

All Processes including Minimum Standards







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Below is a list of the Quality Standards that support change delivery processes at the Post Office.

They contain a guide to the steps to be taken and a description of what should be considered and then a statement of the **quality standards** that are expected for that activity.

Training

 Name ▾	Description	Process ▾	S
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	BENEFITS Leading Indicators Qual...	Summary of quality standards expected for Leading Indicators process	Benefits Management
	Data Services - Standard Change ...	A guide on how to use the Service Now Catalogue, the colleague service portal, and how to submit requests.	
	Finance Process Quality Standar...🔒	First issue of quality standards that are expected as part of the Finance process	Finance
	Induction Quality Standards in CE...	How Quality Standards are used throughout the CEF	Change Excellence Framev
	LESSONS Quality Standards.pdf	Summary of Lessons Learned Quality Standards that are expected to be delivered	Lessons Learned
	POL Project Risk Management Sta...	Updated advice on RIDAC and Risk Management	Change Management & R