

ICL PATHWAY

CASE LAW REFERRAL

CS/TEM/013
VERSION 1.0

POH - 4709D

CASE LAW NO.	0005
BIMS REF.	003240681
TIP REF.	445,446,447,448,450,451,452,454,455,456,457,458 459,460,470,471,497,498,518,519,520,522,523,552 558,559,560,561,562,563,593,685,687,688,689,706 690,691,693,903,956,1052
EXCEPTION CLASS	20
EXCEPTION CATEGORY	Receipts and Payments misbalance post migration
DATE FIRST RECEIVED	22/03/00

ICL**ACCEPTANCE OF LIABILITY DISPUTED BY: POCL / ICL Pathway****DESCRIPTION OF INCIDENT:**

Clerk was able to select via PLU products 609 – 617. There is no Cash Account mapping for any of these products. See also TIP ref. 1075 & 1080 – case Law sheet no 4

ICL PATHWAY STATEMENT:

At CSR we do not use Transaction Modes to control the system. The reference data in use was verified by POCL OSG, who authorised Pathway to release it.

b) There is no Data Error within the meaning of CCN600 and thus:

- * no requirement that our reconciliation software reports the incident;
- * no requirement for us to report the incident to TIP via the BIMMS process;
- * no liability to pay either £100 or £150.

c) The users were acting contrary to their written counter instructions in performing these transactions in the first place.

ICL Pathway do not accept any financial liability for these incidents

POCL STATEMENT:

Martin Box, POCL TIP, has written to Keith for an ITM ruling.

POCL disagree with comments and also consider that point (c) is wrong due to B6 within schedule 4 of the 3rd Supplemental Agreement.

POCL consider ICL Pathway to be liable for £100 in respect of 45 MER's = £7200

FINAL LIABILITY ASSIGNED TO:	
DATE	
SIGNED:	ICL PATHWAY POST OFFICE COUNTERS LTD

CL 5

CASE LAW REF NO	TP REF	BIMS REF	CLASS	No OF CHARGEABLE ERRORS	VALUE OF CHARGEABLE ERRORS	PON TOTAL £	COMMENTS
Mar0005	445	0003240681	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	446	0003240550	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	447	0003240572	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	448	0003240669	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	450	0003240676	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	451	0003240678	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	452	0003240544	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	454	0003240683	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	455	0003240687	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	456	0003240691	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	457	0003240693	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	458	0003240695	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	459	0003240698	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	460	00003240700	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	470	0003310693	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	471	0003310684	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	497	0003310677	0020	1	100.00	100.00	Receipts and payments post migration
Mar0005	498	0003310673	0020	1	100.00	100.00	Receipts and payments post migration
Apr0005	518	0004070573	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	518	0004070573	0020	1	100.00	100.00	Transaction error
Apr0005	519	0004070567	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	519	0004070567	0020	1	100.00	100.00	Transaction error
Apr0005	520	0004070554	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	520	0004070554	0020	1	100.00	100.00	Transaction error
Apr0005	522	0004070519	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	522	0004070519	0020	2	100.00	200.00	Transaction errors

CL 5

Apr0005	523	0004070539	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005		0004070539	0020	1	100.00	100.00	Transaction errors
Apr0005	552	0004131039	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	552	0004131039	0020	2	100.00	200.00	Transaction errors
Apr0005	558	0004140806	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	558	0004140806	0020	2	100.00	200.00	Transaction errors
Apr0005	559	0004140813	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	559	0004140813	0020	2	100.00	200.00	Transaction errors
Apr0005	560	0004140827	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	560	0004140827	0020	1	100.00	100.00	Transaction errors
Apr0005	561	0004140844	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	561	0004140844	0020	3	100.00	300.00	Transaction errors
Apr0005	562	0004140859	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	562	0004140859	0020	1	100.00	100.00	Transaction errors
Apr0005	563	0004140869	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Apr0005	563	0004140869	0020	3	100.00	300.00	Transaction errors
May0005	593	0004250804	0020	1	100.00	100.00	Post migration receipts and payments misbalance
May0005	593	0004250804	0020	1	100.00	100.00	Transaction errors
May0005	685	0005020587		4	150.00	600.00	tip 1135
May0005	687	0005120817	0020	1	100.00	100.00	Post migration receipts and payments misbalance
May0005	687	0005120817	0020	1	100.00	100.00	Transaction errors
May0005	688	0005120831	0020	1	100.00	100.00	Post migration receipts and payments misbalance

CL 5

May0005	688	0005120831	0020	1	100.00	100.00	Transaction errors
May0005	689	0005120861	0020	1	100.00	100.00	Post migration receipts and payments misbalance
May0005	689	0005120861	0020	1	100.00	100.00	Transaction errors
May0005	706	0005081059	0020	1	100.00	100.00	Post migration receipts and payments misbalance
Jul0005	690	0005120817	0020	1	100.00	100.00	Post migration receipts and payments misbalance.
Jul0005	691	0005120831	0020	1	100.00	100.00	Post migration receipts and payments misbalance.
Jul0005	693	0005120861	0020	1	100.00	100.00	Post migration receipts and payments misbalance.
Jul0005	903	0007070502	0020	1	100.00	100.00	Post migration receipts and payments misbalance.
Jul0005	903	0007070502	0020	1	100.00	100.00	Transaction error
Jul0005	956	0007210683	0019	1	100.00	100.00	Transaction error
Aug0005	1052	0007100860	0020	1	100.00	100.00	Post migration receipts and payments misbalance.

7,200.00