

24

PERSONAL AND IN CONFIDENCE  
Mr Lee Castleton  
Post Office® Marine Drive branch  
14 South Marine Drive  
Bridlington  
YO15 3DB

06.05.04

Dear Lee



Please find enclosed the following:

- Copy of – Suspension letter – dated 23.03.04
- Copy of - Reasons to urge letter – dated 26.04.04
- Copy of e-mail from Fujitsu and logs of calls to Network Business Support Centre and HSH
- Copy of e-mail from Andrew Price
- Copy of Horizon System User Guide, Office Administration, System failure Subsections 12 and 13
- Copy of Audit report

Yours sincerely

**GRO**

*PO* Cath Oglesby  
Retail Line Manager

Post Office Ltd  
Operations  
Darlington Area Office  
Crown Street  
Darlington DL1 1AN