

## Call E-0402130261

©2002 Fujitsu Services Limited

Status:	Closed	Opened:	Fri 13 February 2004 10:41		Site:	213337	
Severity:	2 C	Closed:	Fri 13 February 2004 10:44		Customer:	I039	
Priority:	0				CSR/Team:	uk952523 / HSH1	
Caller Details							
Caller:	lee	Phone:	GRO		Site:	213337	
Title:	PostMaster	Login:			Department:		
		Caller ID:			Location:		
Call Problem Details							
Product Type:	PT01	Call Type:	X	ProbType:	XI17	Problem:	
Problem Text:	pm states that he has a rem issue						
Call Closure Details							
Closed:	13/02/2004 10:44	Cause:	CM2	Repair:	R58	Resolution:	RS14
Text:	Call Close by John Lockyear: pm has a nbsc issue						
Call Asset Details							
Asset ID:		Description:			Serial No:		
Product:	Non Horizon Business	Description:	Non Horizon business			Network ID:	
Call Activity Log							
OPEN	13 February 2004 10:39 by uk952523 / HSH1 New call taken by John Lockyear: pm states that he has a rem issue			Saved: 13 February 2004 10:41			
CLOSE	13 February 2004 10:44 by uk952523 / HSH1 Call Close by John Lockyear: pm has a nbsc issue			Saved: 13 February 2004 10:44			
MODIFY	13 February 2004 13:14 by uk059697 / HSH4 Call information modified by Sandra Hawkins Cause: from 'CM1' to 'CM2' Problem Type: from 'XI18' to 'XI17'			Saved: 13 February 2004 13:14			