779	Right. So that's 8, 8,000 a week is it ish...?
	CP	It is.., a week no..
	DC3779	Well no er right I'm on the front page part..
	CP	It, it goes on what your salary is, is might be 7,200, it might be 8,500 the following month...
	DC3779	Yes.
	CP	It's going like Christmas...

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
0500	DC3779	Yes I appreciate there are, there are...
	DC650	Yes.
	DC3779	...some fluctuations but basically...
	CP	Yes, yes sometimes..
	DC3779	Yes OK. So you've got rents..., erm util..., utilities like water and electric...
	CP	Rates..., rates...
	DC3779	Rates yes..
	DC650	And wages and salary
	CP	Wages...
	DC3779	And wages erm...
	DC650	...wages and salaries.
	CP	...and stuff like erm..., on the retail side you have to buy cards...
	DC3779	Cards haven't you, and sweets...
	DC650	Yes all that sort of stuff.
	CP	Yes.
	DC3779	And stuff like that, OK. Right, erm what about key holders then? Obviously I take it you're the, you're the...
	CP	I'm the key holder as well..., but and erm sometimes if I'm finished early Margaret might give me the k., and Margaret's not here I have someone called Jane Batey might have the keys as well.
	DC3779	Jane sorry..?
	CP	Batey, B a t e y..
	DC3779	Right erm if it's back to the keys then, can one person on their own open and lock up, or...?
	CP	Yes.
	DC3779	Yes, OK.
	CP	I just chose a code about 3 weeks back somewhere...
	DC650	Right.
	DC3779	Right OK, erm in respect of the actual premises obviously you've got like the post office on the er on the right hand side as you face it say from

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
		the police station.
	CP	Yeh.
DC3779		That building on the left is that...
CP		Sorting office, that's nothing to do with me, that's...
DC3779		Nothing to do with you at all?
CP		No.
DC3779		You've not got any access to it?
CP		No I can have access by 2 siphon doors...
DC3779		Yes.
CP		...but the alarms go off that side if, if I went in and there wasn't anybody there.
DC3779		Right.
DC650		Right.
CP		But if there was somebody there you just..
DC3779		OK.
CP		...well you usually, you usually go through and open the doors as you go through with the post.
DC3779		Yes.
DC650		Because that's actually Royal Mail isn't it that...
CP		It's Royal Mail yeah...
DC650		...as opposed to ...?...
CP		It's, it's 2 separate alarms. It goes under, we use a Romec, a Romec care system, if somebody goes into the post office when they shouldn't be they used to phone us up..
DC650		Right.
DC3779		Right.
CP		They phone you up on the mobile and you go out.
DC3779		OK, so when you come to er open up in the morning...
CP		Yeh.
DC3779		...do you go to that glass door then?
CP		The, the lobby that you walked into?

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC3779	Yes.
	CP	Yeh, open up...
	DC3779	Yes.
	CP	...undo the thing...
	DC3779	Yes.
	CP	...er do the alarm...
	DC3779	Yes.
	CP	...unset it and then walk in. And that's monitored as well as you walk in...
	DC650	Right.
	CP	So if I didn't unset the alarm the phone usually go off in the bureau part and if I didn't phone..
	DC3779	Right.
	CP	Yeh?
	DC3779	Yes.
	CP	And they'd phone the post., er me up on my mobile and say your alarm's been deactivated and they'll phone the police as the same time.
	DC650	Right.
	DC3779	Oh right OK. Erm so are you and Margaret on the key holder list then?
	CP	Yes there's only me and Margaret on with Romec, they've got my number and they've got their's as., they've got Margaret's as well.
	DC3779	Right so there's, the police don't have like your numbers for the alarm it's, it's...
	CP	No it's Romec, it's...
	DC3779	Romec?
	CP	Yeh Romec it's erm GRO
	DC3779	That's 01..?
	CP	If you've got a phone I'll put., it's on the phone.
	DC3779	Oh right we'll have a look at at anyway...
	DC650	So that the alarm will go off, that will tell them and then presumably they tell...

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	They tell me or margaret and if..
	DC650	And then if it's something...
	CP	And they'd say.., say it's ...?.....
	DC650	Mm..
	CP	...they'd phone me up and say you're alarm has been deactivated at the post office Carl...
	DC3779	Yes.
	CP	I'd say yeh, they'd say is it anybody you know, no, they'd say OK well as long as they ...?.....I'm away and they'd say we'll notify the police as well.
	DC650	Right.
	CP	Even though the police is opposite...
	DC3779	Right.
	CP	...sometimes they're not there...
	DC650	No OK.
	DC3779	OK erm, right.. What time do-you normally open up in the morning?
	CP	It ranges from 7 o'clock to sometimes I'm in at 5.30, 6 o'clock. Latest I'm here's it's been about 7 o'clock, from 7 till 7.45.. Usually like I open up early because of er we have a gentleman who comes and does foreign currency, and I open up for him because he has like a foreign currency office.
	DC3779	Right erm, what time do you actually open to the public then?
	CP	8 o'clock in the morning.
	DC3779	8 o'clock, OK so. You open say between 7 and 7.45 but your opening hours are 8 till...
	CP	Till half 5..
	DC3779	Till half 5..
	CP	5, 5 days a week, and 9 till 2 Saturday.
	DC650	I take it it's just your choice to go in a bit earlier?
	CP	Yeh, we took over...
	DC3779	Right.

