

## Call E-0402160628

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Status:	Closed	Opened:	Mon 16 February 2004 11:12	Site:	213337
Severity:	2 C	Closed:	Mon 16 February 2004 11:14	Customer:	I039
Priority:	0			CSR/Team:	UK951605 / HSH5

## Caller Details

Caller:	Lee	Phone:	GRO	Site:	213337
Title:	PostMaster	Login:		Department:	
		Caller ID:		Location:	

## Call Problem Details

Product Type:		Call Type:	Q	ProbType:	QU01	Problem:	
Problem Text:	Pat @ NBSC - PM adv he needs OBSC check						

## Call Closure Details

Closed:	16/02/2004 11:14	Cause:	C58	Repair:	R53	Resolution:	RS14
Text:	Call Close by Tony Law: PM adv he needs OBSC checked. OBSC Checked - result given						

## Call Asset Details

Asset ID:		Description:		Serial No:	
Product:	obcs	Description:		Network ID:	

## Call Activity Log

OPEN	16 February 2004 11:12 by UK951605 / HSH5	Saved: 16 February 2004 11:12
	New call taken by Tony Law: Pat @ NBSC - PM adv he needs OBSC check	
Information	16 February 2004 11:14 by UK951605 / HSH5	Saved: 16 February 2004 11:14
	obcs checked - Result given	
CLEAR	16 February 2004 11:14 by UK951605 / HSH5	Saved: 16 February 2004 11:14
	OBSC Checked - result given	
CLOSE	16 February 2004 11:14 by UK951605 / HSH5	Saved: 16 February 2004 11:14
	Call Close by Tony Law: PM adv he needs OBSC checked. OBSC Checked - result given	