

Call E-0402160081

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Status:	Closed	Opened:	Mon 16 February 2004 08:32	Site:	213337
Severity:	2 C	Closed:	Mon 16 February 2004 08:34	Customer:	I039
Priority:	0			CSR/Team:	uk085790 / HSH7

Caller Details

Caller:	Lee castleton	Phone:	GRO	Site:	213337
Title:	PostMaster	Login:		Department:	
		Caller ID:		Location:	

Call Problem Details

Product Type:		Call Type:	Z	ProbType:	ZS16	Problem:	
Problem Text:	Marie @ NBSC ~PM calling to advise that both counters were @ POLO this morning, but are rebooting OK now						

Call Closure Details

Closed:	16/02/2004 08:34	Cause:	CL9	Repair:	RF1	Resolution:	RS15
Text:	Call Close by David Lawrence: Pm rebooted OK						

Call Asset Details

Asset ID:		Description:		Serial No:	
Product:	Riposte	Description:	Riposte	Network ID:	

Call Activity Log

OPEN	16 February 2004 08:30 by uk085790 / HSH7	Saved: 16 February 2004 08:32
	New call taken by David Lawrence: Marie @ NBSC ~PM calling to advise that both counters were @ POLO this morning, but are rebooting OK now	
CLEAR	16 February 2004 08:34 by uk085790 / HSH7	Saved: 16 February 2004 08:34
	Pm rebooted OK	
CLOSE	16 February 2004 08:34 by uk085790 / HSH7	Saved: 16 February 2004 08:34
	Call Close by David Lawrence: Pm rebooted OK	