

**Thomas Penny**

**From:** Jenkins Gareth GI  
**Sent:** 06 May 2010 13:57  
**To:** Thomas Penny  
**Subject:** FW: Transaction Errors - West Byfleet



**Attachments:** Transaction errors.xls; pic22960.jpg



Transaction errors.xls (50 KB)...



pic22960.jpg (50 KB)

Penny,

For your records.

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Applications Architect  
Royal Mail Group Account

FUJITSU

Lovelace Road, Bracknell, Berkshire, RG12 8SN

Tel: [GRO] Internal: [GRO]

Mobile: [GRO] Internal: [GRO]

email: Gareth.Jenkins@ [GRO]

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P Please consider the environment - do you really need to print this email?

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-----Original Message-----

From: john.longman@ [GRO]  
Sent: 06 May 2010 13:37  
To: Jenkins Gareth GI  
Subject: Transaction Errors - West Byfleet

Gareth

Warwick Tatford has asked me to forward the attached schedule of transaction errors to you for further analysis. Please could you copy me in to any reply.

(See attached file: Transaction errors.xls)

(Embedded image moved to file: pic22960.jpg)

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Date sent	CR/DR	FAD	Article	Amount	Quant	Order	Document No.	Text 1
31/10/2005	TCCRM		126023 SA00003226 £	1,000.00	0	PTCS N	11 600000050712542000	10FS0/21/1156/05
29/11/2005	TCCRM		126023 SA00003217 £	84.28	0	PTCS N	13 600002449612542000	24187112
19/12/2005	TCINV		126023 TC0096 -£	397.08	0	PTCS N	11 600015731712542000	HELD IN CBDB
19/12/2005	TCINV		126023 TC0096 -£	248.92	0	PTCS N	11 600015731812542000	HELD IN CBDB
09/01/2006	TCCRM		126023 TC0096 £	397.08	0	PTCS E	12 600006057412542000	PREORDER
09/01/2006	TCINV		126023 TC0096 -£	397.08	0	PTCS E	12 600015731712542000	HELD IN CBDB
25/01/2006	TCCRM		126023 SA00003216 £	865.10	0	PTCS	11 600015975012542000	4589099
09/03/2006	TCINV		126023 Z184 -£	266.93	0	PTCS E	12 600019161712542000	553102 PJC
27/03/2006	TCINV		126023 Z184 -£	58.93	0	PTCS E	14 600004000212542000	553102 PJC
31/03/2006	TCINV		126023 Z146 -£	440.45	0	PTCS E	12 600000811712542000	CHQS TO EDS
04/05/2006	TCINV		126023 Z180 -£	165.00	0	PTCS E	12 600011454712542000	UNPAID CHEQUES
