IT Contract Breach Management Process

- This diagram sets out a process to avoid or remediate ANY contract breaches within Post Office Ltd
- How do we avoid/manage contract breaches
 - <u>Education</u>— across IT re understanding how to preserve commercial information.
 - POL Contract Management Framework

 ensures effective management of POL
 Suppliers.
 - IT CVM Intranet Site— education & process management.
 - Identification & mitigation of a breach gives a clear view of the process to follow upon identification of a Breach.
 - <u>Legal Support & Advice</u> ensuring Legal support & advice is available re any serious breaches.
 - ITLB awareness to highlight and update any breaches and remediating actions
 - Contract Breaches log