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	...me and my ex wife took over 5 years ago and we help, we started erm a couple of days a week 8.30..
	DC650	Yes.
	CP	But you get the queues you know market day Tuesday, Thursday.., Monday Tuesday and Thursday then I said well I'm there 8 o'clock why don't I open up, and what.., because you open up at 8 O'clock you haven't got 15 people waiting outside...
	DC3779	Sure yes, got no one..., yes.
	DC650	Yes, yes...
	CP	...because it just means that.., and I've stretched the hours with the women so we're not fighting the queue so instead of doing 9 till 5 some might do 8 till 4, or 8 till...
	DC650	Right.
	CP	...and do it like that.
10.00	DC3779	Yes, yes. I take it the Bureau de Change erm have the same opening hours, that's all like..?
	CP	Yeh, that's all the same yeh.
	DC3779	Yes, yes. Erm right erm obviously because it's a bit of a franchise erm you can sort of er.., you know effectively like your own boss so to speak but erm is this 60p for a car tax that's as a set rate which all Subpostmasters get..?
	CP	It's a set pay all Postmasters get, you mightn't get an inner London thing though...
	DC3779	Right yes.
	CP	I'm just ...?.... though it might be, I think it's 85p..
	DC650	Yes.
	DC3779	Well yes I'm not going to say what is the price for car tax..
	CP	You get 2p for doing a pension or something like that you know...
	DC3779	Yes, yes..
	CP	...it's just it builds up like that, every...
	DC3779	All right, OK. Erm what about Bureau de Change, how does that work

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
		sort of erm er with commissions and exchange rates and...? CP £1.10 that's all. DC3779 Say it again... CP £1.10 pence. DC3779 £1.10... CP Per transaction. DC3779 Right, is that buying and selling and travellers cheques and... CP Yeh, everything, every transaction we get paid, yeh.. DC3779 Each transaction. Right, OK. Erm in respect of the er, the exchange rates then, erm how do you work out your rates, I mean do you get like a... CP We get a thing from the Post Office comes through fax. DC3779 Is that on a daily basis? CP Daily basis... DC3779 Right and once that comes down that's..., does that stay the same throughout the day... CP It just stays throughout the day... DC3779 ...you never get a..., you know a change of exchange rate, change it to...
12:01	CP	Yeah, but I might change it to make sure we get more custom in..
	DC3779	Right erm, OK so you get this list down. When you get your fax do you have to key the details...
	CP	You key the details in yeh, you usually key the details in.
	DC3779	Right so you stand there with your list and you key in this exchange rate and that exchange rate into your computer..
	CP	That's right yes.
	DC3779	Right, who will do that then?
	CP	It's usually me or maybe Jane or Margaret.
	DC3779	Right OK. Right now you've just touched on the fact that you, you change the rates do you to sort of make them more...
	CP	Competitive.
	DC3779	...more competitive...

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	Because to get more people to the door.
	DC3779	Right.
	CP	Is this regarding GRO ?
	DC3779	Well obviously you've mentioned the name now so erm..
	CP	Yeh because he, he came in this morning and I give him some erm Euros and he was saying that he got stopped by customs or something last week..
	DC3779	Did he, right..?
	CP	Yeh, and er they followed him and everything, they followed him..., well they followed him turn up his..., er you know his erm hotel..
	DC3779	Right.
	CP	And he has a lot of Euros off us.
	DC3779	OK. We'll move on to GRO in a, in a second or two.
	CP	Yeh.
	DC3779	Right you mention the exchange rates are keyed in and then erm do you..., I take it you, you've let's go on to Euros then because...
	CP	Yeh.
	DC3779	...you know you mentioned GRO and the stuff. Do you put like the Euro rate in at the start of the day and then..., I mean can you override it or do you...?
	CP	Over ride it yes.
	DC3779	Right. On different transactions as opposed to saying right I don't like this rate for Euros at the start of the day, I'm going to put in a more competitive one and give everybody that, or is it...
	CP	Yes, but with GRO I give him a better rate because he buys so much off us.
	DC3779	Right OK. So erm what about erm say Joe Public, I mean..
	CP	Joe Public might get 1.52 or something like that.
	DC3779	Right OK.
	CP	At the moment... yes it's probably 1.52% yes.
	DC3779	OK, so say if the erm er the Post Office say Euro rate today's going to

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
15.00		be 1.4 you might think well I'll give [GRO] 1.5...?
	CP	Well no I wouldn't..., wouldn't start to go there..
	DC3779	Well, well no I'm not I'm, I'm just plucking a figure out of the air..
	CP	I just do this like because the Co-op are usually better than us in the town and I'm trying to compete with the Co-op.
	DC3779	Right OK. Erm.. Right, just give me an example then say erm what sort of difference in the rate would you give a normal member of the public then, say...
	CP	About 1.52..., today everything's about 1.49 I think in today's..
	DC3779	Right so you've erm..., the Post Office say have said 1.49 and you're giving 1.52...
	CP	But some..., some in the town will be doing 1.52..
	DC3779	Yes, yes..
	DC650	Right.
	DC3779	I mean that's just an example, I'm just looking for what sort of mark up or whatever.
	CP	I offer a better mark up for say [GRO] because he buys hundreds and thousands.
	DC3779	All right, well say you've mentioned [GRO] has been in today did you..?
	CP	Yeh, yeh..
	DC3779	Right erm the post office has said 1.49 today, what say did you give [GRO] [GRO]
	CP	I give him 1.62..
	DC3779	You gave him 1.62. Right, now obviously being a franchise you've got you know the right for want of a better phrase to run your post office how you like it, but are you not tied though with the exchange rates?
	CP	Well we are but I.., the way I do [GRO] is that the post office.., I mean I do one transaction I only get £1.02, I don't make anything out of it.
	DC650	So it doesn't matter how much the money...

