Message From: Thomas Penny **GRO** Sent: 28/01/2010 15:32:02 GRO To: Jenkins Gareth Gl Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court Attachments: Gareth - West Byfleet.doc OK, Gareth, thanks. I've put together the basis of your statement based on your comments in the Accountant's report and attach. We can discuss and send next week. Did you realise that this accountant is also engaged on the Porters Lane case? I have responded to POL that we are unable to progress further on Porters Lane at least until the back end of next week. Pete Thompson didn't want to progress the issue at all and asked me to hold on for Tom. An interesting week ahead! Have a good weekend Penny Penny Thomas Security Analyst, Customer Services Fujitsu Services Retail & Royal Mail Group Account Lovelace Road, Bracknell, Berks RG12 8SN Tel: Mob: Fax: E-Mail: http://uk.fujitsu.com Web: Fujitsu Services Limited, Registered in England no 96056, Registered Office 22, Baker Street, London W1U This E-mail is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu Services does not guarantee that this E-mail has not been intercepted and amended or that it is virus-free. ----Original Message----From: Jenkins Gareth GI Sent: 28 January 2010 10:03 To: Thomas Penny Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court Thanks Penny, I book any Prosecution Support Time to Project 116594 Task 120.100. This basically covers anything I do that involves you! Regards Gareth Gareth Jenkins Distinguished Engineer Applications Architect Royal Mail Group Account **FUJITSU** Lovelace Road, Bracknell, Berkshire, RG12 8SN Tel:

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----Original Message----From: Thomas Penny Sent: 28 January 2010 07:29

To: Jenkins Gareth GI

Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford

Crown Court

## Gareth

I'll try to do this today; I'm not in tomorrow.

I agree with your comments.

We need to make sure we are charging correctly for your time; which code do you book to when you work on litigation support?

Kind regards Penny

Penny Thomas Security Analyst, Customer Services Fujitsu Services Retail & Royal Mail Group Account Lovelace Road, Bracknell, Berks RG12 8SN

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----Original Message---From: Jenkins Gareth GI
Sent: 27 January 2010 16:57
To: Thomas Penny

Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Penny,

I popped up earlier, but you were busy with Pete Thompson.

I don't think I can produce anything formal this week.

Do you have time to put something together for me to sign? I'm also slightly concerned that some of my comments are "this is for POL to answer", but that is probably OK in this case.

Regards

Gareth

Gareth Jenkins Distinguished Engineer Applications Architect Royal Mail Group Account

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----Original Message----

From: Thomas Penny

Sent: 27 January 2010 15:23 To: Jenkins Gareth GI

Subject: FW: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford

## Gareth

Please see below .. shall we have a chat?

Penny

----Original Message----From: john.longman Sent: 27 January 2010 15:09 GRO

To: Thomas Penny

Subject: Fw: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford

Crown Court

## Penny

Our defence barrister has asked for all of Gareth's replies in relation to the Defences 2nd Interim Report (see attachment below) to be produced as a witness statement. I would suggest that the question from the defence is reproduced and then Gareth's replies are recorded immediately after for clarity purposes.

A pre court hearing has been set for the 1st February and ideally if possible it would be helpful if the statement could be received by Friday of this week. Could you let me know if this is going to be possible.

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	Forwarded b	y John Longmar GF	on 27/01	L/2010 15:02	2		
		Jane M Owen	1				
		17/12/2009 15:20	ol .				
>	+		·> 				
	To:	John Longman	GRO				
<u> </u>	cc:						
 Guild	Subject ford Crown C	t: Fw: West Byfleet F Court	PO - Case of Se€	ema Misra -	POLtd0708/0249	9 - Trial 15th M	1arch 2009
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John

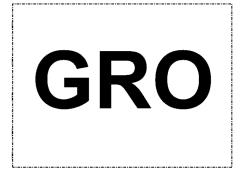
Here is the answer from Fujitsu to the points that you asked about. Penny is keen to know that this is all that is required from them, can you let me know?

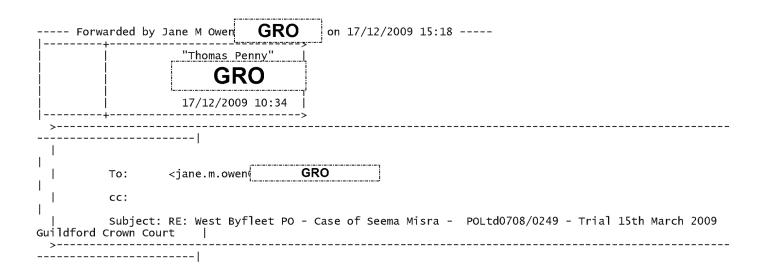
Regarding the other ponts, Mark emailed Rob Wilson for some clarity/advice and I am still awaiting the information.

