

**To:** Wilkerson Guy [REDACTED] **GRO**  
**From:** Thomas Penny [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=THOMASP]  
**Sent:** Thur 24/06/2010 11:22:16 AM (UTC)  
**Subject:** FW: Duplication of Transaction Records on ARQ Returns  
Duplication of Transaction Records.doc

Guy

Apologies, I missed you off the distribution list.

Penny

**Penny Thomas**  
Security Analyst, Customer Services

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**From:** Thomas Penny  
**Sent:** 23 June 2010 13:12  
**To:** Welsh Graham; Van Achte Gaetan; Munro Donna; Thompson Peter  
**Cc:** Jenkins Gareth GI; Holmes Alan  
**Subject:** Duplication of Transaction Records on ARQ Returns  
**Importance:** High

All

Please find attached an initial report on this problem.

Kind regards  
Penny

**Penny Thomas**  
Security Analyst, Customer Services

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