

Stephen Dilley

From: mandy.talbot GRO
Sent: 07 April 2006 11:59
To: Tom Beezer; Stephen Dilley; ian.herbert GRO
Subject: Castleton, Bajaj, Bilkhu

The contact details for Graham and Andrew as follows

Employee Information

Title : Mr
Name : Graham Ward
Division/Function : Post Office Ltd
Section : Finance
Job Title : Investigation Team Casework Manager

Address : PO Box 1
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External Email: graham.c.ward GRO Notes Name :
Graham C Ward

Title : Mr
Name : Andrew Wise
Division/Function : Post Office Ltd
Section : Human Resources
Job Title : Training Manager

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Andrew Wise

I cannot find Julie on the ECD.

Stuart Pilgrim is responsible for training within the organisation and his details are as follows

Title : Mr
Name : Stuart Pilgrim
Division/Function : Post Office Ltd
Section : Human Resources
Job Title : Trainer Coach

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In summary Ian and Stephen will touch base with Graham to arrange to attend at Fujitsu to take a statement which can be attached to the generic statement detailing how the Horizon system works.

Andrew and Julie(when identified) will be invited to investigate the transaction logs from NSBC which is the general help line and HHD which is the Horizon specific help line. They should be able to provide explanation of what calls were logged ,the dates of the same and how the problems were resolved. This can then be transferred into the form of two inter linked statements.

Tony Utting has the material supplied by Fujitsu on the case of Castleton but without specific details of when its alleged by Castleton that the system did something wrong it is very difficult for his to translate it into anything meaningful.

We will car park any decision over the selection of external experts until we have created internal reports but must note that Grant Thornton may have a conflict because of the work which they did on the Post Office Card Accounts project.

I will let Slaughters know of the difficulty Fujitsu appear to have in producing clear statements and of the fact that litigation lawyers will be visiting them to assist in creating statements.

We have agreed to concentrate resource on the cases of Castleton and Bajaj but ask Andrew and Julie to investigate the logs for Bilku as this will be an internal rather than an external cost.

Regards

Mandy Talbot
Litigation Team Leader
Company Secretary's Office
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