

To: Ajina Simon[GRO]
Cc: Johns David DL[GRO]; Cooke David[GRO]; Welsh
Graham[GRO]; Parker Steve (PostOfficeAccount)[GRO]
From: Peach Mik[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=PEACHM]
Sent: Wed 1/14/2009 3:46:03 PM (UTC)
Subject: RE: CS Requirements (SSC) Solution Compliance Review - Meeting 29/10/08 Action 36 (CS-BR-825)

Simon,

No.

The agreed wording from the meeting - "A lightweight process to introduce new applications to the installed base on the SAS servers. This should not require a CP and be achievable within a week."

Has been converted to "Installation of new SSC diagnostic applications requiring an install on the SAS server (e.g. .msi file or setup.exe) would need to follow due process." leaving it open, at any time, for someone to claim that the CP process is the "due process" - this is precisely what we are trying to avoid. We have argued the case, and have achieved agreement in meetings, why is it proving so difficult to word the compliance statement to the equivalent of what has already been agreed ?

You can do one of two things .Either use the wording which has already been agreed in the meeting as above OR change the wording of the second paragraph to the following "SSC scripts , bespoke diagnostic code and new SSC diagnostic applications requiring an install on the SAS server can be uploaded to the SSC area on the SAS servers using FTP or SSH session, subject to CS operational procedures. Such updates would be lost in the event of the SAS server being rebuilt. "

Regards
Mik

From: Ajina Simon
Sent: 14 January 2009 10:22
To: Peach Mik
Cc: Johns David DL; Cooke David; Welsh Graham; Parker Steve (PostOfficeAccount)
Subject: RE: CS Requirements (SSC) Solution Compliance Review - Meeting 29/10/08 Action 36 (CS-BR-825)

Mik

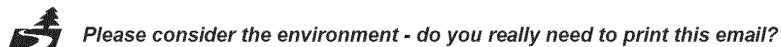
Thanks for your feedback. The compliance text has now been revised and is given below for your approval

Doors ID	Business Requirement Text	Current Solution Compliance Information
CS-BR-825	<p>Remote desktop server shall be provided on SSC Servers.</p> <p>Note: remote desktops on SSC Servers to be provided to mitigate against data loss through network malfunctions.</p> <p>The SSC perform a lot of data processing tasks on an ad hoc basis that is sensitive to interruption. By providing the remote desktop server on the SSC platform we can mitigate against data loss by ensuring that tasks are managed locally and not through another client connection.</p>	<p>RDP, SSH & FTP access from the SSC Workstations HNG-X VM will be permitted to the SSC servers directly. Further access is provided to the SSC servers via RDP through the SAS Secure Access Servers (SSN Platform) giving SQL Client, Perfmon, Events, JDBC & http(s) access as well as the SSH & FTP access. The RDP route through the SAS also gives access to other systems.</p> <p>SSC scripts and bespoke diagnostic code can be uploaded to the SSC area on the SAS servers using FTP or SSH session, subject to CS operational procedures. Such updates would be lost in the event of the SAS server being rebuilt. Installation of new SSC diagnostic applications requiring an install on the SAS server (e.g. .msi file or setup.exe) would need to follow due process.</p>

Regards

Simon Ajina FIAP FBCS C.Eng CITP
Principal Consultant - Service Decomposition & Business Analysis
Application Solution Development - Business Requirements Practice, Application Services

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From: Peach Mik
Sent: 08 January 2009 12:22
To: Ajina Simon
Cc: Johns David DL; Cooke David; Welsh Graham; Parker Steve (PostOfficeAccount)
Subject: RE: CS Requirements (SSC) Solution Compliance Review - Meeting 29/10/08 Action 36 (CS-BR-825)

Simon,
OK as far as it goes, but it does not capture **all** that was agreed at the meeting attended by Steve Parker on this subject.

Following wording copied from original AGREED minutes of the meeting:

To archive this we need:

- 3) A lightweight process and systems to add scripts and other bespoke code to the SAS servers. In order to be usable this needs to be a direct transfer mechanism so that scripts can be added to the SAS server within a few minutes.
- 4) A lightweight process to introduce new applications to the installed base on the SAS servers. This should not require a CP and be achievable within a week.

