Call E-	0404	190387						<u>©2002</u>	Fujitsu Services Limited	
100	Status:	Closed	Opened:	Mon 19 April 2004 09:57		Site	Site: 213337			
	Severity:	2 C	Closed:	Mon 19 April 2004 10:13			Customer	1039		
	Priority:		Historian company				CSR/Team	uk952352 / HSI	45	
			The state of the s	Ca	ller Details		55,0,54,			
publication and the second sec										
				Phone:	GRO				213337	
	Title: RLM			Login:			Department:			
				Caller ID:		in we set w	Location:			
				Call Pr	oblem Details	\$				
Sale of the sale of the sale of the	oduct <mark>PT01</mark> Гуре:		Call Type: X		ProbType: XI17			Problem:		
				on the system since the bats the system to be checke			ants to know why	this is. RLM stat	es she thinks there is	
200002000000000000000000000000000000000			,	,	losure Details					
Closed: 19	0/04/200	04 10:13		Cause: CM2		Repair: R58		Pocolu	tion: RS14	
				HILLS 6000 1000 1000 1001	All All					
Text: C	all Close	e by Eispeth Neilso to contact NBSC fo	n: RLM wanted the	system to be checked as	there have be	en discrepancies. Ad	vised that events	are normal and r	neaithcheck passed.	
7.1	avioca	o contact (BCC 10	balanoing davice.	<u> </u>	Asset Details					
				Call <i>F</i>						
Asset ID:					Description:				Serial No:	
Product: Non Horizon Business					Description: Non Horizon business			no fina fina fina fina fina fina fina fina	Network ID:	
				Call	Activity Log					
OPEN		il 2004 09:51 by uk			Saved: 19 April 2004 09:					
	New call taken by Elspeth Neilson: RLM states there has been discrepancies on the system since the base unit was wappd in Feb. RLM wants to know why this is. RLM states she thinks there is something wrong with the system and wants the system to be checked form our end.									
lu fa vasati su	MANAGEMENT COMMISSION	chi states she thinks there is something wrong with the system and pril 2004 10:10 by uk952352 / HSH5			d wants the s		orm our ena. 9 April 2004 10:	10		
mormation		look normal and he				Saveu. I	9 April 2004 10.	10		
Information						Saved: 1	Saved: 19 April 2004 10:11			
	19 April 2004 10:11 by uk952352 / HSH5 PM happy to continue unassisted. Ref no given.			en	Gavea: 10 April 2004 10.					
Information	AND THE PROPERTY OF THE PARTY O	il 2004 10:11 by uks	ATTENDED BY A KLOTHAR LIAN PRODUCTION OF THE PRO	on.	A CONTRACTOR	Saved: 1	9 April 2004 10:	11		
mormation				ice and the RIM kent aski	na more aues		0 / (pr.), 200 / 70.			
Information	Call will fail SLA because powerhelp froze twice and the RLM kept asking more questions. 19 April 2004 10:12 by uk952352 / HSH5 Saved: 19 April 2004 10:12									
	RLM states since the new PM has been in the office, there have not been any discrepancies in the balance.									
Advice	nakii Mikaada wa Marakii Kilikaa	il 2004 10:13 by uk	Tiles salatinasti (beda Genetiko errelandetik (beda Genetiko (beda beda Genetiko (beda		Saved: 19 April 2004 10:13					
		d to contact NBSC		cing.			0000			
		il 2004 10:13 by uk	COMMUNICACIONES DE MANTANA COMPANIA DE	<u> </u>		Saved: 19 April 2004 10:13				
	Call Cl	Call Close by Elspeth Neilson: RLM wanted the system to be checked as there have been discrepancies. Advised that events are normal and healthcheck passed. Advised to contact NBSC for balancing advice. Ref no given.								