

# Royal Mail Group

## ROYAL MAIL GROUP - CONFIDENTIAL Record of Taped Interview

Short Descriptive Notes  
Record of Taped Interview Summary  
Full Taped Interview Transcript  
(delete as applicable)

Person interviewed: ALISON HALL (AH)  
Place of Interview: Inesons Solicitors  
20 Albion Street  
Cleckheaton BD19 3JG

Exhibit No:
Number of pages: 4
Signature of interviewer

Date of Interview: 28/09/2010

Time commenced: 12.25

Tape reference no.: 065760

Time concluded: 12.37

Duration of Interview: 12 MINUTES

Interviewing Officers: CHRIS KNIGHT (CK)

PAUL WHITTAKER (PW)

Other persons present: PAUL NORMANDALE (PM) - SOLICITOR

Tape counter times	Person speaking	TEXT
		Voice identification of everyone present. AH confirmed no questions were asked during the break.
0.40		AH re-cautioned and reminded of legal rights. The reverse side of form GS001 completed and signed - Solicitor present.
2.00		The contents of the previous interview was summarised and AH said the majority of the loss is due to lottery.
3.10	CK	Again I'll ask you the same question the £14,000 £13,500 of cash has at any time, since you've been working at that post office since 2005, have you

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**Record of Taped Interview - Continued**

Tape counter times	Person speaking	TEXT
3.30	AH	ever taken any money belonging to the Post Office I have not taken anything belonging to the post office not one penny.
	CK	Right are you aware of anybody else who's ever taken any money?
	AH	I can't see them that they have no I trust them completely.
	CK	Right that's fine that's fine.
4.06	AH	I'd be shocked if they had.
	PW	Have you ever performed a transaction on Horizon knowing it to be fraudulent you know sort of in regard to your lottery if you like or in regard to anything else?
	AH	No I haven't.
	PW	Paid a bill without putting the money in or things like that?
	AH	No I haven't.
	PW	So it's not actually taking the money but doing something that would cause a loss to the post office?
	AH	No I wouldn't know where to start on it to be honest.
	CK	Right so you're adamant that the £14,000 is nothing that you've done criminally?
	AH	I have not taken a penny out of that post office criminally I wouldn't dare.
	CK	It's something to do with some sort of discrepancy in transactions?
	AH	I think it's to do with a discrepancy with the lottery and I'm hoping that we can come to the bottom of this. I will pay any money back what's

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		owed to Post Office Limited. I am not a thief I will pay anything back but I just want all this to be looked at in detail and because Horizon system's not 100% if I have got all the details here I'd like that to be taken into account please.
7.00		AH said she knew how much to add on to make her accounts balance as she wrote it down on a piece of paper. She said she asked for help when it all got too much.
8.05		AH was shown a cash declaration timed at 17.39 on 28 <sup>th</sup> 7 <sup>th</sup> 2010 showing her cash on hand of £10,401.88 which she said was the day before her holiday. She was shown another one on the same date at 19.08 with a cash figure of £23,151.00, the difference being her £10 notes.
9.13	CK	So would that be?.....
	AH	That's falsifying account isn't it which I've said that I've admitted to that.
10.03	CK	Right Alison I have to inform you that you may have rendered yourself liable to prosecution, you do not have to say anything but it may harm your defence if you do not mention now something which you later rely on in Court, anything you do say may be given in evidence. Do you wish to clarify anything you have said or add anything else before the end of the interview?
10.20	AH	I'm just sorry for all this mess what I've put

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Tape counter times	Person speaking	TEXT
11.10		<p>myself in and Post Office in. I should have asked for help earlier and I think sometimes that we need extra training on these situations because we've never been told how to process a transaction correction which I haven't. I've run that office for 6 years with no problems up until this has started and I have not taken a penny from it and I'm willing to pay any money back what's owed to Post Office Limited and I'm sorry for all this hassle I've caused.</p> <p>AH said she will pay the money back from her partner's credit card.</p> <p>Explanatory notice regarding the tapes given to AH Master tape seal signed on number 065760.</p> <p>Interview terminated at 12.37</p>