

To: Allen Guy [GRO]; Allt George [GRO]; Amber [GRO]
 Alerts [GRO]; Baker John [GRO]; Bakker Jogchum [GRO]; Bowler [GRO]
 Bell Helen [Helen.Bell [GRO]; Bennett Ella [GRO]; Bifield Ruth [GRO];
 Alan [GRO]; Brazill John [GRO]; Broadbelt Stuart [GRO];
 Bull Richard [GRO]; Burns Patricia [GRO]; Camrass [GRO];
 Roger [GRO]; Church Matthew [GRO]; Clarke Ray [GRO];
 Clarke Richard [GRO]; Coker Grannell [GRO]; Courtney [GRO];
 David [GRO]; Devlen Robert [GRO]; Emsley Linda [GRO];
 Floyd Stephen C [GRO]; Funiciello Jon [GRO]; Gibson [GRO];
 Tim [GRO]; Goldlaing Ivan [GRO]; Guerrier Jean-Francois [GRO];
 [GRO]; Harding Richard [GRO]; Hardman [GRO];
 Derek [GRO]; Harris Brian [GRO]; Holbrook Geoff [GRO];
 Hunt John [John.Hunt [GRO]; Imberg Petri (STN02) [GRO]; Iqbal Zaf [GRO];
 Jeram Peter [GRO]; Jones Lynn [GRO]; Kane John [GRO]; Keating [GRO];
 Dennis [GRO]; Kitchen Tim [GRO]; Lambert Kim [GRO]; Le [GRO];
 Gelard Yves [GRO]; Leek Roger [GRO]; Leishman [GRO];
 Tom [GRO]; MacNaughton Andrew [GRO]; Marshall [GRO];
 Gerry [GRO]; Martin Keith H [GRO]; Massey [GRO];
 Graham [GRO]; McIlveen Chris [GRO]; Miller [GRO];
 Alastair [GRO]; Mills Ged [GRO]; Mings Bernice [GRO];
 Montgomery Caroline [GRO]; Morgan Clive [GRO]; Noble [GRO];
 Jack [GRO]; Oliver Philip [GRO]; Olney David [GRO]; Painter [GRO];
 Ruth [GRO]; Payne Sue [GRO]; Phillips Norman [GRO]; Pipe [GRO];
 Anthony [GRO]; Rawlinson Peter [GRO]; Robertson [GRO];
 Keith [GRO]; Robinson Helen [GRO]; Rowley [GRO];
 Peter [GRO]; Sadler Julie [GRO]; Saunderson [GRO];
 Stewart [GRO]; Sheldon Martin [GRO]; Silvester [GRO];
 Marc [Marc.Silvester [GRO]; Spencer Janine [GRO]; Stares Mikel [GRO];
 Stevenson Neil [GRO]; Swain Caroline [GRO]; Wallis [GRO];
 Eithne [GRO]; Whitehead Peter [GRO]; Wiggett [GRO];
 Clive [GRO]; Williams David (Solutions Group) [GRO]; Yamada [GRO];
 Tak [GRO];

From: Alert Management Centre [GRO]
 Sent: Tue 20/03/2007 5:29:45 PM (UTC)
 Subject: Alert Management Summary - 20th March 2007

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Alerts/Customer Complaint Summary 20/03/07

The following statistics apply to all alerts and complaints relating to Fujitsu Services.

New Red Alerts	None
Upgraded to Red Alert	None
New Amber Alerts	Post Office Account (HNG-X)
Upgraded to Amber Alert	None
New Customer Complaints	None
Downgraded to Amber	None
Downgraded to Customer Complaint	None
Change in Forecast Closure Date	NHS (Care Records Service) MOD
Closed	Royal Mail Group (Project Light)

Please find attached a full list of all open alerts and complaints

Detailed reports relevant to each business will be distributed appropriately.

Full details of all alerts are available to authorised users of the CSSS database by clicking on the hyperlinks

contained within the document.

If you have any queries please contact The Alert Management Centre on speed dial 7793.

Graham Massey
Alert Management Centre

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