

Mike,

In response to your query:

The system is based on a user log in, and all actions have to be endorsed by the user. POL cannot remotely control a branches system. Any technical changes by Fujitsu that impact the system have to go through clearance processes which would prevent any amendment to existing data. The independent audit file is in place and can show all the system activity, down to a single keystroke, in a particular branch.

Thanks

Mike

Mike Granville
Head of Regulation Strategy
Post Office Ltd

1st Floor, Banner Street Wing, 148 Old Street, LONDON EC1V 9H1Q
Postline: **GRO**
GRO
mike.granville GRO

From: Whitehead Mike (ShEx) **GRO**
Sent: 26 November 2010 17:09
To: Mike Granville
Subject: RE: JFSA

Mike

Thanks .

Re the Lord/Misra case, can we quote POL as categorically stating that there is no remote access to the system or to individual branch Horizon terminals which would allow accounting records to be manipulated as JFSA claims?

Regards

Mike

Mike Whitehead
Department for Business, Innovation and Skills
Shareholder Executive
Royal Mail and Postal Services
1 Victoria Street
London SW1H 0ET

GRO

From: Mike Granville [REDACTED] **GRO**
Sent: 26 November 2010 16:44
To: Whitehead Mike (ShEx)
Subject: RE: JFSA

Mike

Please find attached the details related to the three cases you have mentioned to us.

I have got some more generic material being cleared internally at the moment that I am expecting to get across to you on Monday.

Thanks

Mike

Mike Granville
Head of Regulation Strategy
Post Office Ltd

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From: Whitehead Mike (ShEx) [REDACTED] **GRO**
Sent: 26 November 2010 12:15
To: Mike Granville
Subject: JFSA

Mike

Ed Davey is coming under extreme pressure to respond on these cases. Can you get something across to me today please.

Mike

Mike Whitehead
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