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	No I only get £1.10...
	DC650	...this person's changing
	DC3779	Right.
	CP	I only get one., say I sold him 600,000 I only get £1.10.
	DC650	Right.
	CP	But if I get the whole, the whole of the money the post office., because er the post office make their money on the what they're buying and what they sell.
	DC650	Yes.
	DC3779	Right.
	CP	D'you know what I mean so...?
	DC3779	Yes.
	CP	I'm making them., they make their difference with the valuation, at the end of the week you do a revaluation...
	DC3779	Mm, so how do you., you must benefit erm in some shape or form though by giving GRO
	CP	No I just get £1.10 pence.
	DC3779	Yes but the fact that you're managing to er...
	CP	Sell so much..
	DC3779	...sell, sell more Euros..
	CP	No I don't get it for., no I don't get it..
	DC3779	Do you not..? Er I'm not trying to, you know...
	CP	No I don't get anything at all..
	DC3779	...to, I'm not trying to say that...
	CP	No.
	DC3779	...you know you're doing this for a, a back-hander or something, all I'm saying...
	CP	I don't get nowt, nothing at all.
	DC3779	Right.
	CP	The only thing I ever got was a couple of bottles of wine but that's the women I'm working with, I buy bottles of wine off him as well...

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC3779	Yes.
	CP	I can't get anything off him at all.
	DC3779	Oh right. Okey-doke so again this is just down as a £1.10 transaction..
	CP	It might be £1.15 but...
	DC3779	Yes, yes I get it, that point...
	CP	Yeh, yeh, no I don't mate, no no back-handers nothing else like that.
	DC3779	Right.
	CP	The job's not worth it.
	DC3779	But no, no I wasn't trying to insinuate that...
	CP	No.
	DC3779	...I was, I was you know by the very fact that you say erm your salary is to a degree based on..., it's on commission isn't it? That's what it is..
	CP	Yeh but I don't get commission on the volume I get commission on that trans..., per transaction..
	DC3779	Yes, sorry you've caused..., you've done that....?....., it just seems a bit unfair in some respect isn't it? You know you're...
	CP	I mean I'm getting..., he comes in 4 times a week I get 4 transactions...
	DC3779	Right.
	CP	...but what the post office gain is..., because he'll go elsewhere for business but the post office gain is more volume of money and they get like end of the week, from the beginning of the week to the end with the Thursday morning to Wednesday evening what happens is we balance the whole of the bureau ,yeh..?
	DC3779	Hm mm...
	CP	And erm there's a revaluation the po..., so at the end of the..., let's put it this way. Beginning on the Thursday morning you might have £10,000 worth of Euros as stock..
	DC3779	Hm mm..
	DC650	Right.
	CP	...made up of all different currencies.
	DC3779	Mm..

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC650	OK.
	CP	On a Wednesday evening you might erm after what you've sold and bought you might only be like 4,000 left..
	DC3779	Mm..
	CP	...but the way the Euros gone up or the things gone like that or whatever the post office look have a revaluation..
	DC3779	Mm..
	DC650	Right.
	CP	And if he uses GRO the post office instead of using the transactions do about a hundred a hundred and fifty a week.
	DC3779	Mm..
	DC650	Mm..
	CP	Forget GRO probably they might earn about 6 or 700 pound. With GRO they're earning 15, 1600 pound.
	DC650	Right.
	CP	...?.... the post office make. It's all for.., how can I say it. The Post Office on their books might have ten million Euros..
	DC650	Right.
	DC3779	Hm mm..
	CP	Right, so at the end of the week they have to declare ten million Euros...
	DC3779	Hm mm..
	DC650	Yes.
	CP	...so they can clean their bank I should say...
	DC3779	Yes, yes.
	CP	... and they earn interest on that don't they?
	DC3779	Hm mm..
	DC650	Yes.
	CP	So whatever's in the system on what I've sold...
	DC3779	Mm..
	CP	Whatever they gain in the revaluation, so that I don't know 10,000 Euros beginning of the week...

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC3779	Hm mm..
	CP	...might be worth £10,201 end of...
	DC3779	Hm mm..
	DC650	Right yes.
	CP	I keep talking with the?.... because that's what it's all about...
	DC3779	Yes, yes, yes, yes..
	CP	So that's the revaluation and that's..
	DC3779	Right OK. Well you say GRO comes in erm...
	CP	3 or 4 times a week and he orders...
	DC3779	3 or 4 times a week..
	CP	No, he orders, he orders... I'll get him nearly every day, he orders 150,000 Euros a day for him, he comes in 2 or 3 times a week.
	DC3779	Right.
	CP	He pays by cheque.
	DC3779	He pays by cheque does he?
	CP	Yeh.
	DC3779	Never cash?
	CP	Never cash no.
	DC3779	All right.
	DC650	Do you know him...
	CP	Personally, no.
	DC650	...yes, by any other way other than banking...
	CP	Post office...
	DC650	Your post office.
	CP	Yeh.
	DC3779	How long have you, has he been coming in?
	CP	Er 3 or 4 years...
	DC3779	Always this volume?
20.00	CP	3 years... it's just built up, he's started using Irish Punts and he buys plastic in, melts it down and makes mouldings out of it for like pallets or...