25/05/2006	TCINV		126023 Z028 -£	50.00	0	PTCS N	13 600000075112542000	CORP CUST
30/05/2006	TCCRM		126023 SA00003216 £	20.00	0	PTCS N	13 600017214112542000	4662815
15/07/2006	TCINV		126023 Z146 -£	170.00	0	PTCS E	12 600023026712542000	CHQS TO EDS
22/07/2006	TCINV		126023 SA00003227 -£	100.00	0	PTCS E	14 600021089112542000	NS&I
26/07/2006	TCCRM		126023 Z132 £	10.00	0	PTCS E	14 600002195612542000	539104 CR
08/08/2006	TCCRM		126023 SA00003216 £	200.00	0	PTCS N	11 600017291412542000	4688535
01/09/2006	TCINV		126023 Z182 -£	175.00	0	PTCS E	12 600025924412542000	553002 AB
08/09/2006	TCCRM		126023 Z132 £	20.00	0	PTCS E	14 600029007812542000	539104 CR
13/09/2006	TCINV		126023 SA00003216 -£	200.00	0	PTCS N	11 600025169712542000	4714120
25/09/2006	TCINV		126023 SA00003218 -£	97.25	0	PTCS N	13 600030419312542000	4722096
26/09/2006	TCINV		126023 Z224 -£	20.00	0	PTCS E	14 600029436512542000	629452 RM
27/09/2006	TCINV		126023 SA00003216 -£	145.21	0	PTCS E	14 600025561612542000	4698276
02/10/2006	TCINV		126023 SA00003216 -£	210.51	0	PTCS N	11 600031812612542000	4727455
24/10/2006	TCCRM		126023 SA00000036 £	462.00	0	PTCS E	12 600029861312542000	CAMELOT
24/10/2006	TCCRM		126023 SA00003221 £	755.80	0	PTCS E	12 600032730512542000	CAMELOT
24/10/2006	TCCRM		126023 SA00003221 £	4,032.80	0	PTCS E	12 600032730612542000	CAMELOT
25/10/2006	TCINV		126023 SA00000043 -£	13,166.50	0	PTCS E	12 600030882112542000	CAMELOT
25/10/2006	TCINV		126023 SA00000043 -£	10,208.00	0	PTCS E	12 600031936712542000	CAMELOT
13/11/2006	TCINV		239321 SA00001229 -£	147.02	0	PTCS N	13 600031881912542000	SODEXHO
13/11/2006	TCINV		126023 Z146 -£	500.00	0	PTCS E	12 600031882012542000	CHQS TO EDS
27/11/2006	TCINV		126023 Z223 -£	430.00	0	PTCS E	12 600013291712542000	531220 JT
28/11/2006	TCINV		126023 Z180 -£	1,821.10	0	PTCS E	12 600031981812542000	UNPAID CHEQUES
01/12/2006	TCINV		126023 SA00003216 -£	210.51	0	PTCS E	12 600031812612542000	4727455
04/12/2006	TCINV		126023 SA00003216 -£	128.79	0	PTCS N	13 600032197612542000	4757512
12/12/2006	TCCRM		126023 Z132 £	1,000.00	0	PTCS E	12 600037522512542000.00	539104 RM
12/12/2006	TCCRM		126023 Z132 £	300.00	0	PTCS E	12 600037522612542000.00	539104 RM
18/12/2006	TCINV		126023 SA00003216 -£	8,500.55	0	PTCS N	11 600038630412542000	4754738

