

Thank you for your recent discrepancy enquiry

Your dispute has been processed and case number (enter case number) created.

This email is to advise that it has been decided, in this instance, to clear the discrepancy from your account rather than investigating the case further.

To discuss your account balance, please contact the Postmaster Account Support team on

GRO

If you are unhappy with this or feel your discrepancy has not been resolved adequately, please contact us at