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC650	Right.
	CP	...things in between steel girders. So, apparently he's shown me all literature, but...
	DC3779	So basically he's in the plastics game...
	CP	Plastic games yeh.
	DC3779	Yes, do you know if he's into anything else?
	CP	No.
	DC3779	No, right er...
	CP	He phones, he phones me up over 2 or 3 times a week and...
	DC3779	So, so you normally erm you normally know what he's coming in for, he won't just like turn up and you know sort of say have you got so many...
	CP	No he phones up say he phones up 2 or 3 times a week, what can you have for Friday and I say well if I've got 150 but I'll keep 10,000 back for the normal public...
	DC650	Yes.
	CP	...I might have 450, 400,000...
	DC3779	Yes.
	DC650	Right. Could you have a limit of how many you can have in..?
	CP	Well they have..., we're only supposed to have..., no ones ever said anything. I've phoned Hemel Hempstead who we get the foreign currency from
	DC3779	Mm..
	CP	Instead of me having all these Euros in every day, well not every day but in Special Delivery envelopes, ask them if they could give him one in big bulk...
	DC650	Right.
	CP	...and they haven't got back to me. I asked them before Christmas, and they haven't. They said they'd get back to me in the new year, because I don't..., you know I...
	DC650	So at the moment you're just getting...
	CP	X amount per week day in...

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Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC650	So per week as opposed to one, one...
	DC3779	Do you have a like erm a floor limit for erm cash in general, I mean can you erm only hold so much cash in whatever currency...?
	CP	They're just saying they don't say in currency, they tell me in like erm in erm...
	DC3779	In sterling equivalent..
	CP	In sterling, sometimes I have 200,000 but I have to send it back or we'll have some in, and I think it works out at about £40,000.
	DC3779	Right so you can't, you're not meant to hold over a certain...
	CP	No that's why I ask him to phone up and say can you come in and get rid of it because I don't want to keep too much in stock..
	DC3779	Oh right yes. Okey-Doke. Erm...
	CP	Er he had some cheques, the post office phoned up they had some cheques 3 cheques bounced on him over Christmas...
	DC3779	Did they?
	CP	...but he told, he told me that before he gave me a cheque to cover it...
	DC3779	Yes.
	CP	...so when the, when the post office get in touch with me about these bounced cheques they've got in touch with me, and when they send me a letter through I just covered it with the cheque he gave me.
	DC650	Right.
	CP	And he told me before.., I've never had, I think I've had about 2 cheques where he might have the money might have gone out before...
	DC3779	Right.
	CP	...his money's come in.., he usually deals with is it Corus, it used to be British Steel didn't it Corus...
	DC3779	Yes that's about.., yes, yes..
	CP	...some people like that you know.
	DC3779	Erm does he erm does he erm the, the cheques are they in his own name or are they like a business?
	CP	A company businessman.

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC3779	Do you know what the business name is?
	CP	Something mouldings I think. I can take you to see a cheque now, I mean..
	DC3779	Yes.
	CP	Unless Margaret.., I presume you've asked Margaret if she put a.., she would have shown you a cheque.
	DC3779	Er no we haven't.
	DC650	We didn't want her to see too much to be honest.
	DC3779	We haven't, er no we haven't mentioned very much to Margaret in fairness to yourself you know.
	CP	Well yeh because when I heard, I was told that police had been, I thought it was PC ...?...
	DC3779	Mm..
	CP	Erm I asked when the women.., other women cause I couldn't get hold of Margaret, said oh the police had been down...
	DC3779	Hm mm..
	CP	I've been thinking all sorts.
	DC3779	Well I'm sure you were, you know I'm sure it's a big shock to you. Erm well I'm going back to [GRO] and er do you know if he's a local bloke or..?
	CP	He lives in Rugeley... as far as I know.
	DC3779	In where?
	CP	City Mill..
	DC3779	City Mill yes.
	CP	He'd do his car tax every now and again he comes in and he'd do his wife's car tax...
	DC650	Right.
	CP	If he's away, if he's away erm business his sist.., his daughter and brother-in-law come in, pick up the money for him as well.
	DC3779	Right, erm..
	CP	I mean I have told him that I'd be.., because that's why he comes in

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
		earlier because I'm more worried about how much money he carries with him.
	DC3779	Well yes I was going to mention that because you did touch on it earlier. Erm you mentioned coming in early doors...
	CP	Yeh.
	DC3779	So basically do you serve him...
	CP	Before we're busy..
	DC3779	...before, before you actually open?
	CP	Yeh, it's because of security I think that one.
	DC3779	Yes, yes, yes..
	DC650	Mm..
	CP	And you don't, and you know as you came in there's a window, it's a bow window...
	DC650	Yes.
	CP	...it's a bureau part.
	DC3779	Yes, yes, yes..
	CP	Well if I'm serving nights, say nights in the morning it's dark...
	DC3779	Yes.
	CP	...the lights are on, people are going to have a look aren't they...
	DC3779	Of course they are yes.
	CP	So I just take him round the corner and so nobody can see...
	DC650	Yes.
	DC3779	Right.
	CP	That's all, I mean that's down to myself you don't want to...
	DC3779	Is that standard procedure with him then, you normally try and serve him before opening for security reasons?
	CP	Oh yes.., well security I mean you don't know who's about do you especially in a post office..
	DC3779	I appreciate I mean it makes common sense to me..
	CP	Yeh.
	DC3779	Yes, I know what you're saying.

