

## Message

**From:** Hall Andrew [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=HALLA2]  
**Sent:** 19/05/2009 14:39:43  
**To:** Rowley Peter [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=ROWLEYP]; Gilbert Roger [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=GILBERTR2]; Young Lester [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=YOUNGRL]; Bailey Clive [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=CLIVE.BAILEY]; Jeram Peter [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=JERAMP]; Goodge Paul [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=GOODGEP]; Lamb Ian (BRA01) [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=LAMBI]; Goldsmith Steve [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=GOLDSMITHS]; Murray Graham [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=MURRAYG2]; Cochrane Vince [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=COCHRANEV]; Wright Roger [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=WRIGHTR]; D'Alvarez Alan [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=DALVAREZA]; Cooper David (PBU) [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=COOPERD2]; Butts Geoff [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=BUTTS2G]; Wood Mike [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=WOODM2]  
**CC:** Warham Wendy [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=WARHAMW]; Andrews Julia [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=RONANJ]; Simpson Paula [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=SIMPSONP2]; Kirkham Suzie [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=KIRKHAMS]; Startin Andy [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=STARTINA]; Worrell Jeremy [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=WORRELLJ]; Stephenson Kirsty [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=CHRISTISONK]  
**Subject:** Meeting with Mike Young Operations Director POL

Gents

The meeting was scheduled to introduce Peter R and Mike Wood to Mike Young.

Mike wanted discuss three items

- 1) Our Organisational Structure (Top Level)
- 2) Time line for the HNGX project
- 3) Communications.

- Mike added that he would like to understand what POL needed to do better following the Business assurance review. **Action Can BA please provide a summary of actions for Mike Young by the end of this week.**
- Peter advised Mike that our organisational structure remained a work in progress and would discuss that with him at the next meeting , which we agreed would be very early June to present the revised plan. Attendees from Fujitsu, Peter, Mike, Graham Lester and myself, from POL, Mike, Dave Smith and Mark Burly. **Action Andy to schedule meeting.**
- It was agreed that this would not and should not stop the team socialising the plan with Dave and Mark beforehand.
- Mike Y described the project as being in 'a tailspin' and that the jury was now out on Fujitsu. Couldn't understand wht we were finding the infrastructure so difficult.
- Mike Y made it clear that the he did not like the April date.
- Mike would like a concise view of the level of complexity of this project which he can then use with his board. **Action Graham can you look a putting a one pager together by the end of this week.**
- Mike agreed to monthly review meetings with Peter. **Action Julia and Paula to diarize asap**
- Mike is prepared to give us some space once we get thru this planning phase.

- Mike wants a high level plan or roadmap to show the end date of this project , Version 2 and 3 , Globe and CRM.  
**Action Andy to work with Graham and team to achieve before June meeting.**
- Mike concluded by again offering to arrange for Roger and Peter to meet Alan Cook once the current planning round was completed.

The meeting was a shorter , punchier version of the meeting last week with Roger. Mike got his key points across around the delay and his dissatisfaction with us but he was practical and clearly wanting/needing it to succeed.

Peter, Mike have I missed anything?

Andy

**Andy Hall**  
**Account Director - Royal Mail Group**  
Fujitsu Services Ltd  
Lovelace Road  
Bracknell  
Berkshire RG12 8SN  
[ ] GRO  
E-mail: [ ] GRO  
Web: <http://uk.fujitsu.com>

Fujitsu Services Limited, Registered in England no 96056, Registered Office 22 Baker Street, London, W1U 3BW

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