



To: Wilkerson Guy[
From: Thomas Penny[
Sent: Thur 24/06/2010 11:22:16 AM (UTC)
Subject: FW: Duplication of Transaction Records on ARQ Returns
[Duplication of Transaction Records.doc](#)

Guy

Apologies, I missed you off the distribution list.

Penny

Penny Thomas
Security Analyst, Customer Services

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From: Thomas Penny
Sent: 23 June 2010 13:12
To: Welsh Graham; Van Achte Gaetan; Munro Donna; Thompson Peter
Cc: Jenkins Gareth GI; Holmes Alan
Subject: Duplication of Transaction Records on ARQ Returns
Importance: High

All

Please find attached an initial report on this problem.

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account
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