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
25.00	CP	Then he says he has to go up to the docks and carry it about or goes to the airport who ...?..., he has seen a lot of people seen him taking it away or so he tells me.
	DC3779	All right so erm he gives you a cheque, you give him 150 on Euros, what does he do with it? Do you know?
	CP	Put it in a bag.
	DC3779	Sorry..?
	CP	Just put it in a bag.
	DC3779	In a bag?
	CP	Yeh.
	DC3779	Yes but do you know what he does with them, why he comes in and buys all his Euros is he going abroad or is he...?
	CP	Well he tells me he sometimes goes abroad with it.. gives it to different people who he goes abroad with.
	DC3779	Yes.
	CP	That's when he told.., that's what he told me, he told me erm.., when did he say it, when'd he come in Friday was it? Thursday Friday he came in it's like he ...?..... and he said to me he got erm stopped and they stripped his car down customs did or something..
	DC3779	Right.
	CP	And then he, he er told them where he was going a meeting with other people and he said they even turned up at his hotel, and this is why you can never be too careful.
	DC650	Mm..
	CP	Apparently he uses erm..., I know he's usually Midland bank because of the Midland bank cheque he uses...
	DC3779	Right.
	CP	He's always saying there that it's above-board and it's, is it a Mr Robinson at the Midland bank...?
	DC650	I don't know.
	CP	...Bank Manager or something

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Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC3779	Is that the local branch you know or...
	CP	It's the local branch...
	DC3779	Rugeley.
	CP	But I think Rugeley is a satellite of characters and..
	DC3779	It probably is one..
	DC650	I think it is now it's a lot worse...
	DC3779	Are his cheques drawn on Midland Bank, Rugeley, then as far as you..
	CP	As far as I.., as far as I think..
	DC3779	Yes.
	CP	I can take you that way back and show you the cheques if you want to have a look.
	DC3779	Yes, yes OK.
	CP	Look well ...?...
	DC3779	Er yes I appreciate what you're saying. Erm so basically he takes the Euros in a bag and you think he sometimes takes the money abroad..
	CP	As far as I know that's it, yeh.
	DC3779	...involved in his business you know you're not aware of him, I don't know trying to get better rates elsewhere..?
	CP	I don't know.
	DC3779	(Coughing) Excuse me, right erm..
	CP	Am I supposed to have stole this money?
	DC3779	Well, huh, the issue is sort of over the, the exchange rates basically.
	CP	Right.
	DC3779	Right now you mentioned, er correct me if I'm wrong..
	CP	Am I supposed to have stolen because of the exchange rates
	DC3779	No, no, no, when I say stole erm you basically say you don't change the rates are you?
	CP	Well yeh I mean I've never been told that's the rate I've always been say... I've always I mean for the last 5 years I've started to put the rates up and nobody's said anything and I've got the business in..
	DC3779	Mm..

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	And when I've mentioned to all about I don't know what Area Manager I said I've got this gentleman comes in in, he just said get the business so I did.
	DC3779	Right well I don't...
	DC650	That's what it, that's what it boils down to really, whether you can or you can't change the exchange rate.
	CP	Well no it's, it's so...
	DC650	That it is, that's as simple as it is to be honest with you.
	CP	All right, well yeh it's erm..., he told me I mean I, I just want to?.... I mean I've been doing it for 5 years I mean I'm not gaining anything out of it apart from..
	DC3779	This is where it, I mean...
	CP	This is why we needed to interview really to be honest.
	DC3779	...we needed to clarify it I mean you know erm and er you're perhaps thinking why, you know why couldn't we do it in a place other than the police station...
	CP	Well I can, yeh I know I can...
	DC3779	I'm afraid you know the, the way it's come to us. You know we've had to go through this procedure..
	CP	Were the post office complaining have they?
	DC3779	Er no..., well..
	DC650	Not yet.
	DC3779	...not yet. We..., erm the enquiries of the post office are still ongoing..
	CP	Yeh.
	DC3779	Some of our colleagues are out and about doing stuff with somebody from the post office at the moment, all right so we haven't been given the full picture at the moment in respect of the post office's viewpoint on this.
	CP	Yeh.
	DC3779	Now I appreciate you're saying you have said a while ago you actually mentioned to an Area Manager that you were giving....
	CP	Better rates as long as the post office aren't losing anything..

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC3779	...slightly better rates.
	CP	...you know.
	DC3779	Yes, erm...
	CP	You know I'm not physically gaining anything.
	DC3779	No, no I mean it's a bit of a technicality in so much as you can argue that if you're giving a better rate than more of the post office's money's being given away. Do you see where I'm coming from?
	CP	Yeh but if I didn't, if I didn't have the business off him and make a profit for the the post office there wouldn't be erm that much business would there?
	DC3779	Well you see the, this is it with the post office...
	CP	I mean nobody sat down you know what I mean I've come from a fresh 5 years of it in the.., and nobody's.., the training on the bureau was like 15 minutes..
	DC650	Mm, yes.
	CP	...and nobody's come down, nobody's said anything...
	DC3779	No.
	CP	Nobody's turned round and had a go at me over it before, nobody's said anything to me at all.
	DC3779	No, no, no...
	DC650	You know that obviously when you do these transactions...
	CP	Yeh.
	DC650	...and you change the exchange rate or whatever, is it all computerised I take it is it?
	CP	Yes no computers you've got a machine that's all and you give them a receipt.
	DC650	So if the exchange is as you put it in on the morning...
	CP	Yeh.
	DC650	...they just get a receipt with that exchange rate?
	CP	That's right yeh.
	DC650	If you change the exchange rate..