18/12/2006 TCCRM	126023 SA00003216	£	8,406.89	0 PTCS	N	11	600038630812542000	4757591
09/01/2007 TCINV	126023 Z223	-£	100.00	0 PTCS	E	14	600039246512542000 531220 JT	
24/01/2007 TCCRM	126023 SA00003221	£	2,319.00	0 PTCS	E	12	600039870512542000 CAMELOT	
24/01/2007 TCINV	126023 SA00000043	-£	4,527.00	0 PTCS	E	12	600041030912542000 CAMELOT	
05/03/2007 TCCRM	126023 Z146	£	261.98	0 PTCS	E	12	600045213012542000 CHQS TO EDS	
06/03/2007 TCINV	126023 SA00003216	-£	20.00	0 PTCS	N	13	600018576712542000	4799298
06/03/2007 TCINV	126023 SA00003216	-£	20.00	0 PTCS	N	13	600031245712542000	4799298
06/03/2007 TCINV	126023 SA00003216	-£	20.00	0 PTCS	N	13	600046411812542000	4799298
15/03/2007 TCCRM	126023 Z146	£	611.66	0 PTCS	E	12	600041890112542000 CHQS TO EDS	
13/04/2007 TCINV	126023 SA00003216	-£	128.79	0 PTCS	E	14	600032197612542000.00 4757512	
25/04/2007 TCINV	126023 Z223	-£	10.00	0 PTCS	E	14	600000154912542000.00 531220 JT	
09/05/2007 TCCRM	126023 SA00000053	£	14.01	0 PTCS	N	13	600017515312542000.00 MGM SEND	
21/05/2007 TCCRM	126023 SA00003217	£	123.11	0 PTCS	N	13	600014477112542000.00 24944623	
23/05/2007 TCCRM	126023 Z073	£	28.80	0 Z133	E	14	600017235112542000.00 SUSPENSE	
13/06/2007 TCCRM	126023 SA00000053	£	82.00	0 PTCS	N	13	600022408212542000.00 MGM SEND	
26/06/2007 TCCRM	126023 BSBO000001	£	57.32	0 PTCS	E	92	600021258012542000.00 CAMELOT	
02/07/2007 TCINV	126023 Z223	-£	400.00	0 PTCS	E	12	600001496212542000.00 531220 JT	
24/07/2007 TCCRM	126023 Z132	£	320.00	0 PTCS	E	12	600022391712542000.00 539104 AB	
30/07/2007 TCCRM	126023 SA00003217	£	31.49	0 PTCS	N	13	600024545912542000.00 25043001	
07/08/2007 TCINV	126023 Z223	-£	15.00	0 PTCS	E	14	600024021312542000.00 531220 JT	
07/08/2007 TCINV	126023 Z223	-£	300.00	0 PTCS	E	12	600024021412542000.00 531220 JT	
21/08/2007 TCCRM	126023 SA00001659	£	180.00	0 PTCS	E	12	600025461312542000.00 DVLAOP8399	
22/08/2007 TCCRM	126023 SA00001659	£	180.00	0 PTCS	E	12	600025461312542000.00 DVLAOP8399	
31/08/2007 TCINV	126023 Z102	-£	19,260.00	0 Z147	E	12	600022890212542000.00 CIP AB	
12/09/2007 TCINV	126023 SA00003227	-£	300.00	0 PTCS	E	12	600025779312542000 NS&I	
17/09/2007 TCINV	126023 Z223	-£	10.00	0 PTCS	E	14	600028607912542000 531220 JT	
02/10/2007 TCCRM	126023 SA00003226	£	500.00	0 PTCS	E	12	600027902912542000 NS&I	
02/10/2007 TCCRM	126023 Z184	£	132.28	0 PTCS	E	14	600028524512542000 553102 CB	
03/10/2007 TCINV	126023 SA00003227	-£	1,000.00	0 PTCS	E	12	600027050412542000 NS&I	
10/10/2007 TCINV	126023 Z223	-£	170.00	0 PTCS	E	12	600025163112542000 531220 PH	
08/11/2007 TCINV	126023 Z072	-£	5,312.50	0 Z133	E	12	600029752912542000 SUSPENSE	
09/11/2007 TCCRM	126023 SA00003226	£	100.00	0 PTCS	E	14	600031347012542000 NS&I	
16/11/2007 TCCRM	126023 Z132	£	10.00	0 PTCS	E	14	600031080612542000 539104 GP	
19/11/2007 TCCRM	126023 BSBO000001	£	12.60	0 PTCS	N	91	600029376012542000 CAMELOT	
19/11/2007 TCCRM	126023 SA00003216	£	40.00	0 PTCS	N	13	600031943112542000	4938337
23/11/2007 TCCRM	126023 Z132	£	50.00	0 PTCS	E	14	600030248012542000 539104 GP	
07/12/2007 TCCRM	126023 Z132	£	20.00	0 PTCS	E	14	600032536612542000 539104 GP	
15/12/2007 TCINV	126023 SA00000054	-£	1,084.65	0 PTCS	E	12	600032270712542000 PREORDER	
17/12/2007 TCINV	126023 SA00003216	-£	18.00	0 PTCS	N	13	600034544712542000	4952343

