

**To:** Chambers Anne O [REDACTED] **GRO**  
**Cc:** Jenkins Gareth G [REDACTED] **GRO**  
**From:** Drake Claire/[O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=DRAKEC]  
**Sent:** Wed 5/26/2010 12:48:01 PM (UTC)  
**Subject:** | RE: Recovery into wrong TP/BP

Ok will ask the boys to raise these now ☺

Claire

**Claire Drake**  
**Service Manager – Datacentre Operations & Reconciliation**

[REDACTED] **GRO** [REDACTED]

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**From:** Chambers Anne O  
**Sent:** 26 May 2010 13:37  
**To:** Drake Claire  
**Cc:** Jenkins Gareth GI; Parker Steve (PostOfficeAccount)  
**Subject:** FW: Recovery into wrong TP/BP

Clare,

Gareth has now identified 3 more of these - can you get calls raised please (not necessarily for me), quoting KEL acha5650L.

PC0198335 is an example from last time.

[REDACTED] **GRO** [REDACTED]  
 [REDACTED] **GRO** [REDACTED]  
 external [REDACTED] **GRO** [REDACTED]

**From:** Chambers Anne O  
**Sent:** 29 April 2010 13:41  
**To:** Ball Joanne; Drake Claire  
**Cc:** Parker Steve (PostOfficeAccount); Jenkins Gareth GI  
**Subject:** Recovery into wrong TP/BP

Joanne,

As discussed with Steve, can you raise separate calls for the 13 branches showing on the attached spreadsheet.  
 Please quote KEL acha5650L.

They won't all necessarily need BIMS, but some will. Let me know when you start raising them as I want to intercept one or two where I've already done most of the work.

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**GRO**

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