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**From:** Thomas Penny [REDACTED] **GRO**  
**Sent:** Fri 27/04/2012 12:25:23 PM (UTC)  
**To:** Parker Steve [REDACTED] **GRO**  
**Subject:** FW: ROM2446: New Change Request - CRO2446 - ROM -Ferndale Road ARQ  
**Attachment:** Ferndale Rd Estimate DO NOT SUBMIT.xls

Should have copied you in, Steve, apologies.

SSC impact is some £8.5k for this request.

Penny

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**From:** Thomas Penny  
**Sent:** 27 April 2012 12:34  
**To:** Godeseth Torstein; Westfield Ken  
**Cc:** Munro Donna; Thompson Peter  
**Subject:** FW: ROM2446: New Change Request - CRO2446 - ROM -Ferndale Road ARQ

**POL has requested transaction records for the Ferndale Road Post Office – FAD 008008 - for the period January 2005 to August 2011.**

- It should be noted that audit records are automatically deleted after the agreed and contracted retention period of 7 years; therefore a few days of April 2005 will be currently available but prior records are not available.
- This estimate covers the period May 2005 to August 2011 - 76 months of transaction records.
- This data will be retrieved from records held on audit servers and is specific to the Branch and the timeframe stipulated.
- There are no ongoing commitments.

**Estimated Timescale:** **30 mandays over an elasped 5 week period**

**Estimated Cost:** **£50,538**

**Actual delivery time may exceed estimate and actual costs will be charged at time and materials contractually agreed rates.**

Kind regards  
Penny

**Penny Thomas**  
**Security Analyst**  
**Customer Services, Post Office Account**

Fujitsu  
Lovelace Road, Bracknell, Berks RG12 8SN

Tel: [REDACTED] **GRO**  
Mob: [REDACTED]  
E-Mail: [REDACTED] **GRO**  
Web: <http://uk.fujitsu.com>

**From:** Godeseth Torstein  
**Sent:** 24 April 2012 16:57  
**To:** Thomas Penny  
**Cc:** Westfield Ken  
**Subject:** RE: ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

Penny,  
Certainly not that urgent.

If you could get me a figure some time this week that would be fantastic. If it needs a lot of work then let me know.

Regards etc  
Torstein

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**From:** Thomas Penny  
**Sent:** 24 April 2012 16:39  
**To:** Godeseth Torstein; Westfield Ken  
**Cc:** Apte Amit  
**Subject:** RE: ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

Torstein / Ken

How do you want me to respond - should I fill in a ROM form? Or are you looking for a figure?

I'm working on some urgent stuff for Donna right now, can I pick it up tomorrow?

Kind regards  
Penny

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**From:** Godeseth Torstein  
**Sent:** 24 April 2012 16:17  
**To:** Westfield Ken  
**Cc:** Apte Amit; Thomas Penny  
**Subject:** FW: ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

Ken,  
Could we ask Penny to have a quick look and advise please? My initial view is that this is OK as a ROM request.

Regards etc  
Torstein

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**From:** Post Office Account Change Management  
**Sent:** 24 April 2012 14:49  
**To:** Apte Amit  
**Cc:** McCready David; Healy Tim; Godeseth Torstein; Thomas Penny  
**Subject:** ROM2446: New Change Request - CRO2446 - ROM -Fearndale Road ARQ

Amit,

As per recent guidance can you review the attached ROM Request and advised whether:

- It should progress as a ROM Request (in which case I will pass to Penny as she handles ARQs and is quoted on the CR , or
- It should be responded to by a Feasibility Study

Penny, at this stage this is merely copied to you for information.

Please advise,

Regards

**Ken Westfield MBCS**  
**Commercial Change Manager**  
**Business & Application Services**

FUJITSU  
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-----Original Message-----

From: zz Matthew.loughran  GRO  
Sent: 24 April 2012 12:57  
To: Post Office Account Change Management  
Subject: 2 New Change Requests - CRO2446 - ROM -Fearndale Road ARQ and CRO2453 - To provide assurance for the use of pre-printed till rolls in branch printers

Hi Ken,

Please find attached 2 new Change Requests, CRO2446 - ROM- Fearndale Road ARQ & CRO2453 - To provide assurance for the use of pre-printed till rolls in branch printers for your attention.

As per the Contract Change Control Schedule we would expect a response to these Change Requests by 15.05.2012

If you require any further information, please do not hesitate to contact me on the number

below.

Many thanks in advance.

Matthew Loughran

Contract Change Control Manager

2nd Floor,

Old Street Wing,

148 Old Street,

London

EC1V 9HQ



(mobex GRO

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