Without this, the new process whereby all tools are on the SAS WILL NOT WORK. Therefore this part is essential, has been agreed, and must be included

Regards
Mik

From: Ajina Simon
Sent: 08 January 2009 10:43
To: Peach Mik
Cc: Johns David DL; Cooke David; Welsh Graham; Parker Steve (PostOfficeAccount)
Subject: RE: CS Requirements (SSC) Solution Compliance Review - Meeting 29/10/08 Action 36 (CS-BR-825)

Mik

Further to the earlier email, I now have the information from Jim Sweeting on what has been agreed and the compliance statement has been updated to reflect that. I have switched the SI RAG Status to Green from Amber. New compliance text in red. Please confirm this is OK

Doors ID	Business Requirement Text	Current Solution Compliance Information
CS-BR-825	<p>Remote desktop server shall be provided on SSC Servers.</p> <p>Note: remote desktops on SSC Servers to be provided to mitigate against data loss through network malfunctions.</p> <p>The SSC perform a lot of data processing tasks on an ad hoc basis that is sensitive to interruption. By providing the remote desktop server on the SSC platform we can mitigate against data loss by ensuring that tasks are managed locally and not through another client connection.</p>	<p>RDP, SSH & FTP access from the SSC Workstations HNG-X VM will be permitted to the SSC servers directly. Further access is provided to the SSC servers via RDP through the SAS Secure Access Servers (SSN Platform) giving SQL Client, Perfmon, Events, JDBC & http(s) access as well as the SSH & FTP access. The RDP route through the SAS also gives access to other systems.</p> <p>Remote access to SSC servers will be permitted but must be via the SAS Secure Access Server (SSN Platform),</p> <p>e.g. On Corporate FJS LAN using Remote Desktop Protocol (RDP) to SAS (SSN) over Secure Socket Layer (SSL), and then on the RMGA Campus using Remote Desktop Protocol (RDP) from SAS (SSN to the SSC server).</p>

Regards

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From: Ajina Simon
Sent: 13 November 2008 19:07
To: Peach Mik; Parker Steve (PostOfficeAccount)
Cc: Efstathiou Mike; Philip Steven
Subject: FW: CS Requirements (SSC) Solution Compliance Review - Meeting Action 36 (CS-BR-825)

Mik / Steve

Following from the action from the compliance discussions on the 29th October, Shahid Latif is the technical lead person to discuss the solution and the SI compliance position for CS-BR-825.

Regards

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From: Bowen Ian
Sent: 13 November 2008 17:44
To: Ajina Simon
Cc: Efstathiou Mike; Latif Shahid
Subject: RE: CS Requirements (SSC) Solution Compliance Review - Meeting Action 36 (CS-BR-825)

I thought that the attached compliance was what was agreed with Jim Sweeting.

Steve Parker can discuss this with Shahid Latif, who still does the design for SSN.
I'm also happy to discuss.

Shahid - can you get to the bottom of what Steve wants and we'll go from there - thanks

Ian

From: Ajina Simon
Sent: 10 November 2008 12:54
To: Bowen Ian
Cc: Efstathiou Mike
Subject: CS Requirements (SSC) Solution Compliance Review - Meeting Action 36 (CS-BR-825)

Ian

An action from the recent review with the SSC.

36	CS-BR-825	Green => Amber. Need to identify an architect owner who can lead discussion with Steve Parker on this requirement.
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The compliance text we put together for CS-BR-825 was questioned by the SSC and the feedback in the meeting was that the example I was giving related to the Out of Hour laptop connection rather than a connection from an SSC office workstation. The action we took was to identify someone within SAS/SSN Architecture & Design to discuss the compliance position with the SSC (their contact being Steve Parker).

Could you let me know who that would be ? Would this be you? someone else?

Doors ID	Compliance Review Notes / Actions	Business Requirement Text	Current Solution Compliance Information	SI RA(Stat s
CS-BR-825	SA 29/10/08 Full Reqs Compliance Review with Mik Peach. SSC do not understand relevance of compliance text example. SSC believe that relates to out of hour support from home. Discuss with SSN design (through Ian Bowen). Change to Amber. SSC contact for this is Steve Parker	Remote desktop server shall be provided on SSC Servers. Note: remote desktops on SSC Servers to be provided to mitigate against data loss through network malfunctions. The SSC perform a lot of data processing tasks on an ad hoc basis that is sensitive to interruption. By providing the remote desktop server on the SSC platform we can mitigate against data loss by ensuring that tasks are managed locally and not through another client connection.	Remote access to SSC servers will be permitted but must be via the SAS Secure Access Server (SSN Platform), e.g. On Corporate FJS LAN using Remote Desktop Protocol (RDP) to SAS (SSN) over Secure Socket Layer (SSL), and then on the RMGA Campus using Remote Desktop Protocol (RDP) from SAS (SSN to the SSC server).	Amb

Regards

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