

From: D'Alvarez Alan[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=DALVAREZA]
Sent: Mon 09/11/2009 5:26:03 PM (UTC)
To: Gilbert Roge [GRO]
Cc: Tait Duncan [GRO] Bounds Gavin [GRO] Wood Mike [GRO] Kamata Akihisa [GRO]
Subject: RE: HNGX update on Weekend B/C

Roger,
 I met with the Post Office programme team today and we have jointly put together a revised schedule which will mean that Post Office will not be looking for any additional compensation from Fujitsu. There are a number of containable risks introduced through the Pilot period and I will be taking Customer Services through these tomorrow to get their agreement. Once I have this I can publish the revised schedule. Is this OK?
 Rgds

Alan D'Alvarez

Associate P&PM Academy

FUJITSU

Mob [GRO] E-mail: [GRO]

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From: Gilbert Roger
Sent: 09 November 2009 17:07
To: D'Alvarez Alan
Cc: Tait Duncan; Bounds Gavin; Wood Mike; Kamata Akihisa
Subject: RE: HNGX update on Weekend B/C

Alan,

Could you let me know when you have given Kamata-san the revised milestone schedule?

Regards

Roger

Roger Gilbert
Chief Executive Officer
UK and Ireland

FUJITSU

22 Baker Street, London W1U 3BW

Tel: [GRO] or internally: [GRO]

Mob: [GRO] or internally: [GRO]

Fax: [GRO]

E-mail: [GRO]

Web: uk.fujitsu.com

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From: Gilbert Roger
Sent: 05 November 2009 08:39
To: D'Alvarez Alan
Cc: Tait Duncan; Bounds Gavin; Wood Mike; Kamata Akihisa
Subject: RE: HNGX update on Weekend B/C

Alan,

Wait until it is stable

Kamata,

See Alan's response below

Regards

Roger

Roger Gilbert
Chief Executive Officer
UK and Ireland

FUJITSU

22 Baker Street, London W1U 3BW

Tel: [GRO] or internally: [GRO]

Mob: [GRO] or internally: [GRO]

Fax: [GRO]

E-mail: [GRO]

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From: D'Alvarez Alan
Sent: 04 November 2009 18:54
To: Gilbert Roger
Cc: Tait Duncan; Bounds Gavin; Wood Mike
Subject: RE: HNGX update on Weekend B/C

Roger,

Sorry for the delay in responding. Due to the pressures within the Programme meeting the Weekend B/C date we took the decision to give priority to the Data Centre Migration which has impacted progress on the Branch Migration activities. We are currently showing that we will be unable to achieve a number of milestones for this which will hit the critical path for Counter Roll Out. The teams are reviewing all possibilities for mitigation we can think of to see whether we could recover the position and will not have a position that we can put to Post Office until tomorrow evening/Friday. I could provide Kamata-San with a copy of the current milestones although it is likely that these will change by Friday. Should I wait until then to provide him with a set of revised Milestones?

Rgds

Alan D'Alvarez

Associate P&PM Academy

FUJITSU

Mob: [GRO] E-mail: [GRO]

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From: Gilbert Roger
Sent: 04 November 2009 08:09
To: D'Alvarez Alan
Cc: Tait Duncan; Bounds Gavin; Wood Mike
Subject: FW: HNGX update on Weekend B/C

Alan,

Could you send Kamata-san the information he needs?

Best regards

Roger

Roger Gilbert
Chief Executive Officer
UK and Ireland

FUJITSU

22 Baker Street, London W1U 3BW

Tel: [GRO] or internally: [GRO]

Mob: [GRO] or internally: [GRO]

Fax: [GRO]

E-mail: [GRO]

Web: uk.fujitsu.com

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From: Kamata Akihisa
Sent: 03 November 2009 17:36
To: Christou Richard; Gilbert Roger
Subject: RE: HNGX update on Weekend B/C

Roger,

Can you give me the latest milestone chart of this project? It is helpful to understand where we are standing in the overall project.

Regards,
Kamata

From: Christou Richard
Sent: Tuesday, November 03, 2009 4:17 PM
To: D'Alvarez Alan; Gilbert Roger; Wood Mike; Jeram Peter; Kostuch Maz; Goldsmith Steve; Dunmore Phil; Bounds Gavin; Keeling David; Walters Wendy; Young Lester; Tait Duncan
Cc: Kamata Akihisa
Subject: RE: HNGX update on Weekend B/C

Please pass on my personal congratulations to the team.

Kamata-san – can you please circulate this (suitably translated) to the GSC (including Mazuka and perhaps Ishida) to let them know that we have dealt with at least one of the toxic contracts. Please consult Roger if you need more information.

From: D'Alvarez Alan
Sent: 02 November 2009 15:48
To: Gilbert Roger; Wood Mike; Jeram Peter; Kostuch Maz; Goldsmith Steve; Dunmore Phil; Bounds Gavin; Keeling David; Walters Wendy; Young Lester; Tait Duncan
Cc: Christou Richard
Subject: RE: HNGX update on Weekend B/C

Please see the e-mail below which was received from the Customer. This is currently being circulated to the teams.
Rgds

Alan D'Alvarez
Associate P&PM Academy

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Mob: [GRO] E-mail: [GRO]

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-----Original Message-----

From: mark.burley [GRO] [GRO]
Sent: 02 November 2009 14:55
To: will.russell [GRO] ghulam.hussain [GRO]
barry.r.evans [GRO] noel.j.beaton [GRO]
lup.yau [GRO] john.wheeler [GRO] kevin.tallboy [GRO]
Cc: D'Alvarez Alan; Cochrane Vince
Subject: Fw: Project Board Update - Important

Please see below from David - our chief teccie!

Alan / Vince

Could you please share with the team in Fujitsu please

Mark Burley

Programme Manager HNG
Post Office Ltd
Operations

2nd Floor
148 Old Street
London
EC1V 9HQ

Postline: Mobex: **GRO** Mobile: **GRO**
External Email: **GRO**

----- Forwarded by Mark Burley/e/POSTOFFICE on 02/11/2009 14:51 -----

	David X Gray
	02/11/2009 14:50

> _____

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|
|   To:      Mark
Burley [GRO]
|
|   cc:      Adam Martin [GRO] Alwen
Lyons [GRO] Andy Z
|   McLean [GRO] Ann Cruttenden [GRO] David
X Smith [GRO] John
|   Wheeler [GRO] Mick Gordon [GRO] Richard
Crouch [GRO] Simon
|
Phillips [GRO]

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| Subject: Re: Project Board Update - Important (Document link: Mark
Burley) |

Mark

congratulations to you and all the joint POL and Fujitsu team.

This was a very complex and critical migration, with the potential for massive impact on the business if it failed, and huge opportunity for things to go wrong. In over 30 years in IT, this is probably the biggest, most complex and critical such exercise I have been involved in, including the introduction of competition in gas.

The fact that it was executed so smoothly and with such success is a great tribute to the thorough and professional planning and attention to detail leading up the migration and the excellent team work and commitment over the weekend.

This is a huge achievement - well done again to all.

Regards

David Gray
IT Strategy and Architecture Manager
Post Office Ltd

GRO

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