

To: Allen Guy [GRO]; Allt George [GRO]; Amber Alerts [GRO]; Baker John [GRO]; Bakker Jogchum [GRO]; Bell Helen [Helen.Bell [GRO]; Bennett Ella [GRO]; Bifield Ruth [GRO]; Bowler Alan [GRO]; Brazzill John [GRO]; Broadbelt Stuart [GRO]; Bull Richard [GRO]; Burns Patricia [GRO]; Camrass Roger [GRO]; Church Matthew [GRO]; Clarke Ray [GRO]; Clarke Richard [GRO]; Coker Grainne [GRO]; Courtley David [GRO]; Devlen Robert [GRO]; Emsley Linda [GRO]; Floyd Stephen C [GRO]; Funicello Jon [GRO]; Gibson Tim [GRO]; Goldlaing Ivan [GRO]; Guerrier Jean-Francois [GRO]; Harding Richard [GRO]; Hardman Derek [GRO]; Harris Brian [GRO]; Holbrook Geoff [GRO]; Hunt John [John.Hunt [GRO]; Imberg Petri (STN02) [GRO]; Iqbal Zaf [GRO]; Jeram Peter [GRO]; Jones Lynn [GRO]; Kane John [GRO]; Keating Dennis [GRO]; Kitchen Tim [GRO]; Lambert Kim [GRO]; Le Gelard Yves [GRO]; Leek Roger [GRO]; Leishman Tom [GRO]; MacNaughton Andrew [GRO]; Marshall Gerry [GRO]; Martin Keith H [GRO]; Massey Graham [GRO]; McIlveen Chris [GRO]; Miller Alastair [GRO]; Mills Ged [GRO]; Mings Bernice [GRO]; Montgomery Caroline [GRO]; Morgan Clive [GRO]; Noble Jack [GRO]; Oliver Philip [GRO]; Olney David [GRO]; Painter Ruth [GRO]; Payne Sue [GRO]; Phillips Norman [GRO]; Pipe Anthony [GRO]; Rawlinson Peter [GRO]; Robertson Keith [GRO]; Robinson Helen [GRO]; Rowley Peter [GRO]; Sadler Julie [GRO]; Saunderson Stewart [GRO]; Sheldon Martin [GRO]; Silvester Marc [Marc.Silvester [GRO]; Spencer Janine [GRO]; Stares Mike [GRO]; Stevenson Neil [GRO]; Swain Caroline [GRO]; Wallis Eithne [GRO]; Whitehead Peter [GRO]; Wiggett Clive [GRO]; Williams David (Solutions Group) [GRO]; Yamada Tak [GRO];

From: Alert Management Centre [GRO]
Sent: Tue 20/03/2007 5:29:45 PM (UTC)
Subject: Alert Management Summary - 20th March 2007
[Weekly Report 1 200307.doc](#)

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Alerts/Customer Complaint Summary 20/03/07

The following statistics apply to all alerts and complaints relating to Fujitsu Services.

New Red Alerts	None
Upgraded to Red Alert	None
New Amber Alerts	Post Office Account (HNG-X)
Upgraded to Amber Alert	None
New Customer Complaints	None
Downgraded to Amber	None
Downgraded to Customer Complaint	None
Change in Forecast Closure Date	NHS (Care Records Service) MOD
Closed	Royal Mail Group (Project Light)

Please find attached a full list of all open alerts and complaints

Detailed reports relevant to each business will be distributed appropriately.

Full details of all alerts are available to authorised users of the CSSS database by clicking on the hyperlinks

contained within the document.

If you have any queries please contact The Alert Management Centre on speed dial 7793.

Graham Massey
Alert Management Centre

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