

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a)
and 5B, MC Rules 1981, r 70)

Statement of **William Leslie Mitchell**

Age if under 18 Over 18 (If over 18 insert 'over 18')

This statement (consisting of pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe true.

Dated the 17th day of June 2004

Signature

I have been employed by Fujitsu Services, Post Office Account, formally ICL Pathway Ltd., since the 22nd September 2003 as Security Manager where I am responsible for IT Security and the Audit Retrieval Query service. I have working knowledge of the computer system known as Horizon, which is a computerised accounting system used by Post Office Ltd. I am authorised by Fujitsu Services to undertake and supervise extractions of audit data held on the Horizon system and to obtain information regarding system transaction information processed on the Horizon system.

Further to the statements submitted by Beatrice Neneh Lowther and Penelope Anne Thomas regarding extraction of data for ARQ's 198, 199 and 200 relating to Forest Gate Post Office, FAD Code 100002. I confirmed that at Fujitsu Services, Forest Road, Feltham, TW13 7EJ between the 25th and the 28th May 2004 I carried out a comparison of the Forest Gate ARQ data as extracted by Beatrice Neneh Lowther and forwarded to Post Office Limited as Exhibits NL/1B, NL/2B and NL/3B and the Forest Gate ARQ as extracted by Penelope Anne Thomas and submitted to Post Office Limited on the 27th May 2004 as Exhibit PT/02. The recreation of the data and the check was due to Beatrice Neneh Lowther's absence on maternity leave and the possibility of a witness being required to attend a planned court date.

These comparison checks revealed the following omissions in the data provide by Beatrice Neneh Lowther as Exhibits NL/1B, NL/2B and NL/3B. This request is split over 3 ARQ, No's 198, 199 & 200 as follows.

Signature

Signature witnessed by

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a) and 5B, MC Rules 1981, r 70)

Continuation of statement of William Leslie Mitchell

ARQ 198 – The ARQ covers the period 14/10/02 to 13/11/2002, totalling 31 query days. The root cause for the omission of data from this ARQ is that the retrieval was executed as a single task with the resultant data retrieval exceeding the available 100Gb limit of the Message Store area on the Audit Server. This forced the Audit Server to randomly drop 11,135 data entries. A total of 10 days were affected these dates are:

16/10 – Partial, no end of day

17/10 – Partial, no end of day

19/10 – No data retrieved.

21/10 – Partial, no end of day

22/10 – Partial, no end of day

23/10 – Partial, no end of day

25/10 – Partial, no end of day

26/10 – No data retrieved

29/10 – No data retrieved

30/10 – Partial, no end of day

ARQ 199: The ARQ covers the period 14/11/02 to 11/12/2002, totalling 28 query days. The root cause for the omission of data from this ARQ is when an ARQ is retrieved it is necessary to add additional days to the end of the requested date span to ensure a full and complete capture of the data which may have been harvested at different times. The operator should then confirm that an end of day log off is present and extract only the required data files. In this case the operator added two additional days to each ARQ, which is normally sufficient, but it appears did not confirm that an end of day log off was present, consequently an additional 235 data entries were not included in the data extraction. The affected date was 27/11/2002 – Partial, no end of day.

ARQ 200: The ARQ covers the period 12/12/2002 to 08/01/2003, totalling 28 query days. The root cause for the omission of data from this ARQ was the same as ARQ 199 above and 679

Signature

Signature witnessed by

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a) and 5B, MC Rules 1981, r 70)

Continuation of statement of William Leslie Mitchell

additional data entries were not included in the data extraction. The affected date was 03/01/2003 – Partial, no end of day.

All records to which I refer in my statement form part of the records relating to the business of Fujitsu Services. These were compiled during the ordinary course of business from information supplied by persons who have or may reasonably be supposed to have personal knowledge of the matter dealt with in the information supplied, but are unlikely to have any recollection of the information or cannot be traced. As part of my duties, I have access to these records. Having reviewed both sets of data I have confirmed that the omissions made within the data provided by Beatrice Neneh Lowther have not been repeated in the ARQ data provided by Penelope Anne Thomas as Exhibit PT/02 and that the data is complete in accordance with the original ARQ.

Signature

Signature witnessed by

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a) and 5B, MC Rules 1981, r 70)

Continuation of statement of William Leslie Mitchell

Signature

Signature witnessed by

CS011A

Version 3.0 11/02