Call E	-0404230660				©2002 Fujitsu Services Limite	
	Status: Closed	Opened: Fri 23 Apri	I 2004 15:00	Site	e: <mark>213337</mark>	
	Severity: 2 C Closed: Fri 23		I 2004 15:07	Custome	1039	
1.44-45	Priority: 0			CSR/Tean	n: uk952523 / HSH7	
			Caller Details			
	Caller: lee		Phone: GRO		Site: 213337	
Title: PostMaster		The state of the s	Login:		Department:	
		(	Caller ID:		Location:	
		(14) (14) (14)	Call Problem Detail	ls	a section of the sect	
	Product Type: PT01		Call Type: X	ProbType: XI17	Problem:	
		s that he wondered if he can go				
	The state of the s	9	Call Closure Detail			
Cl	osed: 23/04/2004 15:07		Cause: CM2	Repair: R58	Resolution: RS04	
	The second secon	kyear: pm would like a list of ca				
	oun of the control of	nyour printed and a not of or	Call Asset Details			
Grand Land	Asset ID:		Description:		Serial No:	
	Product: Non Horizon Bus	inace	Description: Non Horizon business		Network ID:	
	1 Toddet. Nott 1 totizoti bas	<b>  </b>	Call Activity Log	Non Florizon business	Network ID.	
OPEN	23 April 2004 14:54 by uk9	52523 / HSH7	Saved: 23 April 2004 15:00			
	New call taken by John Lockyear: pm states that he wondered if he can get a listof his calls - and of software?					
Advice	23 April 2004 15:06 by uk952523 / HSH7			Saved: 23 April 2004 15	:06	
	advised to contact nbsc for full list					
Informatio	on 23 April 2004 15:06 by uk9	52523 / HSH7		Saved: 23 April 2004 15	5:06	
a Comment William particle State	spoke to pse to double check situation			ete schrifte 245 U.S. a Gallini U.S. averstill U.S. with entities of the Confederation of the	D 1914 Tp 11D to \$500 MW 17 1914 10 MW 1914	
MODIFY		23 April 2004 15:06 by uk952523 / HSH7			Saved: 23 April 2004 15:07	
	Call information modified b from 'Riposte' to 'Non Horiz		n 'S' to 'X' Product ID: from	m 'Riposte' to 'Non Horizon Business'	Severity: from '3' to '2' Prod. Descr.:	
CLOSE	23 April 2004 15:07 by uk952523 / HSH7			Saved: 23 April 2004 15	Saved: 23 April 2004 15:07	
	Call Close by John Lockye	ar: pm would like a list of calls	and software updates refer	rred to nbsc		
MODIFY	26 April 2004 10:03 by 062457 / HSH4			Saved: 26 April 2004 10:03		

Call information modified by Elizabeth Smith Resolution Method: from 'RS14' to 'RS04'