

---

**From:** Thomas Penny[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=THOMASP]  
**Sent:** Wed 09/12/2009 7:50:44 AM (UTC)  
**To:** Jenkins Gareth GI [REDACTED] **GRO**  
**Subject:** | RE: Misra - West Byfleet PO

Yes, please, Gareth

-----Original Message-----

From: Jenkins Gareth GI  
Sent: 08 December 2009 15:42  
To: Thomas Penny  
Subject: RE: Misra - West Byfleet PO

Penny,

I've now ploughed through the Expert Witness's statement.

What exactly is it you want from me?

Shall I pop up for a chat in the morning?

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Applications Architect  
Royal Mail Group Account

FUJITSU

Lovelace Road, Bracknell, Berkshire, RG12 8SN

Tel: [REDACTED] **GRO** 3. Internal: [REDACTED] **GRO**

(Note new external number -  
old number will not work after 31/12/2009)

Mobile: [REDACTED] **GRO** Internal: [REDACTED] **GRO**

email: [REDACTED] **GRO**

Web: <http://uk.fujitsu.com>

P Please consider the environment - do you really need to print this email?

Fujitsu Services Limited, Registered in England no 96056, Registered Office 22 Baker Street, London, W1U 3BW

This e-mail is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu Services does not guarantee that this e-mail has not been intercepted and amended or that it is virus-free.

-----Original Message-----

From: Thomas Penny  
Sent: 07 December 2009 12:42  
To: Jenkins Gareth GI  
Subject: FW: Misra - West Byfleet PO

Hi Gareth

I hope all is well with you.

We have some more questions from defence for west Byfleet - Could you please take a look at question 3) below, as well? Questions 1) and 2) will be addressed by engineering.

Penny

-----Original Message-----

From: jane.m.owen@postoffice.gov.uk [GRO]

Sent: 02 December 2009 12:59

To: Thomas Penny

Subject: Fw: Misra - West Byfleet PO

Penny

The investigator in this case has asked for some further information from Fujitsu

Regards

Jane

Jane Owen  
Security Team Advisor  
Security Team, Post Office Ltd

(Embedded image moved to file:  
pic29972.gif)Royal Mail, Clippers  
House, 3rd Floor, Clippers Quay,  
Salford. M50 3NW

----- Forwarded by Jane M Owen/e/POSTOFFICE on 02/12/2009 12:56 -----

John Longman

To: Jane M Owen/e/POSTOFFICE [GRO]  
02/12/2009 11:34 cc:  
Subject: Misra - West Byfleet PO

Jane

The defence have requested some further questions which I think only Fujitsu can answer. Could you forward them and ask for a response.

- 1) In light of the above, the statement by Fujitsu that the calls to the helpline were of a routine nature is not accepted. Please provide a copy of the log of all calls made to the helpline by West Byfleet Post Office for a period from 6 months prior to the Defendant becoming sub-post until the present day. (Date range required - 1st Jan 2005 to 30th

November 2009)

- 2) In the Defence Expert's interim report reference was made to the need to have sight of service logs for West Byfleet. Comment has been made as to the huge cost involved in pursuing this exercise. Please provide details as to the work involved in this action and why the cost is so high. Depending on the answer provided to this request and others contained in this document, a decision will then be taken by the defence as to whether this action needs to be pursued. (Date range of Transaction Logs requested 1st Jan 2005 to 30th November 2009. How much would it cost to produce transaction logs for this period).
- 3) In light of the Post Office's stated intention to commence rolling out the new computerised accounting system from January 2010, please confirm what steps are being taken to preserve the end to end architecture of the Horizon system in general and, in particular, to West Byfleet Post Office.

(Embedded image moved to file: pic15839.jpg)

\*\*\*\*\*  
Royal Mail Group Limited registered in England and Wales registered number 4138203 registered office 3rd Floor, 100 Victoria Embankment, London, EC4Y 0HQ

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender and then delete this email from your system.

\*\*\*\*\*