17/12/2007	TCCRM	126023 SA00003216	£	40.00	0 PTCS	N	13	600034545012542000	4953380
07/01/2008	TCINV	126023 Z102	-£	15,000.00	0 PTCS	E	12	600035703512542000	CIP NOT SENT AB
09/01/2008	TCCRM	126023 Z102	£	15,000.00	0 PTCS	E	12	600035040912542000	CIP REV AB
15/01/2008	TCINV	126023 Z102	-£	27,000.00	0 Z147	E	12	600034372312542000	CIP CLR NEW PM
24/01/2008	TCCRM	126023 Z102	£	27,000.00	0 Z147	E	12	600034275612542000	C / 6000343723
24/01/2008	TCINV	126023 Z102	-£	27,000.00	0 Z147	E	12	600034275712542000	CIP TO CLR NEW P
01/02/2008	TCCRM	126023 Z132	£	20.00	0 PTCS	E	14	600037131412542000	539104 GP
			-£	75,262.57					

Text/2

This error is issued because there is a value on the Deposits that NS&I have received no paperwork for. This is in your favour and the evidence has been sent and should arrive within 3 days. This is for 17/08/2005 wk 21/05. Jae Amott. **GRO**

THIS NOTICE IMMEDIATELY THANK YOU  
THIS NOTICE IMMEDIATELY THANK YOU

**GRO**

transaction correction issued to compensate charge error for preorder foreign currency relating to wk 21 please action both immediately Linda Wright **GRO**  
POINT 131369 In Dollar 397.08 REF CODE 099 CASH ORDER OMITTED FROM YOUR HORIZON SALES FIGURES CHARGE IS THEREFORE ISSUED TO CORRECT THE ACCOUNT PLEASE PROCESS

23/1/06. 10 X 500 OUTMODDED MEXICO SENT. 266.93 DEBIT ISSUED. PLEASE PRESS 'ACCEPT NOW' THEN 'MAKE GOOD CASH' IMMEDIATELY PLEASE NOTE, IF THERE IS A CORRESPONDING A BUREAU-1 X CYPRUS CENTS SENT TO HEMEL AS CYPRUS POUNDS. 22.02.06 DIFFERENCE

Cheques to process centre WK 33. 1 Batch of cheques totalling 440.45 clai  
As discussed 04.05.06. this cheque was claimed incorrectly (lost in PO)  
50.00 entered in error as business/corporate customer sales on 17.10.05 res

BCV DATED 28.11.2005 20 CHEQUES REMMED OUT TO EDS FOR 2860.00 20 CHEQUES R

This error is issued because an application to open an Investment account  
10.00 pounds is issued for a surplus in your cash rem dated around 24.07.06

175.00 POUNDS BOOKED OUT BUT NOT COLLECTED. EVIDENCE SENT TO YOU BY POST 01/  
20.00 pounds is issued for a surplus in your cash rem dated around 07.09.06

20.00 POUNDS TRANSACTION CORRECTION ISSUED FOR THE NON CONFORMANCE ITEM IN

ITEM OMITTED FOR PRIZES PERIOD APRIL - OCTOBER. CREDIT 462.00.

NATIONAL LOTTERY PRIZES ERROR. CAMELOT SALES FIGURES FROM THURSDAY 13/10

NATIONAL LOTTERY PRIZES ERROR. CAMELOT SALES FIGURES FROM THURSDAY 30/03

NATIONAL LOTTERY SALES ERROR. CAMELOT SALES FIGURES FROM THURSDAY 27/07/

NATIONAL LOTTERY SALES ERROR. CAMELOT SALES FIGURES FROM THURSDAY 06/10/

Invoice Transaction Correction issued for 147.02 Horizon figure is 306.2

ON THE 12TH OCTOBER 2006 A NATIONAL SAVINGS WARRANT WAS SENT TO EDS AND C

430.00 pounds is issued for a shortage in your cash rem dated around 20/02

As discussed 28.11.06. postmaster will recover payment for "refer to dr  
Duplicate evidence as requested for girobank deposits TC - Evidence Desp

1000.00 pounds is issued for a surplus in your cash rem dated around 07/12/

300.00 pounds is issued for a surplus in your cash rem dated around 07/12/0



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Reference 302139807759 For queries/disputes you must contact the Cash Centre  
NATIONAL LOTTERY PRIZE PAYMENTS AS PER EVIDENCE SENT, DURING 19.10.06 -  
NATIONAL LOTTERY GAME - ON LINE SALES AS PER EVIDENCE SENT, DURING 19.10  
ON THE 21ST JULY 2006 A BCV WITH 9 CHEQUES WAS CLAIMED AS 945.00. THE 9 CH  
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ON THE 21ST AUGUST 2006 WE RECEIVED CHEQUES TO PROCESS FOR 8092.57. THE AM  
Duplicate evidence as requested - evidence despatched 13.04.2007  
302139807872 Cash Centre Reference For queries/disputes you must contact the  
Moneygram overstated by 14.01 on 10.11.06 Moneygrams total reported tra  
-----

Transaction correction issued to clear value in rem surplus. This will not af  
Moneygrams overstated by 82.00 on 18.8.06 Moneygrams total reported transactions 18.8.06 82.00 Horizons postings 18.8.06 140+24 issued by N Sanderson Telephone:  GRO Fax:  GRO  
NATIONAL LOTTERY INSTANTS WIN 5732 STOCK CREDIT. FROM 27.08.2005 TO 12.03.2007 5732.00 MORE WAS ACTIVATED ON THE CAMELOT TERMINAL COMPARED TO ANY REM IN FROM  
 GRO Cash Centre Reference For queries/disputes you must contact the Cash Centre. 400.00 Pounds Transaction Correction is issued for a shortage you sent to the Cash Centre. Press "accept now" then "make good" (or "assign  
? Cash Centre Reference For queries/disputes you must contact the Cash Centre. 320 Pounds issued for a surplus you sent to the Cash Centre. Press "accept now" then "make good" (or "assign

