

**To:** Membery Bill [REDACTED] **GRO** [REDACTED]; Arnold Mark [REDACTED] **GRO** [REDACTED]  
**From:** Don M Burgess [REDACTED] **GRO** [REDACTED]  
**Sent:** Thur 4/28/2011 8:35:36 AM (UTC)  
**Subject:** Summary of Audit 2010.doc  
Summary of Audit 2010.doc

good morning,

for your information I have included the management summary for POL senior managers.

following revision with Lesley this has been expanded to provide Paula Vennells with enough information to handle questions that may arise from RMG regarding the audit.

to support this more non-technical descriptions and examples have been included.

this is what will be discussed with Mike Young next Tuesday by Lesley and Andy.

once again many thanks for your assistance and cooperation, which has been invaluable,

regards  
Don

---

\*\*\*\*\* Royal Mail Group Limited registered in England and Wales registered number 4138203 registered office 3rd Floor, 100 Victoria Embankment, London, EC4Y 0HQ This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender and then delete this email from your system.  
\*\*\*\*\*