

---

**From:** Thomas Penny[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=THOMASP]  
**Sent:** Wed 27/01/2010 3:23:04 PM (UTC)  
**To:** Jenkins Gareth GI [GRO]  
**Subject:** | FW: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court  
**Attachment:** 9c15.misra - 2nd interim technical expert's report 19.11.09.doc

Gareth

Please see below .. shall we have a chat?

Penny

-----Original Message-----

**From:** john.longman [GRO]  
**Sent:** 27 January 2010 15:09  
**To:** Thomas Penny  
**Subject:** Fw: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Penny

Our defence barrister has asked for all of Gareth's replies in relation to the Defences 2nd Interim Report (see attachment below) to be produced as a witness statement. I would suggest that the question from the defence is reproduced and then Gareth's replies are recorded immediately after for clarity purposes.

A pre court hearing has been set for the 1st February and ideally if possible it would be helpful if the statement could be received by Friday of this week. Could you let me know if this is going to be possible.

(Embedded image moved to file: pic10539.jpg)

----- Forwarded by John Longman/e/POSTOFFICE on 27/01/2010 15:02 -----

|-----+----->  
| Jane M Owen |  
| |  
| 17/12/2009 15:20|  
|-----+----->

>-----+-----|  
| To: John Longman/e [GRO] |  
| cc: |  
| Subject: Fw: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court |  
>-----+-----|

John

Here is the answer from Fujitsu to the points that you asked about.

Penny is keen to know that this is all that is required from them, can you let me know?

Regarding the other points, Mark emailed Rob Wilson for some clarity/advice and I am still awaiting the information.

Thanks

Jane Owen (Embedded  
Security Team Advisor image moved  
Security Team, Post Office Ltd to file:  
pic03106.gif)

(Embedded image moved to file:  
pic06103.gif)Royal Mail, Clippers  
House, 3rd Floor, Clippers Quay,  
SALFORD. M50 3NW

(Embedded image moved to file:  
pic28824.gif) **GRO**  
Postline: **GRO**  
(Embedded image moved to file:  
pic26022.gif) **GRO** Mobex:  
**GRO**

(Embedded image moved to file:  
pic28603.gif)  
jane.m.owen **GRO**  
(Embedded image moved to file:  
pic08236.gif)  
(Embedded image moved to file:  
pic17273.gif)Post Office HR Help

----- Forwarded by Jane M Owen/e/POSTOFFICE on 17/12/2009 15:18 -----

-----+----->  
| "Thomas Penny" |  
| **GRO** |  
| 17/12/2009 10:34 |  
-----+----->

>-----|  
| To: <jane.m.owen **GRO** |  
| cc: |  
| Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford  
Crown Court |  
>-----|

Hi Jane

I hope all is well with you.

Our expert, Gareth Jenkins, has made comments on the 2nd Interim Technical expert's report, which I attach for review by Prosecution Counsel. Please note that where POL is required to respond he has stated so in the text. We agreed that in the New Year we would discuss how this would be presented.

As for Question 3 of your note dated 2 December, the simple answer is that the system will behave very differently in that all the data will be held in a central database and the UI will be very different. However the basic principles for accounting will be the same, though much of the detail in terms of error handling etc will change. If more detail is required then that really requires a full discussion on how HNG-X works and will get very lengthy and involved.

Andy has responded to Jon Longman's note of 16 November. That leaves questions 1 and 2 of your note dated 2 December outstanding and Andy is waiting for a response from Jon Longman before he can proceed.

I believe all questions are covered - do you agree?

Kind regards  
Penny

Penny Thomas  
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account  
Lovelace Road, Bracknell, Berks RG12 8SN

Tel:  
Mob:  
Fax:  
E-Mail:  
Web:

**GRO**

<http://uk.fujitsu.com>

Fujitsu Services Limited, Registered in England no 96056, Registered Office 22, Baker Street, London W1U 3BW

This E-mail is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu Services does not guarantee that this E-mail has not been intercepted and amended or that it is virus-free.

-----Original Message-----

From: jane.m.ower

**GRO**

Sent: 01 December 2009 16:05

To: Thomas Penny

Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Hi Penny

Spoken to the investigator and he has asked is there any chance of us having the information by Christmas?

I've said that I will let him know in due course.