GRO Cash Centre Reference For queries/disputes you must contact the Cash Centre. 15.00 Pounds Transaction Correction is issued for a shortage you sent to the Cash Centre. Press "accept now" then "make good" (or "assign  
Cash Centre Reference For queries/disputes you must contact the Cash Centre. 300.00 Pounds Transaction Correction is issued for a shortage you sent to the Cash Centre. Press "accept now" then "make good" (or "assign  
Automated products total Wk 18 was incorrect. 20/07/07 DVLA transaction of In Pounds 99.00 was originally scanned as In Pounds 180.00 before correct amount was also entered. In this way an Overpayment  
Automated products total Wk 18 was incorrect. 20/07/07 DVLA transaction of In Pounds 99.00 was originally scanned as In Pounds 180.00 before correct amount was also entered. In this way an Overpayment  
TRANSACTION CORRECTION ISSUED TO CORRECT THE AMOUNT OF 19260.00 POUNDS SHOWN IN SUSPENSE ACCOUNT AS CASH IN POUCHES. THIS REMITTANCE HAS BEEN RECEIVED A  
This error is issued because the Deposits on Horizon are less than the evidence NS&I received and is against you. The evidence has already been sent to you. This is for wk 34/06 Contact, Jae Arnott. Tel, (011) 301119230112  
301119230112 Cash Centre Reference For queries/disputes you must contact the Cash Centre. 10.00 Pounds Transaction Correction is issued for a shortage you sent in a cash rem to the Cash Centre. Press "accept now" then "make good" (or "assign  
This error is issued because there is a Repayment in a customer's book that there is no paperwork for. This is in your favour and the evidence has already been sent to you. This is for wk 30/06 Contact, Jae Arnott. Tel, (011) 301119230112  
BARCODE:  GRO BUREAU, SENT 70 MALTESE, 50 SWISS WITHOUT CLAIMING THEM ON HORIZON SLIP. DATE, 15.08.07 DIFFERENCE, 132.28 PLEASE PRESS "ACCEPT" THEN "MAKE GOOD" (OR "ASSIGN

GRO Cash Centre Reference For queries/disputes you must contact the Cash Centre. 170.00 Pounds Transaction Correction is issued for a shortage you sent in a cash rem to the Cash Centre. Press "accept now" then "make good" (or "assign  
TRANSACTION CORRECTION TO CLEAR VALUE IN REM SHORTAGE. THIS IS A FINANCIAL ADJUSTMENT AND WILL NOT AFFECT YOUR OFFICE BALANCE. PLEASE ACCEPT ASAP AND SELECT "MAKE GOOD" (OR "ASSIGN  
This error is issued because there is a Premium Bond prize payment that has been received at NS&I but not claimed on Horizon. This is in your favour. This is for wk 24/07. Contact, Jae Arnott. Tel, (011) 301119230112  
 GRO Cash Centre Reference For queries/disputes you must contact the Cash Centre. 10.00 Pounds issued for a surplus you sent to the Cash Centre. Press "accept now" then "make good" (or "assign  
TRANSACTION CORRECTION ISSUED IN RESPECT OF NATIONAL LOTTERY SCRATCH CARDS. BETWEEN 13/09/07 TO 18/11/07 THERE IS A DIFFERENCE BETWEEN ACTIVATIONS AND REM IN:

GRO Cash Centre Reference For queries/disputes you must contact the Cash Centre. 50.00 Pounds issued for a surplus you sent to the Cash Centre. Press "accept now" then "make good" (or "assign  
Cash Centre Reference For queries/disputes you must contact the Cash Centre. 20.00 Pounds issued for a surplus you sent to the Cash Centre. Press "accept now" then "make good" (or "assign  
This Transaction Correction has been issued for the full total of outstanding discrepancies for your office. Evidence showing a full breakdown will be posted to you today. If you have any evidence to prove this  
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THIS TRANSACTION CORRECTION HAS BEEN ISSUED TO CORRECT THE AMOUNT OF 15000.00 POUNDS SHOWN IN YOUR SUSPENSE ACCOUNT AS CASH INPOUCHES, 12/12/07, POUCH 30:  
POUCH PREPARED 12/12/07 COLLECTED 08/01/08.COMPENSATING TRANSACTION CORRECTION FOR THE ONE SENT TO YOU ON 07/01/08.PLEASE CHECK YOUR HORIZON DATA BEFORE Q  
ISSUED AS REQUESTED BY AUDITOR KEITH NOVERRE.TRANSACTION CORRECTION ISSUED TO CORRECT THE AMOUNT OF 27000.00 POUNDS SHOWN IN SUSPENSE ACCOUNT AS CASH  
THIS TRANSACTION CORRECTION MUST BE SETTLED CENTRALLY TO COMPENSATE FOR TRANSACTION NUMBER 6000343723 WHICH YOU SETTLED CENTRALLY IN ERROR.AS DISCUSSE:  
\*\*YOU MUST PRESS ACCEPT THEN MAKE GOOD CASH\*\*THIS WILL TRANSFER THE DEBT TO THE FORMER POSTMASTER.

GRO

Cash Centre ReferenceFor queries/disputes you must contactthe Cash Centre.20.00 Pounds issued for a surplus you sentto the Cash Centre.Press "accept now" then "make good"(or "assign

THIS NOTICE IMMEDIATELY THANK YOU

GRO

AMOUNT HELD IN THE REM SUSPENSE TABLE PLEASE FOLLOW THE INSTRUCTIONS BELOW TO REDEEM. F1 TRANSACTIONS, F13 HOUSEKEEPING, F16 ADJUSTMENTS THEN CHOO



CLIENT ON HORIZON.THIS TC AUTOMATICALLY ADJUSTS STOCK.TAKE HORIZON SNAPSHOTS BEFORE AND AFTER ACCEPTANCE TO SHOW CREDIT MADE. ANY STOCK ADJUST then "make good"(or "assign to nominee" if you are a franchise office and assign the resulting branch discrep also to nominee)If this amount is in your surplus suspense dated 28/06/07 then redeem it to nominee" if you are a franchise office and assign the resulting branch discrep also to nominee)If this amount is in your shortage suspense dated 23/07/07 then redeem using F1, F13, F16, F6.The

hen "make good"(or "assign to nominee" if you are a franchise office and assign the resulting branch discrep also to nominee)If this amount is in your surplus suspense dated 06/08/07 then redeem u then "make good"(or "assign to nominee" if you are a franchise office and assign the resulting branch discrep also to nominee)If this amount is in your surplus suspense dated 06/08/07 then redeem i it was reported via NBSC, which has been debited from the client,Therefore In Pounds 180.00 to credit.Ref,br/dvlaOP8399/h5058Tel GRO it was reported via NBSC, which has been debited from the client,Therefore In Pounds 180.00 to credit.Ref,br/dvlaOP8399/h5058Tel GRO

AT THE CASH CENTRE BUT DUE TO A PROBLEM BOOKING OUT HAS GONE INTO YOUR CASH IN POUCHES SUSPENSE.CHECK THE HORIZON DATA BEFORE QUERYING THIS TRAN

GRO REF 10FS0/34/2419/06CASE 522

"accept now" then "make good"(or "assign to nominee" if you are a franchise office and assign the resulting branch discrep also to nominee)If this amount is in your surplus suspense dated 06/09/07 t e Arnott.Tel GRO 10FS99/0024/07CASE 1253

OD" IMMEDIATELY PLEASE NOTE,IF THERE IS A CORRESPONDING AMOUNT HELD IN SUSPENSE PLEASE FOLLOW THE INSTRUCTIONS BELOW TO REDEEM.F1 TRANSACTIONS, F tt.Tel GRO REF 10FS99/0536/07CASE 1322

"accept now" then "make good"(or "assign to nominee" if you are a franchise office and assign the resulting branch discrep also to nominee)If this amount is in your surplus suspense dated 04.10.07 THE MAKE GOOD OPTION ONLY.THANKSR. ATKINSON GRO 542729Ref , 10FS0/24/0129/07.Case , 1601.