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
30.00	CP	They get it on...
	DC650	...do you do it on the computer?
	CP	Yeh just change the rate yeh.
	DC650	And that will print..
	CP	A different rate..
	DC650	It'll come so you're not hiding anything as such...
	CP	No it's there
	DC650	...it's going to be exactly the same as what you've put in...
	DC3779	Right.
	CP	And I have to in the week I have to show out how much is left...
	DC3779	Mm..
	CP	...in the post office, er there's this revaluation...
	DC3779	Mm..
	DC650	So with GRO transaction today he'd have got a receipt with whatever rate you gave to him today?
	CP	That's right 1.62 I think it was..
	DC3779	Hm mm yes.
	DC650	And have you got a receipt as well?
	CP	It should have a copy but sometimes I just throw, like at the end of the week I just I just throw the copies.
	DC3779	Mm, but you should have today's shouldn't you?
	CP	Yeh I can show you today, I can show you that...
	DC3779	Yeh erm..., OK..
	CP	I mean I can show you down at the post office..
	DC3779	Right erm, do you have like auditors in every so often..?
	CP	Yeh, yeh..
	DC3779	How often do they normally come in?
	CP	They come once or twice a year.
	DC3779	Right.
	CP	God, last time we got those I was in Eurodisney.
	DC3779	Erm in respect of overriding the exchange rate erm do Margaret and is it

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Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
		Janet do you say...?
	DC650	Jane.
	CP	Jane.
	DC3779	Jane, do they erm..
	CP	They give me I've told them to give a better rate, they won't do that without me telling them you know, asking me.
	DC3779	Right OK.
	CP	But I mean I've been doing it for 3, 3 4 years now and.., it might not be that long it might be 2, 3 years.
	DC3779	So if I say it's a thing that which you've done for a long time...
	CP	And nobody's said anything..
	DC3779	And no one's called it into question..
	CP	No.
	DC3779	No.
	CP	If someone called in to question I'd put it right you know, I've got...
	DC3779	Mm, yes, yes.. Do you erm.., when Margaret and Jane do erm amendments to the exchange rate do they have to run it across to you every time...
	CP	Mm..
	DC3779	...or do you give it...
	CP	...or I just leave it with them we've, you know it's a busy office we're running round all the while..
	DC3779	Yes, yes.., so they've got a bit of discretion themselves..
	CP	Yeh, yeh..
	DC3779	All right.
	CP	They'll tell you the way well I've carried on with it and no one's said any different.
	DC3779	Right.
	DC650	With regards to <u>GRO</u> is it solely yourself that sees him or does, has he been to Margaret..?
	CP	He's been, he's been to Margaret and Jane if I'm not there, he's come in

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
		on a Saturday or something like that.
	DC3779	Right.
	CP	When he comes in on a morning it's not to hide anything just because of his business.
	DC3779	No, no, no..
	DC650	You know for the same, for the same reason. And they're just told the same presumably that just beat whatever exchange rates...
	CP	Yeh.
	DC650	...sort of round the corner and whatever.
	DC3779	Right.
	CP	Can I ask a question here, made a complained because...?
	DC3779	Well it.., it's not somebody specifically making a complaint like I say it's not the post office making the complaints at the moment. And it's not an individual, it's basically come from a source which we can't really impart to you at the moment..
	CP	Right.
	DC3779	I thought you touched on it earlier with GRO , ha but erm you know obviously you know you mentioned GRO name...
	CP	Is somebody complaining because he's getting a better rate as you're asking to compete with somebody else?
	DC3779	Well no just the fact that he's getting a better rate is, is the issue..
	CP	Er..
	DC3779	That, that's the issue, it's not somebody you know a mardy customer for want of a better phrase..
	DC650	No.
	DC3779	...saying he's getting better than me, it's not that. But basically GRO GRO is erm is also the subject of the enquiry shall we say.
	CP	Right.
	DC650	Moreso than you probably..
	DC3779	All right.

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Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	Right, he's doing something he shouldn't be doing?
	DC3779	Well..
	DC650	Well we don't know yet.
	DC3779	We don't know for sure.
	CP	But you jumped me because he gets somebody from the post office..
	DC650	Pretty much yes.
	DC3779	Pretty much yes. Can you, can you see where we've, we're coming from Carl...?
	CP	Yeh oh that's fair enough I mean I've got nothing to hide
	DC3779	No well again this is, this is your opportunity to you know to outline your procedures and you know erm and tell us how you, how you run your, your post office and whatever else you know..
	CP	The post office is...
	DC3779	And obviously you without being asked have you know mentioned GRO GRO erm is it fair to say GRO is erm probably sort of I mean extreme probably isn't the right word but you know you haven't got any other customers who are anywhere near like him?
	CP	No.
	DC3779	No OK.
	CP	But when a customer goes, goes abroad takes a coach party to Holland or whatever and you do then he takes about 30 or 40 or 50 people on holidays...
	DC3779	Mm..
	CP	...on a coach party 5 times a year something like that..
	DC650	Mm..
	DC3779	Yes, yes.. OK, erm I mean do you know much about GRO from anybody else local at all?
	CP	No.
	DC3779	No?
	CP	He just started to come in the post office, it could be 3 years ago. I'd never had a problem, never had a.., I mean we had 2 cheques bounced

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
35.00		but that because he said and then the next thing I've had a cheque from...
	DC3779	Mm..
	CP	...no problem at all even, I mean the post office they've only I know I've taken the post office on but if the cheque bounces it's down to me isn't it?
	DC650	Mm..
	DC3779	Are you sure you're..
	CP	As a franchise and.., and no ones said anything to me full stop.
	DC3779	No. Erm does he mention which sort of the countries he goes to at all?
	CP	Erm, erm well obviously France. He used to go to Holland and Ireland I think because he used to buy his plastics from there.
	DC3779	Yes? Is he Irish as a matter of interest?
	CP	I couldn't tell you, he doesn't sound Irish.
	DC3779	What he isn't, he doesn't?
	CP	He doesn't sound Irish no.
	DC3779	No.
	CP	Erm where else has he been? France.
	DC3779	Yes.
	CP	Yes he's been to the south of France, because is it, what did he tell me Nantes, Nantes, Nice..?
	DC650	Nantes.
	DC3779	Nantes yes, yes.
	CP	Sometimes he goes down there because he says he takes his wife down there..
	DC3779	Mm, mm..
	CP	...mixes it now and again. Erm he did say somewhere else as well. Germany because of BMW, no Swindon, is it Swindon down erm BMW down Swindon or something because that's Swindon.
	DC650	I'm not sure
	CP	Er he says he goes to the docks, erm France, Spain, is it Spain because

