

Mandy Talbot

19/01/2010 16:14

To: **Warwick Tatford**
cc: Phil Taylor/e/POSTOFFICE@POSTOFFICE
Subject: Mrs Nixon

Warwick

I have made enquiries of our Chairman's Office team which deals with high profile correspondence and they know nothing of Mrs Nixon or Dixon of Highcliffe.

The contract managers for the relevant branch can recall nothing according to Nigel the current manager.

The only material which can be located and which is attached was generated by the person who was presumably her husband.

Regards

Mandy Talbot
Dispute Resolution
Company Secretary's Office
Royal Mail Legal Services

100 Victoria Embankment
London
EC4Y 0HQ

Postline: **GRO**
External Email: **GRO**

Lin

Jon Longman, Investigation Manager, spoke to me about the statement made by Mrs Nixon on 7 Jan as this was being used by someone who was being prosecuted in connection with an issue at West Byfleet branch.

I had no recollection of any Horizon problems at Highcliffe and the only info I could find is what Craig has already sent from the EFC.

Anyway I don't see that her statement proves there is anything wrong with Horizon as she has admitted that the wrong keys were pressed!

Sorry I can't be of any further help.

Regards

Nigel Allen

Contracts Advisor - South West England

Post Office Ltd – Network Support

NSA Maidstone, Royal Mail Building, 1st Floor Admin Block, 98 Sandling Road, Maidstone, Kent. ME14 1AA



GRO

Confidential Information: This e-mail message is for the sole use of the intended recipient (s) and may contain confidential and privileged information. Any unauthorised review, use,

disclosure or distribution is prohibited. If you are not the intended recipient, please contact me by reply e-mail and destroy all copies of the original message.

Lin Norbury



Lin Norbury
19/01/2010 11:31

To: Craig Thompson/e/POSTOFFICE@POSTOFFICE
cc: Mandy Talbot/e/POSTOFFICE@POSTOFFICE, Nigel Allen/e/POSTOFFICE@POSTOFFICE, Michele Graves/e/POSTOFFICE@POSTOFFICE
Subject: Re: Fw: Eleanor Grace Muriel Nixon former postmistress of Highcliffe in Dorset

Craig
Thanks - yes, now I've checked back, the statement clearly states Nixon but I went by the e-mail title (which I have now corrected) which stated Dixon!

Michele
Does this change anything from your perspective - do you search cases by name?

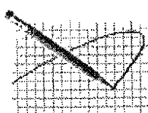
Lin

National Contract Manager
Network Support
Post Office Ltd

Mobex
Extern:

GRO

Craig Thompson



Craig Thompson
19/01/2010 11:13

To: Lin Norbury/e/POSTOFFICE@POSTOFFICE
cc: Mandy Talbot/e/POSTOFFICE@POSTOFFICE, Nigel Allen/e/POSTOFFICE@POSTOFFICE
Subject: Re: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset

Hi Lin,

There appears to be an error with the spelling/pronunciation of the surname being referred to, and is in fact NIXON not DIXON.

Having done an online search at Iron Mountain, (for both Nixon and Dixon), I can confirm that we have no records being held at Iron Mountain for either Mr Maurice or Mrs Eleanor Nixon/Dixon.

There isn't a great deal within the branch file here in Leeds for Mr Nixon, (which should have gone away to IM for archiving when he left), other than a few recruitment papers when he first started. I can find nothing in the name of Mrs Eleanor Nixon's name.

There are though, these papers regarding debt/loss and don't know if they help you or not?



Highcliffe 195508.pdf

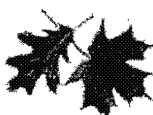
Craig

Craig Thompson
Network Support Admin Team Leader
Post Office Ltd
The Markets
2nd Floor
6-16 New York Street
LEEDS
LS2 7DZ

Mobex:
Mobile:
External:

GRO

Lin Norbury



Lin Norbury

18/01/2010 19:55

To: Craig Thompson/e/POSTOFFICE@POSTOFFICE
cc: Mandy Talbot/e/POSTOFFICE@POSTOFFICE, Nigel
Allen/e/POSTOFFICE@POSTOFFICE
Subject: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in
Dorset

Hi Craig
Reference above / below.

Can you arrange to see what if anything we have in the basement in respect of Mrs Dixon and Highcliffe and if there is a file at Iron Mountain, arrange for it's retrieval.

Thanks
Lin

National Contract Manager
Network Support
Post Office Ltd

Mobex:
External:

GRO

----- Forwarded by Lin Norbury/e/POSTOFFICE on 18/01/2010 19:50 -----

Mandy Talbot
18/01/2010 09:57

To: Lin Norbury/e/POSTOFFICE@POSTOFFICE
cc:
Subject: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in
Dorset

Lin

You are probably aware that there is a challenge to the Horizon system again from the prosecution side of the business. The defence in a case which our criminal team is prosecuting are facing a challenge that Horizon is not fit for purpose. They have come up with a list of the usual suspects in terms of ex postmasters who all have the opinion that Horizon is not fit for purpose etc. One has supplied a statement and she is a person I have not heard of before. I have checked with the Chairman's Office and they have not heard of her. Please can you ask the relevant contract managers to supply me with copies of any documents, correspondence which they have in which she disputes the validity of the system. According to the statement attached she ran at least two different branches Highcliffe in Dorset.