n to nominee" if you are a franchise office and assign the resulting branch discrep also to nominee)If this amount is in your shortage suspense dated 15.11.2007 then redeem using F1, F13, F16, F6.1 IS OF In Pounds 1260.ONCE THE CORRECTION IS ACCEPTED THE STOCK ON HORIZON WILL INCREASE BY THE DIFFERENCE, 1260.A STOCK ADJUSTMENT MAY BE REQUIRED AFT

n to nominee" if you are a franchise office and assign the resulting branch discrep also to nominee)If this amount is in your shortage suspense dated 22.11.2007 then redeem using F1, F13, F16, F6.1

n to nominee" if you are a franchise office and assign the resulting branch discrep also to nominee)If this amount is in your shortage suspense dated 06.12.2007 then redeem using F1, F13, F16, F6.1

s TC should not have been issued please send to Travel Services Enquiry Duty 1st floor westblock, No1 Future Walk, Chesterfield S49 1PF and a compensating TC will be issued if applicable.For a

THIS REMITTANCE HAS NOT BEEN RECEIVED AT THE CASH CENTRE PROOF OF COLLECTION MUST BE PROVIDED IF THIS TRANSACTION CORRECTION IS TO BE DISF  
QUERING THIS TRANSACTION CORRECTION. PLEASE PRESS "ACCEPT NOW" THEN "MAKE GOOD" IMMEDIATE. ANN BAILEY.   
IN POUCHES DUE TO PREVIOUS PM'S FRAUDULENT CLAIM. PRESS "ACCEPT" THEN "MAKE GOOD" IMMEDIATELY, (YOU DO NOT HAVE TO PUT ANY MONEY IN), THIS WILL CORREC  
D 24/01/07 ANN BAILEY

n to nominee" if you are a franchise office and assign the resulting branch discrepancy also to nominee) If this amount is in your shortage suspense dated 31.01.2008 then redeeming F1, F13, F16, F6.1

SE EITHER F6 FOR SHORTAGES OR F8 FOR SURPLUSESTHANKYOU LINDA WRIGHT

GRO

ADJUSTMENTS YOU MAKE INCREASES YOUR CASH. KAY DOLBY, TEL.   
using F1, F13, F16, F8. The date above refers to when the Cash Centre Processed the rem.  
The date above refers to when the Cash Centre processed the rem.

using F1, F13, F16, F8. The date above refers to when the Cash Centre Processed the rem.  
using F1, F13, F16, F8. The date above refers to when the Cash Centre Processed the rem.

TRANSACTION CORRECTION. PRESS "ACCEPT" THEN "MAKE GOOD", (YOU DO NOT HAVE TO PUT ANY MONEY IN), THIS WILL CORRECT THE CASH IN POUCHES SUSPENSE ACCOUNT ON

then redeem using F1, F13, F16, F8. The date above refers to when the Cash Centre Processed the rem.

13 HOUSEKEEPING, F16 ADJUSTMENTS. THEN CHOOSE EITHER F6 FOR SHORTAGES OR F8 FOR SURPLUSES. CAROLINE BRAMLEY P&BA CHESTERFIELD.

7 then redeem using F1, F13, F16, F8. The date above refers to when the Cash Centre Processed the rem.

The date above refers to when the Cash Centre processed the rem.

FORWARDS TO BRING THE STOCK INTO BALANCE. IF FURTHER DETAILS ARE REQUIRED IN RELATION TO THIS TRANSACTION CORRECTION, PLEASE USE 'ONE' OF THE FOLLOWING

The date above refers to when the Cash Centre processed the rem.

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any enquiries please ring  and leave a message including your FAD Code and we will respo

PUTED.PLEASE CHECK YOUR HORIZON DATA BEFORE QUERYING THIS TRANSACTION CORRECTION.PLEASE PRESS "ACCEPT" THEN "MAKE GOOD",DO NOT PRESS SETTLE CENTRA

CT THE CASH IN POUCHES SUSPENSEACCOUNT ONLY.DO NOT PRESS,SETTLE CENTRALLY,ANN BAILEY

GRO

The date above refers to when the Cash Centreprocessed the rem.

ILY.DO NOT PRESS SETTLE CENTRALLY.ANN BAILEY

GRO

OPTIONS AND WE SHALL GET BACK TO YOU.A)



ALLY.ANN BAILEY GRO