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
		mentioned..., Spain or Portugal. He said something to me about South America as well..
	DC3779	Mm..
	CP	Probably deal in South America.
	DC3779	Right OK.
	CP	But that's only in passing because..
	DC3779	Yes but do you ever have a conversation when he comes in I mean how long does he normally spend in there when...
	CP	Five, ten minutes tops.
	DC650	Mm..
	CP	No I don't, I don't have a conversation because I'm what usually happens is that I've got some Euros in the safe, I open the safe...
	DC3779	Mm..
	CP	...lock the safe, give him the Euros, right..
	DC3779	Mm..
	CP	...and then usually I've got some more to pick up from round the front.., er back the Royal Mail...
	DC3779	Mm, mm..
	CP	...or delivery...
	DC650	Right.
	CP	...in Special Delivery envelopes. So I go round pick them up come back and open the front and just pass them to him.
	DC3779	Right yes.
	CP	And that's it.
	DC3779	Do you normally try and have his transaction already to pass on..?
	CP	Sometimes but...
	DC3779	Yes.
	CP	...it's?....., I said I'd meet him at 7.15 this morning I didn't get in till like 8.35 I had a lot...
	DC650	Mm..
	DC3779	Or is he already waiting there?

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Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	Usually lying there yeh.
	DC3779	So which door did you pair go in this morning then?
	CP	Just through my front door there.
	DC3779	The glass door?
	CP	Yeh.
	DC3779	Yes, OK.
	CP	Because you have to undo the alarm
	DC3779	Yes, yes..
	DC650	Regarding the cheques he pays to you I take it they're made payable to The post office are they?
	CP	The Post Office, not myself all Post Office.
	DC650	So they go to the central...
	CP	Processing unit and they get, they get erm debited out of his account.
	DC650	Yes. So they're fully.., they should be fully aware that the cheques are for a large...
	CP	Yeh they don't..
	DC650	...amount and..
	CP	Yeh erm the only time they phoned me up was just before Christmas and around Christmas..
	DC650	Mm..
	CP	Well he told me he said erm because of, because of Christmas period a lot of money went out of his account but nothing was coming because he was on Christmas pay..
	DC650	Yes.
	DC3779	Mm..
	CP	Then he says erm. he says when you put the cheques in, because I put the cheques in usually every day but some, sometimes it's coming on busy really you know what I mean...
	DC650	Yes.
	CP	...because you clear your tills out but the bureau...
	DC3779	Hm mm..

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	...we don't balance the bureau every day we balance it once a week.
	DC3779	Hm..
	DC650	Oh I see yes.
	CP	So you just, you just pay your cheques out then.
	DC3779	Hm mm..
	CP	And he says erm I think there's going to be 3 cheques because I've had a phone call from the bank saying... he had a phone call from the bank saying 3 cheques there's something hadn't cleared or something...
	DC3779	Hm mm..
	CP	...and he said I think it's that amount and gave me a cheque, which I've kept in the drawer
	DC3779	So rather than represent the..
	CP	I don't know how to to it, I don't know how to do it so I don't see...
	DC3779	...the bounced cheques..., no.
	DC650	No.
	CP	...then the post office er phoned me up and said oh there's a cheque come bounced, oh yeh er <u>GRO</u> and I, and she said how do you pay at a thousand. I said well I think there's more than that there's 3...
	DC3779	Hm mm..
	CP	Then I had a phone call the following day saying yeh it's 271, and he's got a cheque for 271, it's in the drawer so when the post office send me like an error notice saying put right this amount...
	DC3779	Mm..
	DC650	Yes.
	CP	...you owe me some..., I've just got a cheque because there's no point in me panicking because of this amount.
	DC650	Yes.
	DC3779	Mm sure, yes yes.. Okey-doke. Er..
	DC650	How much was it for this morning? If you can remember.
	CP	380 and..., 380 something, there's 3 cheques of 100,000 and one for 83.

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Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
40.00	DC650	3 cheques for 100,000 and one for 83...
	CP	?..... I'll show you if you want to go through there's no problem.
	DC3779So	So you had 3 for a hundred.., is that 100 grand.., it's sterling ..?..
	CP	Yeh 100 grand sterling yeh. That's 484,000 Euros.
	DC3779	And 1 for 84.
	DC650	Hm mm. And it's how...
	DC3779	So it's 4 cheques and payable to the post...
	CP	Roundabout 4, I think it was 480 Euros, a thousand Euros and that..
		He's never usually had that amount before.
	DC3779	So that's quite an unusual...
	CP	It's usually about 150,000.., 300,000 tops.
	DC3779	Yes well...
	CP	It's been going on for 3, 2, 3 years ago..
	DC3779	Yes okey-dokey.
	CP	He just says keep getting Euros in and I'll give you the cheque and I've never had a problem with the cheques so...
	DC3779	No.
	DC650	No.
	DC3779	Erm. Do you get any sort of guidance from the post office about like money laundering issues?
	CP	Yeh. Erm they sent a pack out but this is about 2 years ago and...
	DC3779	Mm..
	CP	...I asked the question with the local police over the road and they had no problems heard of him and...
	DC3779	Mm..
	CP	...because I've had no problems with the cheque...
	DC3779	Yes, yes.. So you, you are aware of sort the...
	CP	Yeh.
	DC3779	...money laundering sort of issues and stuff like that.
	CP	Yeh. But because he's gotten... But because he's got I've even seen his er brochures so, but you see somebody's brochures and everything