Thanks

Jane Owen Security Team Advisor Security Team, Post Office Ltd (Embedded image moved to file: pic03106.gif)

(Embedded image moved to file: pic06103.gif)Royal Mail, Clippers House, 3rd Floor, Clippers Quay, SALFORD. M50 3NW





Hi Jane

I hope all is well with you.

Our expert, Gareth Jenkins, has made comments on the 2nd Interim Technical expert's report, which I attach for review by Prosecution Counsel. Please note that where POL is required to respond he has stated so in the text. We agreed that in the New Year we would discuss how this would be presented.

As for Question 3 of your note dated 2 December, the simple answer is that the system will behave very differently in that all the data will be held in a central database and the UI will be very different. However the basic principles for accounting will be the same, though much of the detail in terms of error handling etc will change. If more detail is required then that really requires a full discussion on how HNG-X works and will get very lengthy and involved.

Andy has responded to Jon Longman's note of 16 November. That leaves questions 1 and 2 of your note dated 2 December outstanding and Andy is waiting for a response from Jon Longman before he can proceed.

I believe all questions are covered - do you agree?

Kind regards Penny

Penny Thomas Security Analyst, Customer Services

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----Original Message---From: jane.m.ower GRO

Sent: 01 December 2009 16:05

To: Thomas Penny

Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 -

Trial 15th March 2009 Guildford Crown Court

Hi Penny
Spoken to the investigator and he has asked is there any chance of us having the information by Christmas?
I've said that I will let him know in due course.

Regards

Jane

Jane Owen Security Team Advisor Security Team, Post Office Ltd

"Thomas Penny"

<jane.m.owen GRO</pre>

To:

GRO

cc:

Subject: RE: West
Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th
01/12/2009 15:15 March 2009 Guildford
Crown Court

Thanks, Jane.

Do you know what the return/court requirements are for this case, please?

Kind regards Penny

Penny Thomas Security Analyst, Customer Services

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----Original Mes<u>sage----</u>
From: jane.m.owen GRO

Sent: 01 December 2009 14:46

To: Thomas Penny

Subject: Fw: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 -

Trial 15th March 2009 Guildford Crown Court

This is the email and attachments that we chatted about.

Please let me know if you need anything else from me and if this kind of request needs to be raised in a more official way.

Regards

Jane

Jane Owen Security Team Advisor Security Team, Post Office Ltd



## **GRO**

Forwarded by Jane M Owen GRO on	01/12/20	09 14:40					
John Longman							
CDO.	To:	Jane M					
Owen GRO 26/11/2009 12:25 Andy.Dunk GRO	cc:						
Andy . Dunk ( GRO )							
- Case of Seema Misra - POLtd0708/0249 - Tria	1 15th Ma	West Byfleet PO rch ldford Crown					
Jane							
I attach a report from the defence expert where he has highlighted a							
number of problems with the Horizon system. Our barrister, Warwick Tatford has asked that the problemswith Horizon that he has raised in his report are replied to in a witness statement form. I presume that an employee of fujitsu would have to produce the witness statement.							
(See attached file: misra - 2nd interim technical expert's report 19.11.09.doc)(See attached file: misra -electronic Funds Tranfer PCI sched.doc)							
In addition to this the defence have also requested the following information with regard the hardware equipment installed at West Byfleet.							
1) Please provide details of any business test	ing carri	ed out by the					
Post Office on the system before it went live. 2) Please provide the service logs for the system at West Byfleet PO							
for a period commencing six months prior to the defendant taking over as sub postmistress (30/06/2005) to the present day.							
3) Please confirm when and why the hardware in the system at West							
Byfleet PO has been changed.							
<ul><li>4) By whom have these changes been made.</li><li>5) When new hardware was installed at West Byfleet was it brand new or</li></ul>							
reconditioned  6) If it is the latter please confirm the identity of the PO from which							
onditioned hardware came and why the hardware has been removed from t							
РО.							
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(See attached file: 9c15.misra - 2nd interim technical expert's report 19.11.09.doc)

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