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**From:** Denham Steve [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=DENHAMS1]  
**Sent:** Tue 31/03/2009 11:47:04 AM (UTC)  
**To:** Westfield Ken [GRO]; Forrest Hilary [GRO]  
**Subject:** FW: Fw: CT0724 - SIGNED - Proposed way ahead

Ken, Hilary

I'm ok with this, and have had a quick chat with Mark. We have agreed the approach we want to take is to bill the outstanding 31 against this PO, and then call off against the balance of the PO for any additional over the contract limit of 100, incurred next year.

Hope that clarifies

Ta

Steve Denham

Head of Service Management  
Royal Mail Group Account (POL)

FUJITSU SERVICES  
Lovelace Rd, Bracknell, Berkshire, RG12 8SN  
Mob: [GRO]

E-mail: Steven1.denham [GRO]

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-----Original Message-----

From: mark.weaver [GRO]  
Sent: 31 March 2009 12:21  
To: zz darryl.judd [GRO]  
Cc: bruce.tann [GRO]; dave.hardie [GRO]; dave.posnett [GRO];  
katrina.holmes [GRO]; zz liz.j.tuddenham [GRO]; matthew.loughran [GRO];  
phil.ashley [GRO]  
Subject: Re: Fw: CT0724 - SIGNED - Proposed way ahead

Darryl,

I do not see the need for a separate CT and another Purchase Order.

Fujitsu should just bill the 35 ARQ requests against the purchase raised for this CT and roll the remaining 65 forward into the new Financial Year. The number of requests will be monitored on a monthly basis and if we approach using up the additional requests in addition to our existing annual allowance, then raise a new CT at that point.

Please respond on this basis

Regards,

Mark

Mark Weaver

Senior Service Delivery Manager- IT Services – Service Delivery – PO Ltd  
Operations

1st Floor West Block, No1 Future Walk, West Bars, Chesterfield, S49 1PF

(  Postline:  Mobile:  )  
Mobex:

) BT MeetMe:  Participant code:  #

mark.weaver@

"keeping effective channels to market open, whilst continuously improving  
the customer experience and value for money"

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|-----+----->  
| | Darryl Judd |  
| | 31/03/2009 09:13|  
|-----+----->  
>-----|  
| |  
| To: Bruce Tann/e/POSTOFFICE  E, Matthew Loughran/e/POSTOFFICE   
Katrina |  
| Holmes/e/POSTOFFICE  E, Dave Hardie/e/POSTOFFICE  Dave  
Posnett/e/POSTOFFICE  Mark |  
| Weaver/e/POSTOFFICE  E, Liz J Tuddenham/e/POSTOFFICE   
| |  
| cc: |  
| Subject: Fw: CT0724 - SIGNED - Proposed way ahead |  
>-----|

All,



Post Office Ltd for the c. 35 additional ARQs that have been progressed in the last year over and above the currently agreed contractual amount, based on the charge in Schedule D1 (Para 5.5).

Fujitsu would be obliged if you could formally provide this update and details of the planned approach to the Post Office Ltd business owner for this area and other relevant parties.

Regards,

Ken Westfield MBCS  
Change Manager, Royal Mail Group Account  
Associate of the P&PM Academy

FUJITSU

Lovelace Road, Bracknell, Berkshire. RG12 8SN

Tel: **GRO** or Internally: **GRO**

Mobile:

Fax: **GRO** or Internally: **GRO**

E-mail: ken.westfield@fujitsu.com **GRO** }>

Web: <<http://uk.fujitsu.com/>>

P Please consider the environment - do you really need to print this email?

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-----Original Message-----

From: zz darryl.judd@fujitsu.com **GRO**

Sent: 30 March 2009 11:08

To: RMGA Change Management

Cc: zz andrew.n.jackson@fujitsu.com **GRO**; Westfield Ken:

POL.PSO.change.control@fujitsu.com **GRO**; alec.ward@fujitsu.com **GRO**

dave.hardie@fujitsu.com **GRO**; katrina.holmes@fujitsu.com **GRO**

dave.posnett@fujitsu.com **GRO**

Subject: CT0724 - SIGNED

Ken,

CT0724 - Increase the current threshold of 100 Audit Request Queries for Horizon Banking and Card Account Products, to 200, 250 or 300 per annum.

Please be formally advised that the CT listed above has been signed-off, and the signed copy has just been faxed over to you.

Fujitsu Services' signed original hard copy will be in the post soon.  
Please pass this information to the business sponsor(s) within Fujitsu.

Regards  
Darryl Judd

Operations Control  
Post Office Ltd

3rd Floor, 148 Old Street, LONDON, EC1V 9HQ

Mobile: GRO Mobex: GRO  
External Email: darryl.judd@GRO

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