Regards

Jane

Jane Owen  
Security Team Advisor  
Security Team, Post Office Ltd

"Thomas Penny"

<jane.m.owen@postoffice.co.uk>  
To: **GRO**  
cc: **GRO**

Subject: RE: West  
Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th  
01/12/2009 15:15 March 2009 Guildford  
Crown Court

Thanks, Jane.

Do you know what the return/court requirements are for this case,  
please?

Kind regards  
Penny

Penny Thomas  
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account  
Lovelace Road, Bracknell, Berks RG12 8SN

Tel: **GRO**  
Mob: **GRO**  
Fax: **GRO**  
E-Mail: **GRO**  
Web: <http://uk.fujitsu.com>

Fujitsu Services Limited, Registered in England no 96056, Registered

Office 22, Baker Street, London W1U 3BW

This E-mail is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu Services does not guarantee that this E-mail has not been intercepted and amended or that it is virus-free.

-----Original Message-----

From: jane.m.owen [GRO]

Sent: 01 December 2009 14:46

To: Thomas Penny

Subject: Fw: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Penny

This is the email and attachments that we chatted about.

Please let me know if you need anything else from me and if this kind of request needs to be raised in a more official way.

Regards

Jane

Jane Owen  
Security Team Advisor  
Security Team, Post Office Ltd

(Embedded image moved to file:  
pic14958.gif) Royal Mail, Clippers  
House, 3rd Floor, Clippers Quay,  
SALFORD. M50 3NW

(Embedded image moved to file:  
pic16841.gif) [GRO]  
Postline: [GRO]

(Embedded image moved to file:  
pic06642.gif) [GRO] Mobex:  
[GRO]

(Embedded image moved to file:  
pic25339.gif)  
jane.m.owen [GRO]

(Embedded image moved to file:  
pic32451.gif)

(Embedded image moved to file:  
pic17520.gif) Post Office HR Help

----- Forwarded by Jane M Owen/e/POSTOFFICE on 01/12/2009 14:40 -----

John Longman

To: Jane M  
Owen/e [GRO]  
26/11/2009 12:25 cc:  
Andy.Dunks [GRO]

Subject: West Byfleet PO  
- Case of Seema Misra - POLtd0708/0249 - Trial 15th March  
2009 Guildford Crown  
Court

Jane

I attach a report from the defence expert where he has highlighted a number of problems with the Horizon system. Our barrister, Warwick Tatford has asked that the problems with Horizon that he has raised in his report are replied to in a witness statement form. I presume that an employee of Fujitsu would have to produce the witness statement.

(See attached file: misra - 2nd interim technical expert's report 19.11.09.doc)(See attached file: misra -electronic Funds Transfer PCI sched.doc)

In addition to this the defence have also requested the following information with regard the hardware equipment installed at West Byfleet.

- 1) Please provide details of any business testing carried out by the Post Office on the system before it went live.
- 2) Please provide the service logs for the system at West Byfleet PO for a period commencing six months prior to the defendant taking over as sub postmistress (30/06/2005) to the present day.
- 3) Please confirm when and why the hardware in the system at West Byfleet PO has been changed.
- 4) By whom have these changes been made.
- 5) When new hardware was installed at West Byfleet was it brand new or reconditioned
- 6) If it is the latter please confirm the identity of the PO from which the reconditioned hardware came and why the hardware has been removed from that PO.

(Embedded image moved to file: pic28491.jpg)

\*\*\*\*\*

Royal Mail Group Limited registered in England and Wales registered number 4138203 registered office 3rd Floor, 100 Victoria Embankment, London, EC4Y

OHQ

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication.

If you have received this in error, please contact the sender and then delete this email from your system.

\*\*\*\*\*

\*\*\*\*\*

Royal Mail Group Limited registered in England and Wales registered number  
4138203 registered office 3rd Floor, 100 Victoria Embankment, London, EC4Y  
OHQ

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication.

If you have received this in error, please contact the sender and then delete this email from your system.

\*\*\*\*\*

(See attached file: 9c15.misra - 2nd interim technical expert's report 19.11.09.doc)

\*\*\*\*\*

Royal Mail Group Limited registered in England and Wales registered number  
4138203 registered office 3rd Floor, 100 Victoria Embankment, London, EC4Y  
OHQ

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication.

If you have received this in error, please contact the sender and then delete this email from your system.

\*\*\*\*\*