

From: Thomas Penny [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=THOMASP]
Sent: Fri 22/08/2008 9:20:45 AM (UTC)
To: Jenkins Gareth GI [REDACTED] GRO; Holmes Alan [REDACTED] GRO
Cc: Sewell Peter (FEL01) [REDACTED] GRO
Subject: | FW: ARQ Events to check

Forget that I really need my holiday!

From: Thomas Penny
Sent: 22 August 2008 10:18
To: Jenkins Gareth GI; Holmes Alan
Cc: Sewell Peter (FEL01)
Subject: RE: ARQ Events to check

Alan/Gareth

ARQ264 error messages cover Nov and Dec 05 - this request is for Aug 08.
ARQ265, 266, 267 and 271 error messages cover Nov 07 to Jun 08 - these requests are for Aug 08.

Can you check all is OK?

Penny

From: Jenkins Gareth GI
Sent: 22 August 2008 08:24
To: Holmes Alan
Cc: Sewell Peter (FEL01); Thomas Penny; Meek Steven; Birkinshaw Roy; Evans Steve (FEL01); Ambrose Peter
Subject: RE: ARQ Events to check

Alan,

I've now gone through and annotated them as before:

<< File: 8822.ARQEvents2.xls >>

1. ARQ261: There are lots of occurrences of one message. They are all overnight so shouldn't be an issue for ARQs if no one logged on at the time.
1. ARQ262: Again quite a few timeouts but all at 10pm so provided no one logged on should be OK.
1. ARQ264: Lots of errors from CASEPOSSDailyRecon. SSC need to decide if these are benign. Also a number of other errors to be investigated further. Mainly restricted to a few days so may not be in ARQ period.
1. ARQ265: Again a lot of unexplained errors that need further investigation. OK if not in ARQ range. I've also marked a number of events as "Ignore" which indicate significant hardware issues so some of these may be side effects.
1. ARQ266: 2 remaining unexplained errors. Need to get SSC to check them out if they are at vital times.
1. ARQ267: All Clear!
1. ARQ271: 2 remaining events. OK if no one logged on (10pm again)

Regards

Gareth

Gareth Jenkins
Distinguished Engineer
Applications Architect
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From: Holmes Alan

Sent: 21 August 2008 16:11

To: Jenkins Gareth GI

Cc: Sewell Peter (FEL01); Thomas Penny; Meek Steven; Birkinshaw Roy; Evans Steve (FEL01); Ambrose Peter

Subject: ARQ Events to check

Gareth

A further batch of ARQ events to be checked.

Alan

<< File: ARQEvents2.xls >>