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**From:** Nagai Atsushi[/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=NAGAIA]  
**Sent:** Wed 10/03/2004 11:20:21 AM (UTC)  
**To:** Courtley David; [REDACTED] GRO  
**Cc:** Hirata Hiromichi; [REDACTED] GRO; Lamb  
Ian; [REDACTED] GRO; Riddell Martin; [REDACTED] GRO; Gilbert  
Roger; [REDACTED] GRO; Moseley  
Rachel; [REDACTED] GRO  
**Subject:** RE: Major Accounts Paper for FJ EMC

David;

Thank you very much.

Nagai

> -----Original Message-----

> **From:** Courtley David  
> **Sent:** Wednesday, March 10, 2004 11:10 AM  
> **To:** Nagai Atsushi  
> **Cc:** Hirata Hiromichi; Lamb Ian; Riddell Martin; Gilbert  
> Roger; Moseley Rachel  
> **Subject:** RE: Major Accounts Paper for FJ EMC

>  
> Nagai  
>  
> Thank you for pointing this out.  
>  
> Will Ian or Martin insert into the report a brief explanation  
> and actions being taken for the recent PO red alert; and  
> Roger for the DTi.  
>  
> Any questions please call me.  
>  
> David  
>

> -----Original Message-----

> **From:** Nagai Atsushi  
> **Sent:** 10 March 2004 11:01  
> **To:** Gilbert Roger  
> **Cc:** Courtley David; Hirata Hiromichi  
> **Subject:** Major Accounts Paper for FJ EMC

>  
> Roger;  
>  
> We have now 2 red alerts in major accounts. (Post Office and UKTI)  
> But those are not flagged in the paper.  
>  
> Post Office: ".... On going service quality continues to be  
> high with no major incidents."  
>  
> DTI(UKTI): "... The Programme is on schedule to achieve it'  
> s key delivery milestones. "  
>  
> Maybe timing issue in the case of Post Office, but since we  
> involve Fujitsu Japan in this case,  
> it would have been better to mention it.  
>  
> Also I think we should have mentioned about PCG Replacement  
> in the case of Home Office CCN130.  
>

> Regards  
>  
> **Atsushi Nagai**  
> Executive Director  
> Business Support Centre  
>  
> Fujitsu Services Ltd., Observatory House, Windsor Road,  
> Slough, Berks, SL1 2EY  
>  
> Tel: 

<b>GRO</b>
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COINS:	<b>GRO</b>
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> Mob: 

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> e-mail: 

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