To: Cooke David[**GRO**   ]
Cc: Andrews Mark (GD HQ)   **GRO**   Allen Graham (BRA01   **GRO**   ]Welsh Graham[**GRO**   ]Jenkins Gareth G[**GRO**   ]
From: Butts Geoff[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=BUTTSG]
Sent: Fri 25/06/2010 1:28:54 PM (UTC)
Subject: FW: ARQs
RE: Duplication of Transaction Records on ARQ Returns
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Dave,

FYI. This issue has been raised by Graham Welsh. POL did not mention this on the call this morning, but be aware this may become an Acceptance Incident. Gareth is checking on the viability of the workaround but we do not have any capacity to include this in Release 1.

Regards,

Geoff

From: Wilkerson Guy
Sent: 25 June 2010 14:21
To: Beresford Peter
Cc: Butts Geoff; Thomas Penny
Subject: ARQs
Importance: High

Peter,

Please can you keep an eye on this while I'm away. The issue is that I don't want to be telling POL that they can't rely on Branch numbers or that there's a risk of more complaints from Post masters. They could regard this as a serious issue and delay acceptance on HNG-X. Geoff Butts tells me he's aware and that they are working on a permanent fix.

Guy