Mandy Talbot
Dispute Resolution

Company Secretary's Office
Royal Mail Legal Services

100 Victoria Embankment
London
EC4Y 0HQ

Postline:
External:

GRO

----- Forwarded by Mandy Talbot/e/POSTOFFICE on 18/01/2010 09:47 -----



Michele Graves
08/01/2010 11:03

To: Mandy Talbot/e/POSTOFFICE@POSTOFFICE
cc:
Subject: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset

Hi Mandy

See below - I have nothing in my team on file re this case.

Rgds

Michele Graves
Executive Correspondence Manager
Executive Correspondence Team
Post Office Limited



1st Floor, Bunhill Row Wing, 148 Old Street, LONDON,
EC1V 9HQ

phone number

GRO

mobile number

GRO

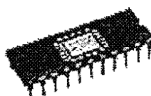
GRO



Confidential Information:

This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorised review, use, disclosure or distribution is prohibited. If you are not the intended recipient please contact me by reply email and destroy all copies of the original message.

----- Forwarded by Michele Graves/e/POSTOFFICE on 08/01/2010 11:03 -----



Simon V Smith
08/01/2010 10:05

To: Tahira Rasool/e/POSTOFFICE@POSTOFFICE, Michele Graves/e/POSTOFFICE@POSTOFFICE
cc:
Subject: Re: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset

Michele, Tahira

With the help of both Andy & Ivan we have gone through all the non recorded correspondence in both rooms & we didn't find any correspondence relating to either Eleanor Dixon former postmistress or Highcliffe Post Office in Dorset. I have also checked the EFC & the logs for this year & last year and again found no entries.

Rgds, Simon

Simon Smith
Executive Correspondence Team
Team Network Directorate
Post Office Limited



Watford Mail Centre, Ascot Road, WATFORD, WD18 8AA



GRO

postoffice.co.uk



Confidential Information:

This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorised review, use, disclosure or distribution is prohibited. If you are not the intended recipient please contact me by reply email and destroy all copies of the original message.

Tahira Rasool



Tahira Rasool
07/01/2010 12:02

To: Simon V Smith/e/POSTOFFICE@POSTOFFICE
cc:
Subject: Fw: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset

Simon

This is the email I was referring to this morning, and I think Michele has also spoken to you about it.

T

----- Forwarded by Tahira Rasool/e/POSTOFFICE on 07/01/2010 12:01 -----

Mandy Talbot
06/01/2010 17:11

To: Michele Graves/e/POSTOFFICE@POSTOFFICE
cc: Rebekah Mantle/e/POSTOFFICE@POSTOFFICE
Subject: Eleanor Grace Muriel Dixon former postmistress of Highcliffe in Dorset

Dear Michele

As you know the business is prosecuting a former postmistress who is adducing all sorts of statements and comments from former postmasters in support of the contention that Horizon is the cause of all evil and that they were perfect postmasters.

I attach a statement from Dixon along those lines. Please can you locate any material which POL may still have on this lady so we can assist the barrister who is prosecuting this case on our behalf.

On an allied matter I have been advised of an accountant who claims to have been engaged by a shop keepers alliance to act for beleaguered postmasters. As such this issue is going to raise its profile on the civil side of the law again. Can you recommend who should be advised of this matter within POL. I was minded to advise Lynn Hobbs, Mike Granville, Lin Norbury. Alwen Lyons- can you suggest who else should be advised.

Mandy Talbot
Dispute Resolution
Company Secretary's Office
Royal Mail Legal Services

100 Victoria Embankment
London
EC4Y 0HQ

Postline **GRO** 2
External
----- Forwarded by Mandy Talbot/e/POSTOFFICE on 06/01/2010 17:01 -----



Warwick Tatford

GRO

05/01/2010 12:45

To:

GRO

cc:

Subject: FW: 143

Dear Mandy,

Please find Nixon statement attached to the email below.

Many thanks,

Warwick

From: Fiona Butler **GRO**
To: **Warwick Tatford**
Date: Mon, 4 Jan 2010 12:34:04 +0000
Subject: 143

As per telephone conversation with Issy Hogg, please find enclosed Section 9 statement.

Add other email accounts to Hotmail in 3 easy steps. [Find out how.](#)
>>>> 143.rtf attachment was removed from this email <<<<

>>>> Highcliffe 195508.pdf attachment was removed from this email <<<<

>>>> 143.rtf attachment was removed from this email <<<<