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
		with all everything that he does it's all...
	DC650	Mm..
	DC3779	Are they quite professional looking a lot of these?
	CP	Yeh.
	DC3779	Yes.
	CP	They don't look like erm, how can I say it, A4 piece of paper...
	DC3779	Yes like get...
	DC650	Yes they just get...?...
	CP	And he has some you know he's...
	DC3779	What sort of motor has he got as a matter of interest? Does he roll up in in the morning..?
	CP	A BMW.
	DC3779	Yes..
	CP	Yeh a BMW. It's got me worried now because I'm getting married and I've just bought a new house and people are going to start thinking I'm...
	DC3779	Well no I mean .., I hope it's become clearer now the reason why we are speaking to you...
	CP	Yeh there's no problem... yeh you wanted to make sure that you know why, why he's coming in and taking that much money and everything else like that.
	DC3779	Yes I mean obviously without erm going into too much depth about Mr
		GRO
	CP	I don't... to be fair I don't want to know owt about it.
	DC3779	No, no erm obviously there has been an interest in him...
	CP	Yeh.
	DC3779	...which er has led us to wanting to speak to you, you know..
	CP	To find out where he gets his Euros from and everything else yes..
	DC3779	Basically yes, yes..
	CP	But if I have to order it from the post office they send it to...
	DC650	Yes.
	DC3779	Yes, I mean the, they yes I mean like you're saying they should.., if

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Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
		they've got any problems with it..
	CP	They should phone...
	DC3779	Like I say..
	CP	Well I've got my Area Manager coming in tomorrow so you can see him, because he's...
	DC3779	Have you?
	CP	...he's phoned up, he's, he's got in touch with me regarding...
	DC3779	Aha..
	CP	...this what's going on because of the cheques that bounced.
	DC3779	Yes, yes...
	CP	And I said don't worry about it because I've got it covered..
	DC650	Right.
	CP	If he want to some in, if he want to come in and speak to me he might turn round and say no you can't do this Carl this is the way you do it.
	DC3779	Mm..
	CP	But that's, that's fair enough.
	DC3779	Mm..
	CP	It's probably only because of that, it's come to our attention and er you know he's coming down. I've got no... I'm not doing, I can't believe I'm saying this, I'm not gaining out of anything of this here..
	DC3779	No, no, no..
	DC650	That's what we needed to, to sort out really.
	DC3779	Well again I mean I must ask the question and you know I don't want you to be offended but it.., you know I, I feel I've got to ask, ask the question..
	CP	Yeh.
	DC3779	Although you're not getting anything via your, your salary or your commission...
	CP	Yeh.
	DC3779	...you're not being given.., is GRO giving you anything erm financial wise...

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Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	CP	No.
	DC3779	...to, for you to give him a preferential rate..?
	CP	No.
	DC3779	Right, so you are benefiting...
	CP	Not at all, not at all.
	DC3779	It might even be a couple of bottles of wine for Christmas...
	CP	Yeh but, yeh but we have 6 bottles of wine what I usually do is take them round the back room...
	DC3779	Sure yes..
	CP	...and I've done that OK..
	DC3779	Yes OK.
	CP	...and 2 of the women Margaret today has had a bottle off him...
	DC3779	Yes.
	CP	I do not make anything financially at all.
	DC3779	No OK.
	CP	It's not worth me ...?....
	DC650	...?...
	DC3779	You know officially I've got to put the question to you but erm..
	CP	Yes well that's why I've just said it to you earlier because I don't want...
	DC3779	Of course you have..
	CP	Because I have to be whiter than white.
	DC3779	Yes right. Erm right I think we've pretty much covered...
	DC650	I think so.
	DC3779	...everything, erm basic routines at the post office and who has the keys and who does the bureau and exchange rates...
	CP	so where has the theft come from then, I was supposed to..
	DC3779	Well like well it, it's on the ground we basically have been told, er and we stand to be corrected that you've got no authority to amend the exchange rates...
	CP	indistingushable...
	DC3779	Basically you shouldn't be giving out as much as you are, do you know

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Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
		what I mean?
	CP	Giving that much money out?
	DC650	Yes.
	CP	At that preferential rate?
	DC650	Yes.
	DC3779	Yes..
	DC650	He should be getting I don't know £10 in Euros or whatever, and you're giving him like £15 in Euros...
	CP	Got yeh..
	DC650	..because you've changed the exchange rate, so...
	CP	Right.
	DC650	...so, so there leaves them 5.
	DC3779	Do, do you see where we're coming from, do you understand that?
	CP	Yeh I do but..
	DC3779	All right..
	CP	...I was always told...
	DC3779	Yes.
	CP	...you know because I know...
	DC650	And we've got a lot of work because we're going to have to speak to the post office and see what they've got to say..
	CP	Yeh I mean I've got the Area Manager coming tomorrow I mean...
	DC3779	Yes well the buzzer's going so it means we're going to run out of the tape any...
	DC650	Minute..
	DC3779	...in about a minute or so, erm is there anything else you wish to say at the present time?
	CP	No.
	DC3779	Do you wish to clarify anything, wish to add anything?
	CP	No I don't, no.
	DC3779	OK, that's the notice we told you about all right about having access to the tape. What we'll do is and we'll ask you to sign the tape there Carl, it

Record of Tape Recorded Interview (continued)

Tape counter times	Person speaking	Text
	DC650	says persons...
	DC3779	Just there..
	DC650	...for interview, all right?
	CP	That's the master tape, that basically gets sealed now..
	DC650	Do I sign that?
	DC3779	No that's, that's our bit.
		All right. Right the time is er 2218 hours, er I'm going to turn off the
		tape.