

## Call E-0402160628

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Status: Closed	Opened: Mon 16 February 2004 11:12	Site: 213337	
Severity: 2 C	Closed: Mon 16 February 2004 11:14	Customer: I039	
Priority: 0		CSR/Team: UK951605 / HSH5	
Caller Details			
Caller: Lee	Phone: GRO	Site: 213337	
Title: PostMaster	Login:	Department:	
	Caller ID:	Location:	
Call Problem Details			
Product Type:	Call Type: Q	ProbType: QU01	Problem:
Problem Text: Pat @ NBSC - PM adv he needs OBSC check			
Call Closure Details			
Closed: 16/02/2004 11:14	Cause: C58	Repair: R53	Resolution: RS14
Text: Call Close by Tony Law: PM adv he needs OBCS checked. OBCS Checked - result given			
Call Asset Details			
Asset ID:	Description:	Serial No:	
Product: obcs	Description:	Network ID:	
Call Activity Log			
OPEN	16 February 2004 11:12 by UK951605 / HSH5 New call taken by Tony Law: Pat @ NBSC - PM adv he needs OBSC check	Saved: 16 February 2004 11:12	
Information	16 February 2004 11:14 by UK951605 / HSH5 obcs checked - Result given	Saved: 16 February 2004 11:14	
CLEAR	16 February 2004 11:14 by UK951605 / HSH5 OBCS Checked - result given	Saved: 16 February 2004 11:14	
CLOSE	16 February 2004 11:14 by UK951605 / HSH5 Call Close by Tony Law: PM adv he needs OBCS checked. OBCS Checked - result given	Saved: 16 February 2004 11:14	